



**Microsoft**

## **Exam Questions PL-600**

Microsoft Power Platform Solution Architect

**NEW QUESTION 1**

HOTSPOT - (Topic 1)

You need to ensure that the solution meets the data security and compliance requirements.  
 What should you recommend? To answer, select the appropriate options in the answer area.  
 NOTE: Each correct selection is worth one point.

Scenario	Relationship behavior
A worker transfers to a new client company.	<div>▼</div> <div>Assign: Cascade All</div> <div>Assign: Cascade None</div> <div>Merge: Cascade All</div> <div>Rollup View: Cascade All</div>
A user deletes a worker's job placement history.	<div>▼</div> <div>Delete: Cascade All</div> <div>Delete: Remove Link</div> <div>Delete: Restrict</div>

Answer:

Scenario	Relationship behavior
A worker transfers to a new client company.	<div>▼</div> <div>Assign: Cascade All</div> <div>Assign: Cascade None</div> <div>Merge: Cascade All</div> <div>Rollup View: Cascade All</div>
A user deletes a worker's job placement history.	<div>▼</div> <div>Delete: Cascade All</div> <div>Delete: Remove Link</div> <div>Delete: Restrict</div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Assign: Cascade None  
Scenario: Worker still records must be archived after ten years and are then removed from the main system.  
Assign: The referenced table record owner is changed. Cascade None: Do nothing.

**NEW QUESTION 2**  
HOTSPOT - (Topic 1)

You need to design tables for the solution.  
What should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Data type	Technical solution
Job placement record	<div><div></div><div><div>Custom table</div><div>Activity table</div><div>Virtual table</div></div></div>
Security clearance record	<div><div></div><div><div>Lookup (N:1)</div><div>Choice</div><div>Lookup (N:N)</div></div></div>

A. Mastered

B. Not Mastered

**Answer:** A

**Explanation:**

#### Box 1: Virtual Table

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Scenario:

? First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

? The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information.

? The solution must provide a worker appointment booking system that can access worker historical job placement data.

? First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

Box 2: Lookup (N:1)

Each worker can have many security clearances, so need a 1:N relationship.

Scenario: The solution must support tracking of security clearance information for a worker including the date, status, and certifying agency.

#### NEW QUESTION 3

- (Topic 1)

You need to recommend a solution for handling data entry requirements for the mobile audit teams.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Mastered

B. Not Mastered

**Answer:** A

**Explanation:**

Scenario:

Audit teams must have the ability to view worker information on their mobile devices. Audit teams must be able to record data during visits to locations where workers are placed.

When you create an app, or someone shares an app with you, you can run that app on the Power Apps mobile app or in a web browser.

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/run-app-browser>

#### NEW QUESTION 4

HOTSPOT - (Topic 1)

You need to recommend methods to resolve the organization's issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

### Issue

### Resolution method

Users cannot see Power BI reports.

▼

Add users to Microsoft 365.
Assign Power BI licenses to users.
Configure an on-premises data gateway.

Historical data does not appear in reports.

▼

Configure Azure Data Lake.
Configure a custom connector.
Configure an on-premises data gateway.

Answer:

### Issue

### Resolution method

Users cannot see Power BI reports.

▼

Add users to Microsoft 365.
Assign Power BI licenses to users.
Configure an on-premises data gateway.

Historical data does not appear in reports.

▼

Configure Azure Data Lake.
Configure a custom connector.
Configure an on-premises data gateway.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Add users to Microsoft 365.

Scenario: Users cannot view Power BI reports within the Power Platform apps.

Issue: The people you share with may see a locked tile in a dashboard, or a "Permission required" message when they try to view a report.

Solution: You need to grant them permission to the underlying dataset.

? Go to the All or the Datasets + dataflows tab in your content list.

? Select More options (...) next to a dataset, then select Manage permissions.

? Select Add user.

? Enter the full email addresses for individuals, distribution groups, or security groups.

? Select Grant access.

Box 2: Configure an on-premises data gateway.

Scenario: The company plans to reference historical data in the [on-premises] existing system. The records held in these systems will not be migrated to the new solution except for medication information.

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services. These cloud services include Power BI, PowerApps, Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on- premises data in cloud services.

NEW QUESTION 5

DRAG DROP - (Topic 1)

You need to recommend methods for assigning security to each group of users.

What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods

Dataverse Application User

Power Platform Local Business Owner Team

Azure Active Directory B2B Guest Access

Azure Active Directory Security Group Team

Answer Area

Group of users	Method
Full-time employees	Method
Automation	Method
Corporate governance auditing team	Method

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.



Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

NEW QUESTION 6

DRAG DROP - (Topic 2)

You need to propose a solution for form requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
Field controls	Phone number format	
Workflow	Sections of Agents case form	
Custom development		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Field controls  
You must standardize the format used by agents to enter customer phone numbers.  
Box 2: Workflow  
Log issues as cases. The case form must show variable sections based on the case type.

**NEW QUESTION 7**

HOTSPOT - (Topic 2)

You need to recommend tools for agents and management.

Which tools should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**User type**

**Tool**

Agent

	▼
Power BI	
Dashboard	
Microsoft Power Automate	
Microsoft Power Apps	

Management

	▼
Power BI	
Microsoft Power Apps	
Microsoft AppSource	
Microsoft Power Automate	

Answer:

**User type**

**Tool**

Agent

	▼
Power BI	
Dashboard	
Microsoft Power Automate	
Microsoft Power Apps	

Management

	▼
Power BI	
Microsoft Power Apps	
Microsoft AppSource	
Microsoft Power Automate	



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Dashboard

Agents need dashboards to show a current count of all reservations on the entity.

Box 2: Power BI

Management requires paginated reports for stakeholders.

**NEW QUESTION 8**

- (Topic 2)

You need to recommend a feature that erases agent workloads and resolves reported issues.

What should you recommend?

- A. Dynamics 365 Customer Service default functionality
- B. Microsoft AppSource
- C. Microsoft Store

**Answer:** A

**Explanation:**

Scenario: Agents need a way to track reservation issues. Use Dynamics 365 Customer Service to:

? Track customer issues through cases

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

**NEW QUESTION 9**

- (Topic 2)

You need to create an Agent security role.

Which three actions should you recommend? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Add security to the seat entity and assign users to the Agents role.
- B. Add security to the Core Records and assign users to the Customer Service Representative role.
- C. Copy the Microsoft Dataverse Basic User role.
- D. Rename the Customer Service Representative role to Agents.
- E. Copy the Customer Service Representative role.
- F. Name the new role Agents.

Answer: BEF

Explanation:

Scenario: The security rule for agents must contain the privileges in the default Customer Service Representative security role.  
Create a security role by Copy Role:  
Step 1 (E): Copy the Customer Service Representative role. Step 2 (F): Select the New Role Name.  
Step 3: (B): When Copying Role is complete, navigate to each tab, ie Core Records, Business Management, Customization, etc.  
Set the privileges on each tab. Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/create-edit-security-role>

NEW QUESTION 10

DRAG DROP - (Topic 2)  
You need to recommend a solution for integrating luggage information.  
What should you recommend? To answer, drag the appropriate types to the correct tables. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Table	Type
Custom table	Luggage	
Virtual table		
Activity table	Passenger	
Custom activity table		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Luggage: Custom activity table

An activity can be thought of as any action for which an entry can be made on a calendar. An activity has time dimensions (start time, stop time, due date, and duration) that help determine when the action occurred or will occur. Activities also contain data that helps determine what action the activity represents, for example, subject and description.

Passenger: Customer table

The account and contact tables in Microsoft Dataverse are essential for identifying and managing customers, selling products and services, and providing superior service to the customers. A customer address table is used to store address and shipping information for a customer.

Scenario: The company has a custom app for managing and tracking passenger luggage. The app uses Microsoft Dataverse.

Agents need to view which pieces of luggage match to each passenger, and then need to add the total on the passenger record.

#### NEW QUESTION 10

- (Topic 2)

You need to select an appropriate app for Relecloud. Which app should you recommend?

