



Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer

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NEW QUESTION 1

- (Exam Topic 1)

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity>

NEW QUESTION 2

- (Exam Topic 2)

You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

Run the following command.

```
Move-CsUser -Identity  
jsmith@contoso.com -Target  
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy  
-identity jsmith@contoso.com  
-PolicyName Vancouver
```

Assign the Microsoft 365 Phone
System license to jsmith.

Run the following command.

```
Set-CsOnlineUser  
-EnableEnterpriseVoice $true  
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio
Conferencing license to jsmith.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Table Description automatically generated with medium confidence

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

NEW QUESTION 3

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States 

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ **Communications Credits**
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ **Microsoft 365 Phone System**
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:
<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

NEW QUESTION 4

- (Exam Topic 2)
You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.
What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content
NOTE: Each correct selection is worth one point.

Recommendations

Decrease the NAT pool size.

Implement VPN split tunneling.

Deploy a local internet connection.

Implement a web proxy server for media traffic.

Force TCP instead of UDP for the media traffic of Teams.

Answer Area

Vancouver facility users:

Remote users:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
A white rectangular object with blue dots and black text Description automatically generated
Reference:
<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

NEW QUESTION 5

- (Exam Topic 2)
You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

Answer: ADG

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

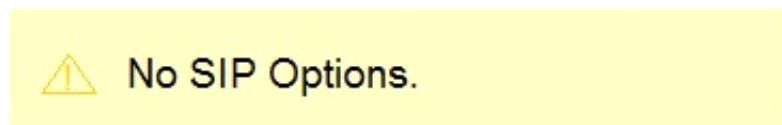
NEW QUESTION 6

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

NEW QUESTION 7

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment in an office.

When a user dials an emergency number, the safety team for the office is notified. Your company opens a new office that has a Teams Phone deployment

You need to ensure that the safety team for the new office is notified when an emergency call is placed from that office.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Values | Answer Area |
|-------------------------------------|---|
| Grant-CsTeamsEmergencyCallingPolicy | -Identity Site1-ECP -NotificationGroup "security@contoso.com" |
| New-CsOnlineVoiceRoutingPolicy | -NotificationMode NotificationOnly |
| New-CsTeamsEmergencyCallingPolicy | -Identity "Site1" -EmergencyCallingPolicy "Site1-ECP" |
| New-CsTeamsEmergencyRoutingPolicy | |
| Set-CsTenantNetworkSite | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Values | Answer Area |
|--|--|
| <input type="text" value="Grant-CsTeamsEmergencyCallingPolicy"/> | <input type="text" value="New-CsTeamsEmergencyCallingPolicy"/> -Identity Site1-ECP -NotificationGroup "security@contoso.com" |
| <input type="text" value="New-CsOnlineVoiceRoutingPolicy"/> | <input type="text" value="-NotificationMode NotificationOnly"/> |
| <input type="text" value="New-CsTeamsEmergencyCallingPolicy"/> | <input type="text" value="Grant-CsTeamsEmergencyCallingPolicy"/> -Identity "Site1" -EmergencyCallingPolicy "Site1-ECP" |
| <input type="text" value="New-CsTeamsEmergencyRoutingPolicy"/> | |
| <input type="text" value="Set-CsTenantNetworkSite"/> | |

NEW QUESTION 8

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

| Answer Area |
|--|
| <div><div><div><div><div><div></div></div><div>Get-CsOnlineUser</div></div><div><div><div></div></div><div>Get-CsOnlineVoicemailPolicy</div></div><div><div><div></div></div><div>Get-CsOnlineVoicemailUserSettings</div></div><div><div><div></div></div><div>Get-CsUserCallingSettings</div></div></div></div><div><div>-identity luser1@contoso.com Select displayname,</div><div><div><div></div></div><div>ForwardingTarget</div></div><div><div><div></div></div><div>ForwardingTargetType</div></div><div><div><div></div></div><div>TransferTarget</div></div><div><div><div></div></div><div>UnansweredTarget</div></div></div></div> |

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Get-CsUserCallingSettings

The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.

This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.

Box 2: ForwardingTarget Example.

This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com

(ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).

Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com

IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget

IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20

Delegates : Delegators :

CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:

* Not Get-CSOnlineVoicemailPolicy.

Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.

This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

NEW QUESTION 9

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

- > Support video.
- > Support one-touch join for meetings.
- > Can start new meetings from within the room.
- > Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
B. Microsoft Teams panels
C. Microsoft Teams Rooms on Windows
D. Microsoft Surface Hub 2S.
E. Microsoft Teams displays.

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying a new remote site.

You have a Session Border Controller (SBC) that has an E1/T1 Primary Rate Interface (PRI) deployed to the remote site.

You plan to deploy a Survivable Branch Appliance (SBA) to ensure PSTN connectivity. Which type of endpoints is supported by the SBA?

- A. call queues in Microsoft Teams
- B. audio conferencing in Microsoft Teams
- C. Microsoft Teams panels
- D. Microsoft Teams Windows desktops

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

NEW QUESTION 10

- (Exam Topic 3)

You need to implement Local Media Optimization.

- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 14

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site. The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

Answer: ABC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voice-solution/enterprise-v>

NEW QUESTION 17

- (Exam Topic 3)

You are selecting devices for use in conference rooms. The conference rooms must support two front of room displays.

Which two types of devices meet the requirements? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams displays
- C. Microsoft Teams audio conference phones