- A. Dynamics 365 Field Service
- B. Dynamics 365 Sales
- C. Dynamics 365 Project Operations
- D. Dynamics 365 Customer Service

**Answer: D**

**Explanation:**

Microsoft Dynamics 365 Customer Service is a module for customer service automation that streamlines case and knowledge management, enables personalized customer service with a 360-degree customer view, and provides visibility into customer service department performance with dashboards and reports.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

#### NEW QUESTION 15

- (Topic 3)

You need to recommend a method for transferring machine information to Dynamics 365 Field Service.

What should you recommend?

- A. Microsoft Dataverse connector

- B. Dual-write
- C. Lifecycle Services

Answer: A

Explanation:

Scenario: Information about each machine produced must be transferred to Dynamics 365 Field Service.  
Use the Microsoft Dataverse connector when connecting to the Microsoft Dataverse used for Microsoft Dynamics 365 Sales, Microsoft Dynamics 365 Customer Service, Microsoft Dynamics 365 Field Service, Microsoft Dynamics 365 Marketing, and Microsoft Dynamics 365 Project Service Automation.  
Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline>

NEW QUESTION 20

HOTSPOT - (Topic 3)  
You need to design the quality inspection order data model.  
What should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Requirement	Action
Obtain the serial number and other machine attributes for use in the inspection order.	<div><div></div><div>Use a virtual table.</div><div>Import to a custom table.</div><div>Create a lookup to Dynamics 365 Field Service.</div></div>
Configure the relationship between inspection orders and inspection ratings.	<div><div></div><div>Create a one-to-many relationship and set the behavior to Parental.</div><div>Create a many-to-many relationship and set the behavior to Parental.</div><div>Create a one-to-many relationship and set the behavior to Cascade None.</div><div>Create a many-to-many relationship and set the behavior to Cascade None.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create a lookup to Dynamics 365 Field Service  
Scenario: Machines are assigned serial numbers and placed in stock until they are shipped to customers.  
Entity lookup: Allows technicians to choose a Dynamics 365 record. In the inspection designer interface, admins must select an entity and a field to display. For a chosen entity, the Name field and mandatory fields are the entity attributes that can be displayed in the lookup.  
Box 2: Create a one-to-many relationship and set the behavior to Parental  
Scenario: Inspection orders must:  
? Allow entry of quality ratings of passed or failed for each quality metric identified for the machine being rated.  
? Be automatically marked as failed if one inspection step rating is marked as failed.  
Each inspection order can have one or many inspection steps, and each inspection step has a rating.  
Note: Each pair of tables that are eligible to have a 1:N relationship can have multiple 1:N relationships between them. Yet usually only one of those relationships can be considered a parental table relationship.

NEW QUESTION 23

HOTSPOT - (Topic 3)  
You need to recommend components to meet the re-inspection requirements.  
Which components should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Requirement	Component
Initiate the creation of re-inspection orders.	<div><div></div><div>Dataflow</div><div>Business rule</div><div>Power Automate flow</div></div>
Automatically set overall inspection ratings based on the checklist ratings.	<div><div></div><div>From event</div><div>Business rule</div><div>Custom action</div><div>Rollup data type</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

- ? By combining conditions and actions, you can do any of the following with business rules:
- ? Set column values
- ? Clear column values
- ? Set column requirement levels
- ? Show or hide columns
- ? Enable or disable columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

NEW QUESTION 28

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the integration requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	<div><div></div><div>Booking rules</div><div>Schedule board</div><div>Proficiency models</div></div>
Automatically input measurement readings from inspection gauges	<div><div></div><div>Custom connector</div><div>Azure IoT Hub connector</div><div>Azure IoT Central connector</div><div>Microsoft Dataverse connector</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Schedule board

Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

When you're looking at the schedule board for the current day, you'll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.



Box 2: Azure IoT Central connector

Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:



Service	Class	Regions
Logic Apps	Standard	All Logic Apps regions <a href="#">↗</a> except the following: <ul style="list-style-type: none"><li>- Azure Government regions</li><li>- Azure China regions</li></ul>
Power Automate	Premium	All Power Automate regions except the following: <ul style="list-style-type: none"><li>- US Government (GCC)</li><li>- US Government (GCC High)</li><li>- China Cloud operated by 21Vianet</li></ul>
Power Apps	Premium	All Power Apps regions except the following: <ul style="list-style-type: none"><li>- US Government (GCC)</li><li>- US Government (GCC High)</li><li>- China Cloud operated by 21Vianet</li></ul>

NEW QUESTION 29

- (Topic 4)

A large company experiences high staff turnover rates. As a result, the company must add or remove multiple system user accounts daily.

You need to recommend a security concept which will facilitate complex security profiles to entities for large groups of users across the Power Apps and Dynamics 365 applications.  
What should you recommend?

- A. Hierarchy security
- B. Field-level security
- C. User access management
- D. Team privileges

Answer: D

Explanation:

User and team management is the area of Microsoft Dataverse where you can create and maintain user accounts and profiles.

A user is any person who works for a business unit who uses Dataverse. Each user has a user account.

A team is a group of users. Teams let users across an organization collaborate and share information.

Note: Why use Dataverse?

Easy to secure – Data is securely stored so that users can see it only if you grant them access. Role-based security allows you to control access to tables for different users within your organization.

Data from your Dynamics 365 applications is also stored within Dataverse, allowing you to quickly build apps that use your Dynamics 365 data and extend your apps with Power Apps. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/user-team-entities> <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-intro>

NEW QUESTION 34

DRAG DROP - (Topic 4)

You are designing a solution to automate the following processes:

- Import data into Microsoft Dataverse from systems that have an API available.
- Import data into Microsoft Dataverse from systems that do not have an API available.
- Validate that contacts in a Microsoft Excel file Dataverse forms in a specified order. You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

Components

Cloud flow

Business process flow

Robotic process automation

Answer Area

Requirement

Interact with applications that do not have an API.

Guide users through business steps in a specific order.

Interact with applications that have an API.

Component

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components

Cloud flow

Business process flow

Robotic process automation

Answer Area

Requirement

Interact with applications that do not have an API.

Guide users through business steps in a specific order.

Interact with applications that have an API.

Component

Robotic process automation

Business process flow

Cloud flow

### NEW QUESTION 35

- (Topic 4)

A car dealership has a custom financing table.

You are working with a developer to add a button to a ribbon that displays a hidden section of a form when specific criteria are met.

You need to recommend tools and technologies for the developer

Which two tools or technologies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

A. Write a business rule.

Write JavaScript code.

B. Use the Ribbon Workbench.

D. Use the form editor.

**Answer:** BC

#### Explanation:

Client-side scripting using JavaScript is one of the ways to apply custom business process logic for displaying data on a form in a model-driven app.

You can use a community tool, Ribbon Workbench, to visually edit ribbons using the UI. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/client-scripting>

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/customize-commands-ribbon>

### NEW QUESTION 36

HOTSPOT - (Topic 4)

A company reports the following issues with an existing data management system.

? Users cannot search for specific records by using a user-friendly ID or record identifier.

? Users occasionally enter data into fields that is not required.

? The record form displays all fields. Many of the fields are not used.

You need to ensure that the Power Platform solution will ensure data quality can be properly maintained.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Ensure that users can search for specific records by using a unique identifier.	<div> <div>▼</div> <div>Business rule</div> <div>Autonumber column</div> <div>Business process flow</div> <div>Duplicate detection rule</div> </div>
You must prevent data entry into columns that do not require entry.	<div> <div>▼</div> <div>Business rule</div> <div>Real time workflow</div> <div>Business process flow</div> <div>Duplicate detection rule</div> </div>

Answer:

Requirement	Solution
Ensure that users can search for specific records by using a unique identifier.	<div> <div>▼</div> <div>Business rule</div> <div>Autonumber column</div> <div>Business process flow</div> <div>Duplicate detection rule</div> </div>
You must prevent data entry into columns that do not require entry.	<div> <div>▼</div> <div>Business rule</div> <div>Real time workflow</div> <div>Business process flow</div> <div>Duplicate detection rule</div> </div>

A. Mastered

B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Autonumber column

Autonumber columns are columns that automatically generate alphanumeric strings whenever they are created.

Box 2: Business rule

By combining conditions and actions, you can do any of the following with business rules:

- ? Enable or disable columns
- ? Set column values
- ? Clear column values
- ? Set column requirement levels
- ? Show or hide columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

#### NEW QUESTION 40

- (Topic 4)

You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.

You need to recommend a relationship behavior. Which relationship behavior should you recommend?

- A. Referential, Restrict Delete
- B. Custom
- C. Parental
- D. Referential, Remove Link

**Answer: A**

**Explanation:**

Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

#### NEW QUESTION 42

DRAG DROP - (Topic 4)

You are designing a data model for a Microsoft Power Platform solution. The data model must meet the following requirements:

- When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.
- When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

You need to recommend cascading strategies for the data model.

Which cascading strategy should you recommend? To answer, drag the appropriate cascading strategies to the correct requirements. Each cascading strategy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

**Cascading strategies**

- Cascade All
- Cascade Active
- Cascade User Owned
- Cascade None

**Requirement**

When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.

When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

**Cascading strategy**

- 
-

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Cascading strategies**

- Cascade All
- Cascade Active
- Cascade User Owned
- Cascade None

**Requirement**

When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.

When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

**Cascading strategy**

- Cascade All
- Cascade User Owned

#### NEW QUESTION 47

- (Topic 4)

A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures.

Patient records are stored within the company's cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity.

You need to recommend a solution to display the patient information. What should you recommend?



- A. Virtual table
- B. Business rule
- C. Privacy preference
- D. Data gateway
- E. Custom dataflow

Answer: A

Explanation:

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>

NEW QUESTION 52

- (Topic 4)

A company uses manual processes to track interactions with customers. The company wants to use Power Platform to improve productivity.

The company has the following requirements:

- ? Provide customers with an online portal where they can submit and review cases.
- ? Ensure that customers can chat online with a customer service representative at any time.
- ? Route chats to customer service representatives based on skill and availability.

You need to recommend a solution to the company.

Which three components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Virtual Agents chatbots
- B. Customer self-service portal
- C. Dynamics 365 Field Service
- D. Business process flows
- E. Omnichannel for Customer Service

Answer: BDE

Explanation:

B: Customer self-service portal: A customer self-service portal enables customers to access self-service knowledge, support resources, view the progress of their cases, and provide feedback.

Note: Based on the selected environment in Power Apps, you can create a Dataverse starter portal or a portal in an environment containing customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation).

E: Omnichannel for Customer Service offers a suite of capabilities that extend the power of Dynamics 365 Customer Service Enterprise to enable organizations to instantly connect and engage with their customers across digital messaging channels.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates> <https://docs.microsoft.com/en-us/dynamics365/customer-service/embed-chat-widget-portal>

NEW QUESTION 56

HOTSPOT - (Topic 4)

A food distribution terminal uses Microsoft Dynamics 365 Field Service and Microsoft Dynamics 365 Supply Chain Management to manage inventory and fulfill customer orders. Customers place custom orders through a Power Pages customer portal. Customers can enter different receiving times and dates on fresh produce order lines.

The terminal needs to expose fresh produce order details from Dynamics 365 to its customers in the portal. Customers can control how much detail they see in the portal.

You need to design a solution that meets the requirements. Which mechanism should you use for each requirement?

To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<div>Custom connector</div> <div>Basic form</div> <div>Data gateway</div> <div>Advanced form</div> <div>Custom connector</div>
Expose the fresh produce details.	<div>Portal Management app</div> <div>Portal Management app</div> <div>Customer Service Insights</div> <div>Microsoft Power Platform admin center</div> <div>Microsoft 365 Apps admin center</div>

Answer:

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	<div>Custom connector</div> <div>Basic form</div> <div>Data gateway</div> <div>Advanced form</div> <div>Custom connector</div>
Expose the fresh produce details.	<div>Portal Management app</div> <div>Portal Management app</div> <div>Customer Service Insights</div> <div>Microsoft Power Platform admin center</div> <div>Microsoft 365 Apps admin center</div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 61

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You must identify and document your organization's business processes to identify opportunities for automaton.

You need to run task mining in process advisor.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Prepare processes and recordings.

Analyze processes.

Visualize processes.

Identify automation recommendations.

Share processes.

Answer area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Prepare processes and recordings.

Analyze processes.

Visualize processes.

Identify automation recommendations.

Share processes.

Answer area

Prepare processes and recordings.

Analyze processes.

Visualize processes.

Identify automation recommendations.

Share processes.

NEW QUESTION 65

- (Topic 4)

A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts.

You need to recommend a solution to automate the process.

What should you recommend?

- A. Excel Online Connector
- B. Dynamics 365 Customer Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Marketing

Answer: D

Explanation:

Microsoft designed Customer Insights to allow organizations to map, match, merge, and enrich customerbased data from different sources. A classic scenario would be to merge data from customer service software, like Freshdesk, and online sales, such as Shopware, into one source for reporting and further data analysis.

Reference:

<https://msdynamicsworld.com/story/microsoft-dynamics-365-customer-insights-overview>

NEW QUESTION 67

- (Topic 4)

You are designing a Power Platform solution.

The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms.

You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

- A. JavaScript
- B. Power Apps Component Framework control
- C. Web resource
- D. Canvas app

Answer: B

Explanation:

Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.



Reference:  
<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

### NEW QUESTION 69

- (Topic 4)

You are a Microsoft Power Platform solution architect working on a project. API calls are being sent between external applications and a Microsoft Power Platform solution.

The number of requests per user within a given time frame varies. Some users may be exceeding the service protection API limits.

You need to ensure that the API conforms to service protection limits.

Which three metrics should you review? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. The number of requests that a user can make each day.
- B. The total number of requests that can be processed each day.
- C. The number of concurrent requests that a user can make.
- D. The total execution time for requests by all users.
- E. The combined execution time required to process requests from a user.

**Answer:** ACE

#### Explanation:

Three types of service protection API limit errors that can be returned:

? Number of requests This limit counts the total number of requests during the preceding 300 second period.

? Execution time This limit tracks the combined execution time of incoming requests during the preceding 300 second period.

? Concurrent requests This limit tracks the number of concurrent requests. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/api-limits>

### NEW QUESTION 70

HOTSPOT - (Topic 4)

You are a Microsoft Power Platform architect designing integrations for a project. You have the following integration requirements:

- Post requests to a system that is not always available and limited in its ability to process high volumes of messages.
- Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.
- Stream large volumes of data from the company's website to a live Power BI dashboard.
- Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.

You need to use an Azure service for the integration requirements.

Which Azure services should you use? To answer, select the appropriate options in the answer area?

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<div> <div>Azure Service Bus</div> <div> <div>Azure Service Bus</div> <div>Azure Notification Hub</div> <div>Azure Active Directory</div> <div>Azure ExpressRoute</div> </div> </div>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<div> <div>Azure Relay</div> <div> <div>Azure Relay</div> <div>Azure SQL</div> <div>Azure Cognitive Services</div> <div>Azure API Management</div> </div> </div>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<div> <div>Azure Event Hubs</div> <div> <div>Azure Event Hubs</div> <div>Azure Service Bus</div> <div>Azure SQL</div> </div> </div>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<div> <div>Azure Functions</div> <div> <div>Azure Logic Apps</div> <div>Azure Functions</div> <div>Azure Service Bus</div> </div> </div>

Answer:

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<div> <div>Azure Service Bus</div> <div> <div>Azure Service Bus</div> <div>Azure Notification Hub</div> <div>Azure Active Directory</div> <div>Azure ExpressRoute</div> </div> </div>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<div> <div>Azure Relay</div> <div> <div>Azure Relay</div> <div>Azure SQL</div> <div>Azure Cognitive Services</div> <div>Azure API Management</div> </div> </div>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<div> <div>Azure Event Hubs</div> <div> <div>Azure Event Hubs</div> <div>Azure Service Bus</div> <div>Azure SQL</div> </div> </div>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<div> <div>Azure Functions</div> <div> <div>Azure Logic Apps</div> <div>Azure Functions</div> <div>Azure Service Bus</div> </div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 71

DRAG DROP - (Topic 4)

You are reviewing a list of business requirements submitted by a plumbing company. The company has the following requirements:

- ? Send articles to technicians to allow technicians to help customers resolve issues.
- ? Track work progress and inspections at customer sites.
- ? Schedule technicians for service appointments.