- D. Microsoft Teams Rooms on Windows
- E. Microsoft Surface Hub 2S

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

NEW QUESTION 22

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports.

What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.

- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

NEW QUESTION 24

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoMode parameter to DISABLED.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 27

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 30

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 32

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn't been set up in the organization. Try agaax. If you continue to have problems, contact Microsoft customer support."

You need to add the SBC to the tenant.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

| Actions | Answer Area |
|--|-------------|
| From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain. | |
| From the Microsoft Teams admin center, enable external access for the contoso.com domain. | |
| From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com. | |
| From the Microsoft 365 admin center, validate the contoso.com domain. | |
| From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com. | |

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

| Actions | Answer Area |
|--|--|
| From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain. | From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com. |
| From the Microsoft Teams admin center, enable external access for the contoso.com domain. | |
| From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com. | From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain. |
| From the Microsoft 365 admin center, validate the contoso.com domain. | |
| From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com. | From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com. |

NEW QUESTION 33

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeams-MeetingPolicy and set the -MediaBitRateKb parameter set to 1. Does this meet the goal?

- A. Yes
B. No

Answer: B

NEW QUESTION 35

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification. What should you use?

- A. a calling policy
B. call delegation
C. group call pickup
D. call parte and retrieve
E. call forwarding

Answer: C

NEW QUESTION 37

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
B. Microsoft Teams-certified handsets
C. Microsoft Teams Rooms devices
D. Microsoft-certified headsets
E. the existing analog handsels

Answer: C

NEW QUESTION 40

- (Exam Topic 3)

You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1. You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.

sbc2.contoso.com

You must use the SBC's FQDN that has the host name registered in DNS. For example, if your organization owns contoso.com then sbc.contoso.com is good name for the SBC, but sbc.contoso.onmicrosoft.com isn't. [Learn more](#)

Add a description so you know why it was created

SBC settings

When you are adding this SBC, you can turn on or off the SBC and change settings that are specific to the SBC.

Enabled

Off

SIP signaling port

5067

Send SIP options ⓘ

On

Forward call history

Off

Forward P-Asserted-Identity (PAI) header ⓘ

Off

Concurrent call capacity

24

Failover response codes

408, 503, 504

Failover time (seconds) ⓘ

30

SBC supports PIDF/LO for emergency calls

Off

You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect. Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

Answer Area

SIP options are NOT received because [answer choice]

SBC2 is disabled

PIDF/LO is disabled

SBC2 does NOT support PAI

a failover response code of 200 must be set

Calls take a long time to connect because [answer choice]

PIDF/LO is disabled

the calls fail over to SBC1

SBC2 does NOT support PAI

a failover response code of 200 must be set

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: SBC2 is disabled SBC Settings: Enabled Off
Box 2: the calls fail over to SBC1

NEW QUESTION 44

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France. You plan to deploy Direct Routing. Which additional license should you assign to the users?

- A. Microsoft 36S Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 36S Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

Answer: E

NEW QUESTION 48

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site. Users at the site frequently perform the following actions:

- A) Park calls.
- B) Transfer calls to other users.
- C) Escalate calls to conference calls.
- D) Place calls on hold.

Which action will be affected by implementing Local Media Optimization?

- A. Park calls.
- B. Place calls on hold.
- C. Transfer calls to other users.
- D. Escalate calls to conference calls

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues>

NEW QUESTION 50

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows.

You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

- A. a configuration profile
- B. a SkvDeSettinias.xml file
- C. a team template
- D. a LayoutModification.xml file

Answer: C

Explanation:

Custom background template

To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.

The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds>

NEW QUESTION 54

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.
- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

NEW QUESTION 57

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.contoso.com.

Direct Routing integrates with a PBX phone system that uses only four-digit dialing and is configured to use the SBC.

Teams is configured to use dial plans that normalize any four-digit calls to E.164. You have the following translation rule.

Identity: rule1

Name: rule1

Pattern: ^\+1(\d{10});ext=(\d{4})\$

Translation: \$2

You need to ensure that calls to the legacy PBX pass only a four-digit extension.
How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

| | | | |
|--|----------------------------|--|---------|
| <div><div></div><div></div><div></div><div></div><div></div></div> | -identity SBC1.contoso.com | <div><div></div><div></div><div></div><div></div><div></div></div> | "rule1" |
| Set-CsHybridPSTNAppliance | | -InboundPstnNumherTranslationRules | |
| Set-CsHybridPSTNSite | | -InboundTeamsNumberTranslationRules | |
| Set-CsOnlinePSTNGateway | | -OutboundPstnNumberTranslationRules | |
| Set-CsOnlinePSTNUsage | | -OutboundTeamsNumberTranslationRules | |

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Set-CsOnlinePSTNGateway

* Set-CsOnlinePSTNGateway

Modifies the previously defined Session Border Controller (SBC) Configuration that describes the settings for the peer entity. This cmdlet was introduced with Microsoft Phone System Direct Routing.

Syntax