You need to recommend solutions to meet the customer's requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct business requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions

Dynamics 365 Field Service

Dynamics 365 Customer Voice

Dynamics 365 Customer Insights

Answer Area

Business requirement	Solution
Send articles to technicians to allow technicians to help customers resolve issues.	<div>Solution</div>
Track work progress and inspections at customer sites.	<div>Solution</div>
Schedule technicians for service appointments.	<div>Solution</div>

Answer:

Solutions

Dynamics 365 Field Service

Dynamics 365 Customer Voice

Dynamics 365 Customer Insights

Answer Area

Business requirement	Solution
Send articles to technicians to allow technicians to help customers resolve issues.	<div>Dynamics 365 Customer Insights</div>
Track work progress and inspections at customer sites.	<div>Dynamics 365 Field Service</div>
Schedule technicians for service appointments.	<div>Dynamics 365 Field Service</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Dynamics 365 Customer Insights

Dynamics 365 Customer Insights is a part of Microsoft's customer data platform (CDP) that helps deliver personalized customer experiences. The platform's capabilities provide insights into who your customers are and how they engage with your platform. Unify customer data across multiple sources to get a single view of customers.

Box 2: Dynamics 365 Field Service Dynamics 365 Field Service helps to:

- \_ Organize and track resolution of customer issues
- \_ Keep customers updated with the status of their service call and when it's resolved

Note: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set up mobile workers for success when they're onsite with customers fixing issues.

The Field Service application enables you to: Improve first-time fix rate

Complete more service calls per technician per week

Manage follow-up work and take advantage of upsell and cross sell opportunities Reduce travel time, mileage, and vehicle wear and tear

Organize and track resolution of customer issues Communicate an accurate arrival time to customers

Provide accurate account and equipment history to the field technician

Keep customers updated with the status of their service call and when it's resolved Schedule onsite visits when it's convenient for the customer

Avoid equipment downtime through preventative maintenance

Box 3: Dynamics 365 Field Service

Dynamics 365 Field Service: Schedule onsite visits when it's convenient for the customer.

NEW QUESTION 72

HOTSPOT - (Topic 4)

An organization is optimizing its Microsoft Power Platform solution architecture. The optimization needs to address the following:

- ? Label names for option sets and multiselect option sets should be added as separate fields for reporting.
- ? Users complain that when a case is assigned to another user, all the activities are also assigned.
- ? Some Power BI reports based on Microsoft Dataverse data need near-real-time updating.

You need to recommend a design solution to meet these requirements.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.



Requirement	Design
Users report that when a case is assigned to another user, all activities are also assigned.	<div>▼</div> <div>For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None</div> <div>Do not implement, but train users on best practices for assigning cases.</div> <div>Create a 1:N relationship between the user entity/table and the Activities table.</div>
Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.	<div>▼</div> <div>Create Power BI reports using the Microsoft Dataverse connector.</div> <div>Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.</div> <div>Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.</div>

- A. Mastered
- B. Not Mastered

Answer: A

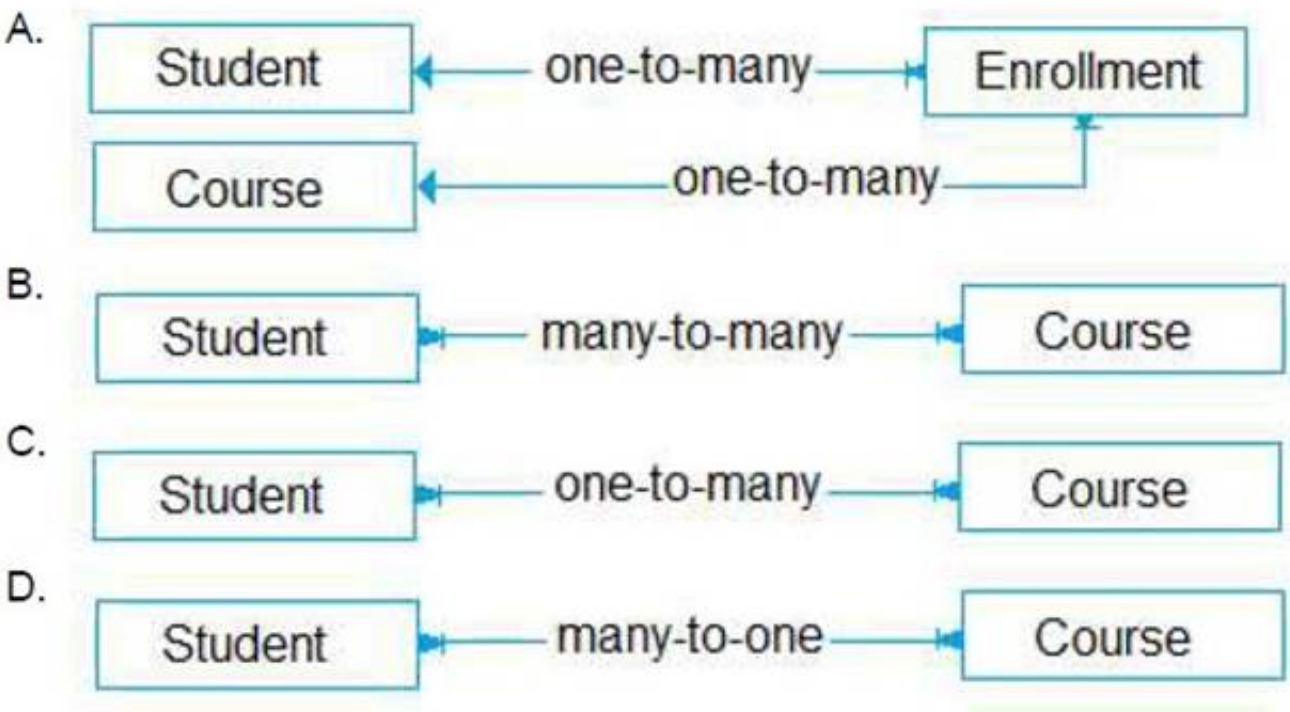
Explanation:

Requirement	Design
Users report that when a case is assigned to another user, all activities are also assigned.	<div>▼</div> <div>For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None</div> <div>Do not implement, but train users on best practices for assigning cases.</div> <div>Create a 1:N relationship between the user entity/table and the Activities table.</div>
Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.	<div>▼</div> <div>Create Power BI reports using the Microsoft Dataverse connector.</div> <div>Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.</div> <div>Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.</div>

NEW QUESTION 74

- (Topic 4)

You are designing the data model for a school. The school wants to track students' enrollments in courses. The system must meet the following requirements: Track the courses in which each student is enrolled. Track the students that are enrolled in each course. Track dates when each student enrolled in each course and the person who approved the enrollment. Allow users to create a report that details which students are enrolled in which courses. You need to recommend a data model that will fit the school's requirements. Which logical model should you recommend?



- A. Option A
- B. Option B

Option C

C.

D. Option D

Answer: A

Explanation:

Need a relationship table.

N:N (Many-to-Many): A table relationship that depends on a special Relationship table, sometimes called an Intersect table, so that many rows of one table can be related to many rows of another table.

When viewing rows of either table in a N:N relationship you can see a list of any rows of the other table that are related to it. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

NEW QUESTION 78

DRAG DROP - (Topic 4)

You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:

? Customers need the ability to submit a case through an online portal.

? Portal must handle 75 concurrent users submitting cases.

? Service data must be retained for at least six years.

You need to determine which requirements are functional or non-functional.

Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Requirement	Type
Functional	Customers need the ability to submit a case through an online portal.	
Non-functional	Portal must handle 75 current users submitting cases.	
	Service data must be retained for at least six years.	

Answer:

Types	Requirement	Type
Functional	Customers need the ability to submit a case through an online portal.	Functional
Non-functional	Portal must handle 75 current users submitting cases.	Non-functional
	Service data must be retained for at least six years.	Non-functional

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Functional

Functional requirements describe what the solution needs to do or its behaviors.

Box 2: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 3: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

NEW QUESTION 82

- (Topic 4)



You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments. You need to prevent specific users from accessing specific environments. What should you do?

- A. Remove all security roles from the users of the specific environments.
- B. Remove the user from the business unit.
- C. Remove the user from all security groups.
- D. Remove the user from all teams.

**Answer:** A

**Explanation:**

Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

**NEW QUESTION 86**

- (Topic 4)

A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.

In which three locations should you investigate? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Audit summary view
- B. Solution history
- C. SDK Message Processing Steps
- D. Plug-in trace log
- E. System job run history

**Answer:** ABD

**Explanation:**

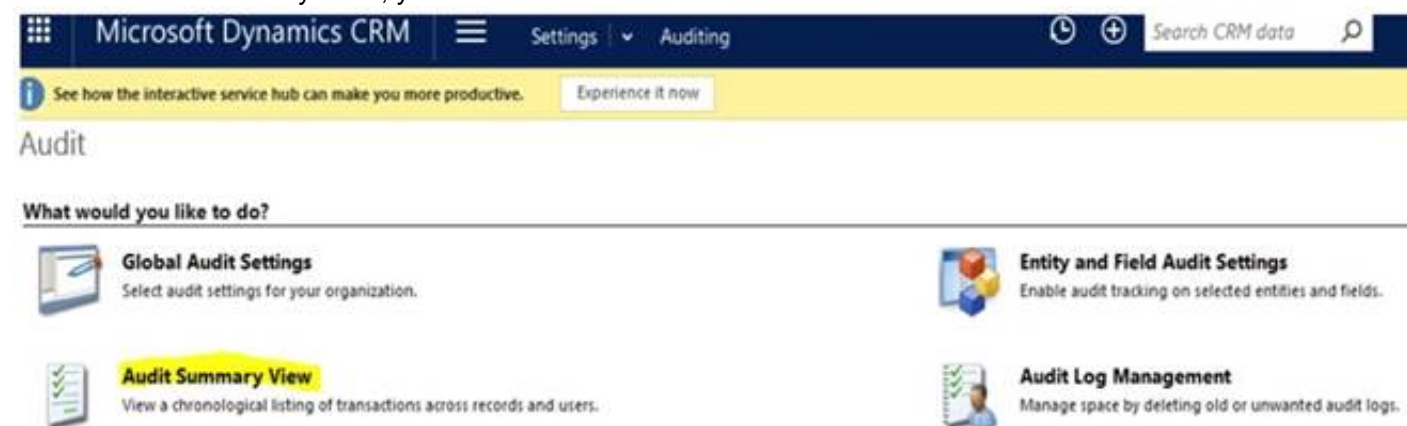
A: How to View Auditing Log Details?

System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:

? Go to Settings > System > Auditing.

? Choose Audit Summary View.

? Under Audit Summary View, you will see the list of audit entries



B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.

D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in

Enable trace logging.

This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.

Reference:

<https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing>

**NEW QUESTION 88**

HOTSPOT - (Topic 4)

You are supporting a recent go-live for a model-driven app that includes mobile offline functionality.

Users report the following issues:

? The process of downloading initial metadata for the app takes hours to complete.

? Some account views are unavailable when the app is offline.

? Changes to users' security privileges are not reflected in the mobile app.

? Contact data is not available when the app is offline.

You need to resolve the mobile app performance issues.

What should you review? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<div><div></div><div>Synchronize the mobile app.</div><div>Remove organization data filters.</div><div>Reduce records included in the profile filter.</div></div>
Changes to users' security privileges are not reflected in the mobile app.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Some account views are unavailable when the app is offline.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Contact data is not available when the app is offline.	<div><div></div><div>Reduce records included in the profile filter.</div><div>Update mobile profile to include contact information.</div><div>Remove reference to tables not included in mobile profile.</div></div>

Answer:

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<div><div></div><div>Synchronize the mobile app.</div><div><del>Remove organization data filters.</del></div><div>Reduce records included in the profile filter.</div></div>
Changes to users' security privileges are not reflected in the mobile app.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Some account views are unavailable when the app is offline.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Contact data is not available when the app is offline.	<div><div></div><div>Reduce records included in the profile filter.</div><div>Update mobile profile to include contact information.</div><div>Remove reference to tables not included in mobile profile.</div></div>

- A. Mastered  
B. Not Mastered

Answer: A

NEW QUESTION 90

DRAG DROP - (Topic 4)

A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.

The customer wants to keep the service process simple and save on both licensing and development time.

You need to recommend solutions for the customer.

What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Solution
Model-driven app	Use Universal Resource Scheduling.	Solution
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Solution

Answer:

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Model-driven app
Model-driven app	Use Universal Resource Scheduling.	Dynamics 365 Customer Service
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Canvas app

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Model-drive app  
Integration with Microsoft Outlook requires a Model-driven app.  
Box 2: Dynamics 365 Customer Service  
Schedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service, Customer Service, and Project Service Automation, including custom entities.  
Box 3: Canvas app

NEW QUESTION 94

- (Topic 4)  
A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.  
The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.  
You need to design the security to avoid sensitive data from being seen.  
Which two actions should you recommend? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

Answer: AB

Explanation:

A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.  
B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.  
Reference:  
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION 95

HOTSPOT - (Topic 4)  
You are performing a fit gap requirements analysis.  
You need to select Microsoft Power Platform components to satisfy the requirements. Which components should you use? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Requirement	Component
Coordinate long-term end-to-end delivery of financial counseling services to farmers.	Model-driven app
Manage project accounting and recognize revenue compliant with international financial reporting standards.	Dynamics 365 Finance
Notify users of their overdue tasks on a daily basis.	Power Automate
Notify users of their overdue tasks on a daily basis.	Power Automate

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



Answer Area

Requirement

Coordinate long-term end-to-end delivery of financial counseling services to farmers.

Manage project accounting and recognize revenue compliant with international financial reporting standards.

Notify users of their overdue tasks on a daily basis.

Notify users of their overdue tasks on a daily basis.

Component

Model-driven app
Model-driven app
Power Virtual Agents
Dynamics 365 Customer Voice
Dynamics 365 Finance
Dynamics 365 Project Operations
Dynamics 365 Field Service
Dynamics 365 Finance
Power Automate
Power Automate
Power Virtual Agents
AppSource

NEW QUESTION 96

- (Topic 4)

A company plans to automate business processes by using Power Automate. You identify a subprocess that must be implemented across multiple flows. You need to implement the subprocess so that it is maintainable and easy to navigate. What should you do?

- A. Save a copy of the subprocess and then add any additional actions into the flow.
- B. Initiate the subprocess with an automated trigger.
- C. Copy the actions of the subprocess into the flow by using the clipboard.
- D. Initiate the subprocess with an instant trigger.

Answer: B

NEW QUESTION 101

HOTSPOT - (Topic 4)

A company has a Power Platform environment that connects to a third-party marketing application.

The company reports that the data in the Power Platform lead table does not match data from the marketing application.

Issues include:

- \_ The owner data in the lead table and the third-party application do not match.
- \_ The Topic column has more information than the related record from the marketing application.
- \_ There are differences in how telephone numbers are formatted. You need to determine which processes are causing the issues.

Which three processes may be causing the differences observed? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Issue

Solution

Migration processes fail due to operation timeouts.

Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a particular order.

Records that include lookup columns often fail to load.

Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a specific order.

Answer:

Issue

Solution

Migration processes fail due to operation timeouts.

Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a particular order.

Records that include lookup columns often fail to load.

Increase multithreading and/or batch size settings.
Decrease multithreading and/or batch size settings.
Ensure you are loading data into all tables at the same time.
Ensure you are loading data into tables in a specific order.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Increase multithreading and/or batch size settings Box 2: Ensure you are loading data in a specific order.  
Load the base tables in the hierarchies first.

**NEW QUESTION 103**

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

**Answer:** AB

**Explanation:**

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

**NEW QUESTION 105**

- (Topic 4)

You are designing a Microsoft Power Platform solution to help a company manage sales leads.

The solution has the following requirements:

? Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.

? Respond to sales events by using organization-defined best practices.

You need to recommend a component for the app. What should you recommend?

- A. Power Automate cloud flow
- B. Business process flow
- C. Power Automate desktop flow
- D. Playbook

**Answer:** B

**Explanation:**

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

**NEW QUESTION 107**

HOTSPOT - (Topic 4)

You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.