```
Set-CsOnlinePSTNGateway [-Identity] <string>
[-BypassMode <string>]
[-Description <string>] [-Enabled <boolean>]
[-FailoverResponseCodes <string>] [-FailoverTimeSeconds <int>]
[-ForwardCallHistory <boolean>] [-ForwardPai <boolean>]
[-GatewayLbrEnabledUserOverride <boolean>] [-GatewaySiteId <string>]
[-GatewaySiteLbrEnabled <boolean>]
[-InboundPstnNumberTranslationRules <Object>]
[-InboundTeamsNumberTranslationRules <Object>] [-MaxConcurrentSessions <int>]
[-MediaBypass <boolean>]
[-MediaRelayRoutingLocationOverride <string>]
[-OutboundPstnNumberTranslationRules <Object>]
[-OutboundTeamsNumberTranslationRules <Object>] [-PidfLoSupported <boolean>]
[-ProxySbc <string>]
[-SendSipOptions <boolean>] [-SipSignalingPort <int>]
[-WhatIf] [-Confirm]
[<CommonParameters>]
```

Box 2: -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction. Incorrect:

* -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction.

* SET-CsHybridPSTNApliance

Use the Set-CsHybridPSTNApliance cmdlet to modify an existing Skype for Business Cloud Connector Edition appliance's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax:

```
Set-CsHybridPSTNApliance
[-MaintenanceMode <Boolean>] [-MediationServerGruu <String>]
[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]
[-Force]
[-WhatIf] [-Confirm]
[<CommonParameters>]
```

* Set-CsHybridPSTNSite

Use the Set-CsHybridPSTNSite cmdlet to modify an existing hybrid public switched telephone network (PSTN) site's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax

```
Set-CsHybridPSTNSite
[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]
[-EdgeFQDN <String>]
[-EnableAutoUpdate <Boolean>]
[-BitsUpdateTimeWindow <Int32>] [-OsUpdateTimeWindow <Int32>] [-Force]
[-WhatIf] [-Confirm]
[<CommonParameters>]
```

* Set-CsOnlinePSTNUsage

Modifies a set of strings that identify the allowed online public switched telephone network (PSTN) usages. This cmdlet can be used to add usages to the list of online PSTN usages or remove usages from the list.

Syntax:

```
Set-CsOnlinePstnUsage [-Identity] <string>
[-Usage <Object>] [-WhatIf]
[-Confirm] [<CommonParameters>] Reference:
```

<https://learn.microsoft.com/en-us/powershell/module/skype/set-csonlinepstngateway>

NEW QUESTION 61

- (Exam Topic 3)

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign a meeting policy for the HR department users.
- B. Assign a Microsoft Teams Premium license to the HR department users.
- C. Assign a customization policy for the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a meeting template policy for the HR department users.
- F. Assign an Azure Active Directory Premium P2 license to the HR department users.

Answer: AB

Explanation:

Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC

NEW QUESTION 64

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 65

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



The screenshot shows a PowerShell script completion interface. The script text is: `-Identity 'TR1' -Pattern '^\\+?(\\d{3})$' -Translation '$1'`. Below the script, there are three dropdown menus. The first dropdown menu is open, showing the following options: `New-CsOnlinePSTNGateway`, `New-CsOnlinePstnUsage`, `New-CsTeamsTranslationRule`, and `New-CsVoiceNormalizationRule`. The second dropdown menu is open, showing the following options: `Set-CsOnlineAudioConferencingRoutingPolicy`, `Set-CsOnlinePSTNGateway`, `Set-CsOnlinePstnUsage`, and `Set-CsOnlineVoiceUser`. The third dropdown menu is open, showing the following options: `-InboundPSTNNumberTranslationRules`, `-OnlinePstnUsages`, `-OutboundPstnNumberTranslationRules`, `-OutboundTeamsNumberTranslationRules`, and `-Usage`.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamtranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

NEW QUESTION 69

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run `New-CsTeamsNetworkRoamingPolicy` and set the `-AllowiPvideo` parameter to `$False`. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 72

- (Exam Topic 3)

The sales department at your company needs to route a call to multiple users and have calls route differently after business hours.

Which two features should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. auto attendants
- B. caller ID policies
- C. calling policies
- D. call queues
- E. voice routing policies

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 76

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center configure a new caller ID policy
- B. Set Calling Party Name to the organization name.
- C. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
- D. Set Replace the caller ID with to Resource account
- E. Set Override the caller ID policy to On.

Answer: ADE

Explanation:

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

- In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)
- Select Add.
- Enter a name and description for the policy.
- Turn on or off Block incoming caller ID and Override the caller ID policy. (E)
- Enter a Calling Party Name.
- Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D)

User's number: Display the user's number. Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

* 7. Select Save. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

NEW QUESTION 79