Which team types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Team type
Cleaning teams	<div> <div></div> <div>▼</div> </div> <div>Access</div> <div>Owner</div>
Emergency room teams	<div> <div></div> <div>▼</div> </div> <div>Access</div> <div>Owner</div>
Billing teams	<div> <div></div> <div>▼</div> </div> <div>Access</div> <div>Owner</div>

- A. Mastered  
 B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Owner team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Box 2: Access team

Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.

Box 3: Owner team

**NEW QUESTION 111**

HOTSPOT - (Topic 4)

A company plans to create a Microsoft Power Platform solution that integrates with Dynamics 365 Sales. The solution must meet the following requirements:

- Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
- An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

Answer Area

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div>Use virtual tables.</div> <div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>
External system sends data to Dynamics 365 Sales.	<div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>

- A. Mastered  
 B. Not Mastered

**Answer:** A

**Explanation:**



Answer Area

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div>Use virtual tables.</div> <div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>
External system sends data to Dynamics 365 Sales.	<div>Use a custom plug-in.</div> <div>Use Dynamics 365 Web API.</div> <div>Use a web resource to display data.</div>

NEW QUESTION 112

HOTSPOT - (Topic 4)

A company uses Microsoft Dataverse to store patient Information-Patient information is managed using Dataverse forms. The company must enforce the following rules to manage data quality:

- Show or hide tabs in the main form based on the column value selected.
- Add a discount code automatically when a new patient row is added. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Show or hide tabs in the main form based on the column value selected.	<div>Business process flow</div> <div>Plug-in</div> <div>Client script</div> <div>Business rule</div> <div>Business process flow</div>
Add a discount code automatically when a new patient row is added.	<div>Business rule</div> <div>Client script</div> <div>Business rule</div> <div>Classic workflow</div> <div>Business process flow</div>

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Show or hide tabs in the main form based on the column value selected.	<div>Business process flow</div> <div>Plug-in</div> <div>Client script</div> <div>Business rule</div> <div>Business process flow</div>
Add a discount code automatically when a new patient row is added.	<div>Business rule</div> <div>Client script</div> <div>Business rule</div> <div>Classic workflow</div> <div>Business process flow</div>

NEW QUESTION 117

- (Topic 4)

You are designing a Microsoft Power Platform solution that will include multiple applications.

You have the following requirements:

- Support agents managing cases.
- Project managers reviewing and updating their projects.
- Stock managers managing warehouses.
- New site visitors self-registering.
- Employees tracking time entries.

Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. New site visitors self-resisting.  
B. Project managers reviewing and updating their projects.  
C. Stock managers managing warehouses.  
D. Support agents managing cases.  
E. Staff tracking time entries.

Answer: BCD

NEW QUESTION 120

HOTSPOT - (Topic 4)

You are designing a Microsoft Power Platform solution for a national repair service. The service has a 24-hour call center for customers to call and schedule repairs. The solution dispatches a technician to troubleshoot and repair customer issues. Customers sign into a customer portal to view and log information concerning the repairs.

The repair service contracts with third party technicians for repair jobs The solution must meet the following requirements:

- Dispatch technicians to troubleshoot and repair customer issues
- Call center must log customer issues.
- Third -party technicians must be able to access assigned repair service jobs. You need to recommend an authentication strategy.

Which authentication models should you use? To answer, select the appropriate options in the answer area.

### Answer Area

#### User type

#### Authentication model

Call center employee

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Repair service customer

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Third-party technician

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

- A. Mastered  
 B. Not Mastered

Answer: A

Explanation:

### Answer Area

#### User type

#### Authentication model

Call center employee

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Repair service customer

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Third-party technician

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

#### NEW QUESTION 125

DRAG DROP - (Topic 4)

A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Omni channel for Customer Service.

You need to recommend a solution for each requirement.

Which components should you recommend for the requirements?

To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Solutions	Requirement	Solution
Custom API	Display information about the contact in the Omnichannel app.	
Custom pages	Ensure only tables needed are exposed for integration purposes.	
Microsoft Power Virtual Agent	Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.	

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Solutions	Requirement	Solution
Custom API	Display information about the contact in the Omnichannel app.	Microsoft Power Virtual Agent
Custom pages	Ensure only tables needed are exposed for integration purposes.	Custom API
Microsoft Power Virtual Agent	Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse.	Custom pages

#### NEW QUESTION 126

- (Topic 4)

A company is struggling to gather insights from won and lost opportunities.

Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:

? context of other related data.

? Display data to users as charts and tables and provide drill-through capabilities.

You need to recommend a Power Platform tool to help the client visualize the data.

Which two technologies should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power BI
- B. Power Automate
- C. Power Virtual Agents
- D. Power Apps

**Answer: AD**

**Explanation:**

A: Power BI is a business analytics service by Microsoft. It aims to provide interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their own reports and dashboards. It is part of the Microsoft Power Platform.

D: Power BI Apps are an easy way for designers to share different types of content at one time. App designers create the dashboards and reports and bundle them together into an app. The designers then share or publish the app to a location where you, the business user, can access it. Because related dashboards and reports are bundled together, it's easier for you to find and install in both the Power BI service (<https://powerbi.com>) and on your mobile device. After you install an app, you don't have to remember the names of a lot of different dashboards or reports because they're all together in one app, in your browser or on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/end-user-apps>

#### NEW QUESTION 129

HOTSPOT - (Topic 4)

You are designing the security model for a Power Platform solution. The security model must meet the following requirements:

? Restrict sharing of data between Power Automate connectors.

? Ensure that environment administrators only see users who require access in the enabled user list.

You need to recommend security features for the solution.

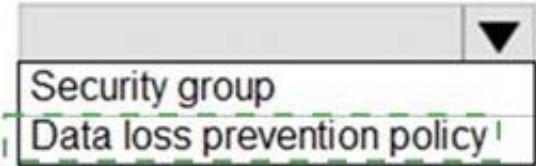
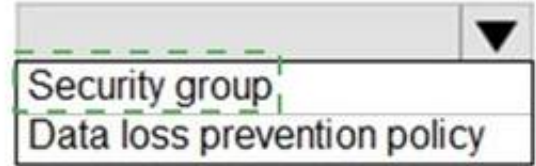
What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Feature
Restrict sharing of data between Power Automate connectors	<div> <div></div> <div>Security group</div> <div>Data loss prevention policy</div> </div>
Ensure that environment administrators only see users who require access in the enabled user list.	<div> <div></div> <div>Security group</div> <div>Data loss prevention policy</div> </div>



Answer:

Requirement	Feature
Restrict sharing of data between Power Automate connectors	
Ensure that environment administrators only see users who require access in the enabled user list.	

- A. Mastered
- B. Not Mastered

Answer: A

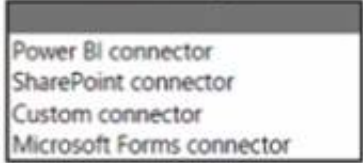

Explanation:

Box 1: Data loss prevention policy  
Data loss prevention (DLP) policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.  
Box 2: Security group  
If your company has multiple Microsoft Dataverse environments, you can use security groups to control which licensed users can be a member of a particular environment.

NEW QUESTION 130

HOTSPOT - (Topic 4)  
You are designing a model-driven app that provides marketing, sales, and service operations to a company. The app must integrate with the following systems and data sources:  
• A third-party marketing system for lead generation and website submissions.  
• A Microsoft Excel Online file that contains manufacturing data on relevant products.  
• A separate Microsoft Dataverse environment.  
You need to recommend Power Automate connectors for the app.  
Which connections should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Answer Area

Data source	Connector type
Third-party marketing system	
Microsoft Dataverse environment	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Custom connector  
While Azure Logic Apps, Microsoft Power Automate, and Microsoft Power Apps offer over 325+ connectors to connect to Microsoft and non-Microsoft services, you may want to communicate with services that aren't available as prebuilt connectors.  
Box 2: Microsoft Dataverse  
The Microsoft Dataverse connector provides several triggers to start your flows and many actions that you can use to create or update data in Dataverse while your flows run. You can use Dataverse actions even if your flows don't use a trigger from the Dataverse connector.  
Use the Microsoft Dataverse connector to create cloud flows that start when data changes in Dataverse tables and custom messages.

NEW QUESTION 134

- (Topic 4)  
You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons. The company requires a new system that achieves the following:  
? All support issues must come in by email, need to be logged, and assigned to the support group.  
? Accounts must synchronize with the parent company Oracle database.  
? Reports must be sent to the executives on a weekly basis.  
? No custom code will be used in the system.



You need to recommend the components that should be configured.  
Which two components should you recommend? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Power Virtual Agents
- B. Microsoft Dataverse
- C. server-side synchronization
- D. Microsoft Customer Voice

Answer: BD

Explanation:

The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.  
Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.  
Reference:  
<https://docs.microsoft.com/en-us/dynamics365/customer-voice/about> <https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow>

NEW QUESTION 135

HOTSPOT - (Topic 4)  
You are working with a customer to plan a go-live deployment to their production environment. The solution includes several apps and environment variables. The superuser team manages the production environment that is secured by using a specific environment Azure AD security group.  
The following issues have been identified:  
• The super user team cannot access make.powerapps.com to open and set the environment variables.  
• Users are added to the environment Azure AD security group and are not able to access the model-driven app.  
• Users are added to the environment Azure AD security group and are not able to access the canvas app.  
You need to resolve the issues.  
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Issue	Resolution
The superuser team cannot set the environment variables.	<div>Assign the System Customizer role.</div> <div>Assign the System Customizer role.</div> <div>Assign the Basic User role.</div> <div>Assign the Service Reader role.</div> <div>Assign the Office Collaborator role.</div>
Users cannot access the model-driven app.	<div>Assign the Basic User role.</div> <div>Assign the Basic User role.</div> <div>Assign the Service Reader role.</div> <div>Assign the Office Collaborator role.</div> <div>Add the Azure AD Security Group.</div>
Users cannot access the canvas app.	<div>Add users to an Azure AD Security Group.</div> <div>Assign the System Customizer role.</div> <div>Assign the Service Reader role.</div> <div>Add users to the superuser team.</div> <div>Add users to an Azure AD Security Group.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Issue	Resolution
The superuser team cannot set the environment variables.	<div>Assign the System Customizer role.</div> <div>Assign the System Customizer role.</div> <div>Assign the Basic User role.</div> <div>Assign the Service Reader role.</div> <div>Assign the Office Collaborator role.</div>
Users cannot access the model-driven app.	<div>Assign the Basic User role.</div> <div>Assign the Basic User role.</div> <div>Assign the Service Reader role.</div> <div>Assign the Office Collaborator role.</div> <div>Add the Azure AD Security Group.</div>
Users cannot access the canvas app.	<div>Add users to an Azure AD Security Group.</div> <div>Assign the System Customizer role.</div> <div>Assign the Service Reader role.</div> <div>Add users to the superuser team.</div> <div>Add users to an Azure AD Security Group.</div>

NEW QUESTION 140

HOTSPOT - (Topic 4)  
You are a evaluating a solution design. You need to test the following scenarios: Mimic a user using an app.  
• Obtain formal approval that an app meets customer-provided criteria.  
• Confirmation that an app can manage expected peak loads.  
Which test types should you use? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Answer Area

Scenario

Mimic a user using an app.

Obtain formal approval that an app meets customer-provided criteria.

Confirmation that an app can manage expected peak loads.

Test type

Acceptance testing

UI testing

Acceptance testing

Performance testing

Load testing

Acceptance testing

Migration testing

Acceptance testing

Performance testing

UI testing

Performance testing

Unit testing

Acceptance testing

Performance testing

Integration testing

Answer:

Answer Area

Scenario

Mimic a user using an app.

Obtain formal approval that an app meets customer-provided criteria.

Confirmation that an app can manage expected peak loads.

Test type

Acceptance testing

UI testing

Acceptance testing

Performance testing

Load testing

Acceptance testing

Migration testing

Acceptance testing

Performance testing

UI testing

Performance testing

Unit testing

Acceptance testing

Performance testing

Integration testing

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 145

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 147

- (Topic 4)

A company wants to add an interactive checklist to a Power Platform solution to ensure that salespeople are following the same steps when qualifying leads.

You need to recommend a solution that will incorporate this checklist. What should you recommend?

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 152

HOTSPOT - (Topic 4)

A company offers continuing education courses for medical professionals. Each time a course is offered, the company tracks that the session has taken place in an Excel workbook.

The company maintains a list of required qualifications for an educator to teach a course. Educator qualifications range from languages spoken to advanced degrees.

The company needs the following custom table relationships defined:

? Associate educators with a list of their professional qualifications.

? Assign a primary educator to each course that is held.

? Collect information about every course that is held.

You need to determine the type of relationship that best fits the requirement.

Which type of table relationship should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Relationship
Educators must be associated with their qualifications.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held there must be a primary educator assigned.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held, the company needs to collect information on that session.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Relationship
Educators must be associated with their qualifications.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held there must be a primary educator assigned.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>
When a course is held, the company needs to collect information on that session.	<div>▼</div> <div>Many-to-many relationship that uses a system generated table</div> <div>Many-to-many relationship that uses a custom table</div> <div>One-to-many relationship</div>

#### NEW QUESTION 156

HOTSPOT - (Topic 4)

A company has an on-premises data warehouse and analytics solution- The data warehouse consists of multiple multi-dimensional data cubes representing over five years of operational data. The data warehouse consolidates and normalizes data that is sourced from 20 different systems.

The company plans to replace the existing solution with a Microsoft Power Platform solution that connects to the data warehouse. The company wants to provide analytical information to executives in a Microsoft Teams channel to support business planning.

The new solution must meet these requirements: Support the current data warehouse.

The solution must support drill-through capabilities into the data. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Data storage and normalization.	<div>Data Gateway</div> <div>Azure Data Lake</div> <div>Dataverse for Teams</div> <div>Azure Analysis Services</div>
Visibility to key operational metrics from various Teams	<div>Power BI</div> <div>AI Builder</div> <div>Teams adaptive cards</div> <div>Microsoft Teams integration object</div>

Answer:



Answer Area

Requirement	Solution
Data storage and normalization.	<div><div>Data Gateway</div><div>Azure Data Lake</div><div>Dataverse for Teams</div><div>Azure Analysis Services</div></div>
Visibility to key operational metrics from various Teams	<div><div>Power BI</div><div>AI Builder</div><div>Teams adaptive cards</div><div>Microsoft Teams integration object</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Azure Data Lake

A data warehouse is a centralized repository of integrated data from one or more disparate sources. Data warehouses store current and historical data and are used for reporting and analysis of the data.

NEW QUESTION 159

HOTSPOT - (Topic 4)

You are designing a Microsoft Power Platform solution for a company.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Component

Allow users to change the status of a record only if a custom column named Reason is populated.

▼

Business rule

Power Automate flow

Asynchronous plug-in

Background workflow

Prompt users to update each opportunity product record when an opportunity is won or lost.

▼

JavaScript code

Real-time workflow

Power Automate flow

Asynchronous plug-in

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Business rule

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: Power Automate flow

Trigger the Power Automate flow with “When a record is updated”, then add a Condition in the flow and configure it with Status Label equals to Won.

NEW QUESTION 164

- (Topic 4)

You are designing tables and columns for a Microsoft Power Platform solution The solution will contain an interactive experience dashboard.

You need to ensure that the columns you create can be used as global filters for the dashboard

Which two data types can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point

- A. Yes/No
- B. Choice
- C. Text
- D. Multiline Text
- E. Lookup

Answer: AB



**Explanation:**

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-field-solution-explorer#column-data-types>

With interactive dashboards, a chart uses the color assigned to the categories that make up the different values, even if the chart is configured to use random colors, when the chart is configured to be grouped by any of the following column types:

Choice Yes/No

Status Reason

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/configure-interactive-experience-dashboards>

**NEW QUESTION 168**

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Record the actions required to complete the loan application process in the process advisor feature. Use task mining to discover inefficiencies in the process.

Does the solution meet the goal?

A. Yes

B. No

**Answer: B**

**NEW QUESTION 173**

- (Topic 4)

You are designing a model-driven app that allows a company to manage sales opportunities.