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You plan to use a SkypeSettings.xml file to deploy Teams Rooms.

Which two actions can you perform in the file? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Define the account sign-in credentials.
- B. Allow remote control from personal devices.
- C. Automatically accept proximity-based meeting invitations.
- D. Enable the default video camera.

Answer: BC

Explanation:

Manage console settings with an XML configuration file

At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at

C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem_8wekyb3d8bbwe\LocalState, it applies the configuration settings indicated by the XML file then deletes the XML file.

XML elements include:

* <AllowRoomRemoteEnabled> Boolean

If true, room remote connections are allowed. Enabled by default.

* <AutoAcceptProximateMeetingInvitations> Boolean

If true, proximity based meetings are automatically accepted. Disabled by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file>

NEW QUESTION 80

- (Exam Topic 3)

Your company has a main office in New York and a branch office in Calgary. All offices connect to each other by using a dedicated WAN.

You have a Microsoft Teams Phone deployment.

You need to recommend a Direct Routing solution that meets the following requirements:

- If a Session Border Controller (SBC) fails in the New York office, PSTN services must remain available through a local PSTN egress in New York. The Calgary office must prioritize a local PSTN egress and ensure that PSTN services remain available in the event of a local SBC outage.

- The number of SBCs must be minimized.

What should you recommend for each office? To answer, drag the appropriate components to the correct offices. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Components | Answer Area |
|---------------------------------------|--------------------------------|
| <div>A cross-site SBC pair</div> | New York: <div>Component</div> |
| <div>A local redundant SBC pair</div> | Calgary: <div>Component</div> |
| <div>A single SBC</div> | |
| <div>PSTN over WAN</div> | |

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

| Components | Answer Area |
|---------------------------------------|---|
| <div>A cross-site SBC pair</div> | New York: <div>A local redundant SBC pair</div> |
| <div>A local redundant SBC pair</div> | Calgary: <div>A single SBC</div> |
| <div>A single SBC</div> | |
| <div>PSTN over WAN</div> | |

NEW QUESTION 81

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You need to provide a user with a device on his desk that can be used when the user's computer is turned off. The device must meet the following requirements:

- > Support calls.
- > Support video.
- > Support speed dial.
- > Display chat history.

Which type of device should you provide?

- A. Teams-certified handset
B. Teams display
C. Teams panel
D. Teams Rooms

Answer: B

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/get-started-with-teams-displays-ff299825-7f13-4528-96c2-1d3437e6>

NEW QUESTION 82

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Grant-CsOnlineVoiceRoutingPolicy
B. Set-CsOnlineVoiceUser
C. Set-CsUserPstnSettings
D. Grant-CsVoicePolicy
E. Set-CsUser

Answer: AE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

NEW QUESTION 84

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 86

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing with media bypass.

You need to define a Session Border Controller (SBC) in Teams.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| | | |
|--------------------------------|---|---|
| | ▼ | -Identity sbc.contoso.com -Enabled \$true |
| New-CsOnlinePSTNGateway | | |
| New-CsOnlineVoiceRoute | | |
| New-CsOnlineVoiceRoutingPolicy | | |
| Set-CsOnlinePstnUsage | | |

| | | |
|------------------------|---|---|
| | ▼ | 5061 -MaxConcurrentSessions 100 -MediaBypass \$true |
| -BypassMode | | |
| -CodecPriority | | |
| -FailoverResponseCodes | | |
| -SipSignalingPort | | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinepstngateway?view=skype-ps>

NEW QUESTION 88

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

Answer: AD

NEW QUESTION 90

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks.

You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort.

What should you modify for User1?

- A. the voicemail transfer target settings
- B. the call delay and order settings
- C. the call delegation settings
- D. the phone number type

Answer: C

Explanation:

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

- In the Teams admin center, go to Users > Manage users and select a user.
- On the user details page, go to the Voice tab.
- Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing

setting.
 To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.
 The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.
 Reference:
<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

NEW QUESTION 94

- (Exam Topic 3)

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users in both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Deploy one Session Border Controller (SBC) to each office
- B. Configure the SBCs as a high-availability pair.
- C. Deploy a highly available Session Border Controller (SBC) pair to each office.
- D. Configure voice routing policies for each office.
- E. Configure a single voice routing policy for all users.

Answer: AC

NEW QUESTION 96

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

Answer: D

NEW QUESTION 99

- (Exam Topic 3)

You have a global Teams Phone deployment that has local service numbers from multiple offices

You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default

What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

Answer: A

NEW QUESTION 100

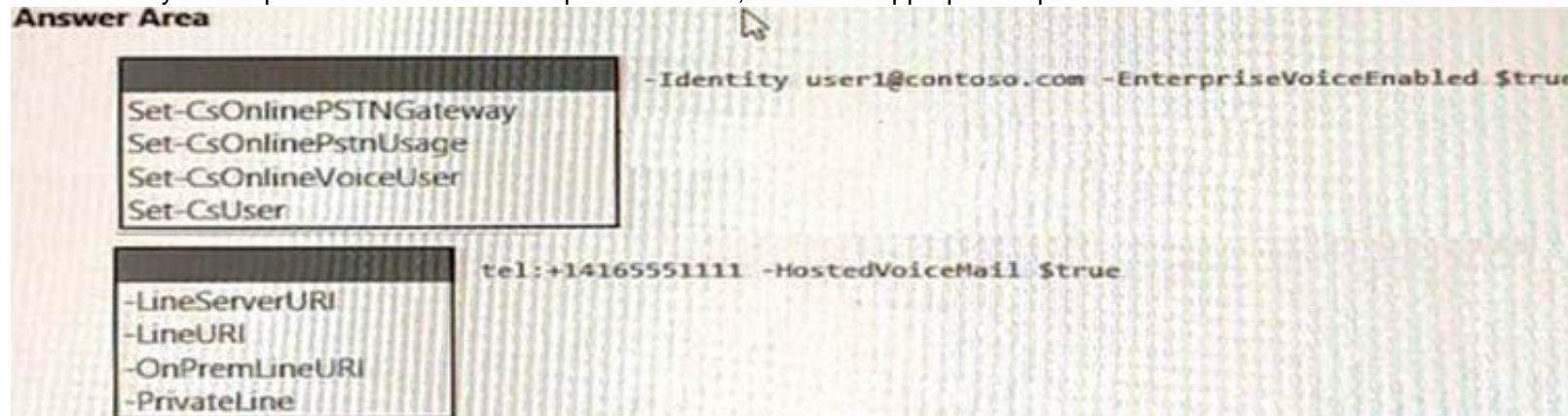
- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a cloud-only user named user1@contoso.com.

You need to enable a Direct Routing phone number for user1@contoso.com.

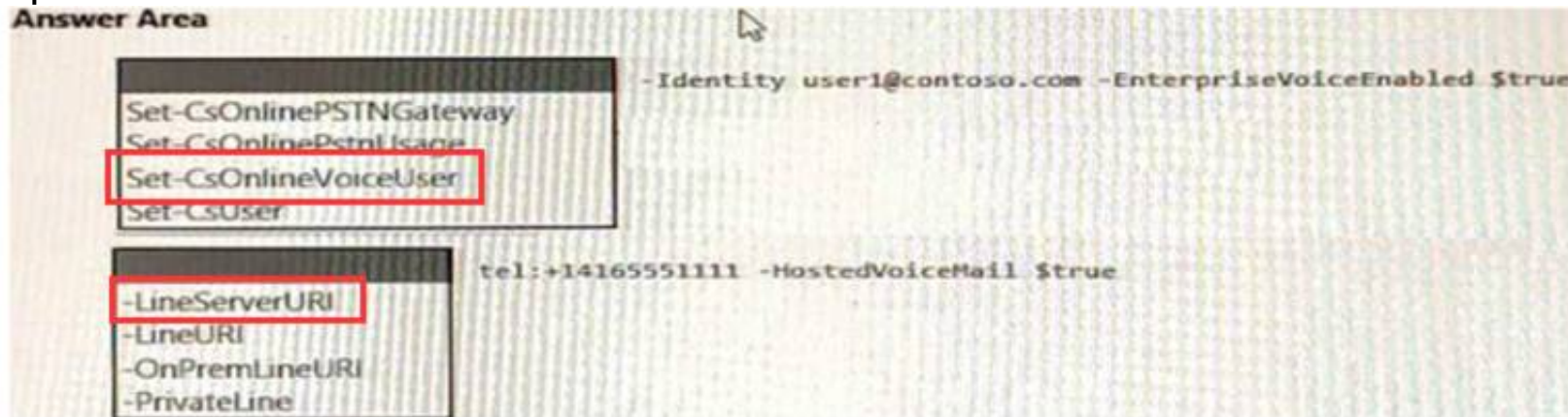
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



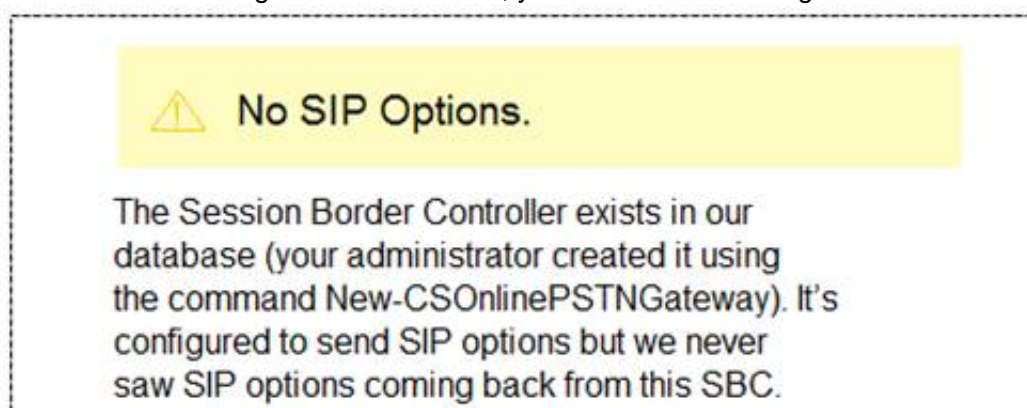
NEW QUESTION 105

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

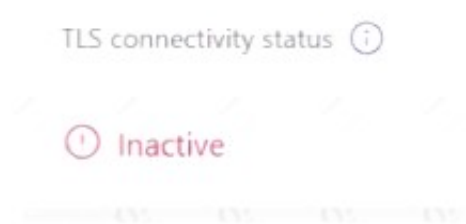
NEW QUESTION 108

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

Answer: C

NEW QUESTION 109

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 112

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