The company has a complex security model that includes the following requirements:

? The vice president of sales must be able to see opportunities for sales managers and sales representatives.

? Sales managers must be able to see opportunities for all sales representatives.

? Sales representatives must only see opportunities that they own.

You need to recommend security tools for controlling user access.

Which two tools should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Account hierarchy

B. Field security profile

C. Position hierarchy

D. Security roles

**Answer: CD**

**Explanation:**

With the position hierarchy security, a user at a higher position has access to the records owned by a lower position user or by the team that a user is a member of, and to the records that are directly shared to the user or the team that a user is a member of.

The hierarchy security model is an extension to the earlier security models that use business units, security roles, sharing, and teams. It can be used in conjunction with all other existing security models.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/security-dev/hierarchical-security-control-access-entities>

**NEW QUESTION 176**

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install an on-premises gateway. Create a cloud flow for approval and to add data to the SQL Server database.

Does the solution meet the goal?

A. Yes

B. No

**Answer: A**

**NEW QUESTION 178**

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.

- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.

- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
- B. Power virtual Agents
- C. PowerBI
- D. Dynamics 365 Customer Voice

**Answer:** AB

**Explanation:**

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

**NEW QUESTION 182**

- (Topic 4)

You are designing a Microsoft Power Platform solution.

You need to identify the non-functional requirements for the organization.

Which three non-functional requirements should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. usability of business process flows
- B. customer maintenance procedures
- C. business rules to identify top customers
- D. solution regulatory compliance
- E. time-to-load forms

**Answer:** BDE

**Explanation:**

Non-functional requirements capture the elements that users might not directly care about but are important to support the proposed architecture and operational viability of the solution. Non-functional requirements often influence user adoption and perceived satisfaction with the solution.

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

Reference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional-requirements>

**NEW QUESTION 186**

- (Topic 4)

You are designing a solution for a national vehicle repair company. You have the following requirements:

- Customers must search for vehicle issues by using natural language expressions.
- Customers must contact a customer service agent as required. You need to recommend a solution.

Which two features should you include? Each correct answer presents part of the solution.

- A. Power Virtual Agents
- B. Business process flow
- C. Power Apps portal
- D. Customer Insights

**Answer:** BC

**NEW QUESTION 191**

- (Topic 4)

You are designing a Power Platform solution.

During quality assurance testing the API limits are reached. You need to identify and resolve the issue.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Allocate Microsoft Dataverse capacity add-on subscriptions.
- B. Use the out-of-the-box User Summary report from the Reports section of the solution's model-driven app.

- C. In the Power Platform admin center Review the Home tab Dataverse analytics dashboard.  
D. In the Power Platform admin center, review the Usage section of the Power Apps analytics dashboard.  
E. In the Power Platform admin center, review the Runs section of the Power Automate analytics dashboard.

**Answer:** AC

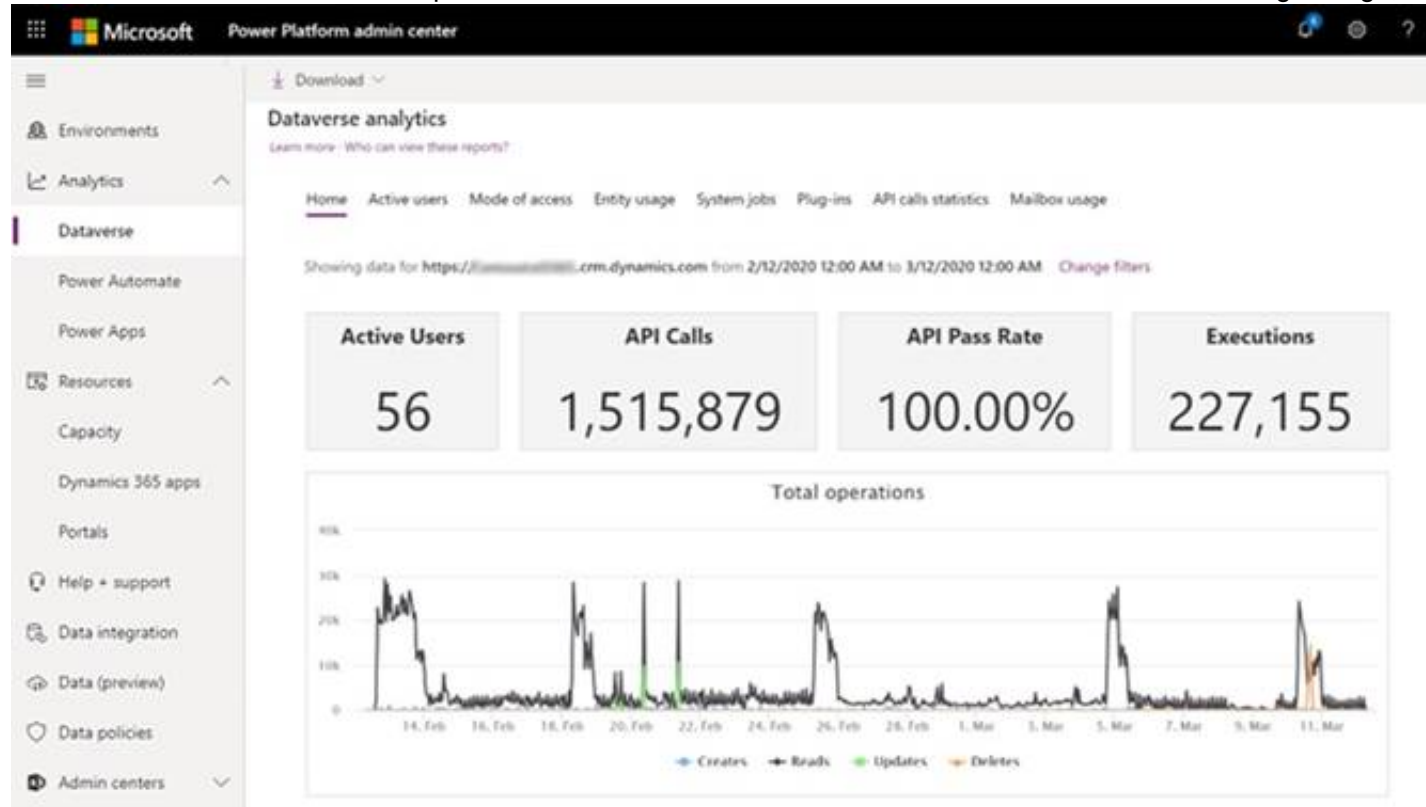
**Explanation:**

A: When users exceed their limits, administrators can see this in the admin center (see below). You can do either one of the following:

- ? Adjust the app or flow to use fewer API requests
- ? Purchase the Power Apps and Power Automate capacity add-on for your organization.

C: Home (default) Dashboard.

This is the default dashboard that provides information on the number of active Dataverse users, storage usage, the most active workflows, and more.



API Calls: API Calls Number of API calls that were made by the Dataverse environment for the selected time period.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/api-request-limits-allocations> <https://docs.microsoft.com/en-us/power-platform/admin/analytics-common-data-service>

**NEW QUESTION 192**

- (Topic 4)

You are designing an integration between an Azure SQL database and a model-driven app-You have the following requirements:

- Audit updates to the data.
- Assign security role access to tables at the user level.
- Assign security role access to tables at the organization level.
- Enable change tracking.
- Add and update data.

You need to implement virtual tables.

Which two requirements can you meet by using virtual tables? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Enable change tracking.  
B. Assign security role access to tables at the user level.  
C. Add and update data.  
D. Assign security role access to tables at the organization level.  
E. Audit updates to the data.

**Answer:** BD

**NEW QUESTION 196**

HOTSPOT - (Topic 4)

A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.

The solution must meet the following requirements:

? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.

? An external system needs to send data to the company's Dynamics 365 Sales solution.

You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.



### Integration requirement

Have read-only visibility of data from an external Azure SQL database.

### Solutions

- Use virtual tables.
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

Answer:

### Integration requirement

Have read-only visibility of data from an external Azure SQL database.

### Solutions

- Use virtual tables.
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

- A. Mastered
- B. Not Mastered

Answer: A

#### Explanation:

Box 1: Use Virtual tables

A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services. Box 2: Use Dynamics 365 Web API.

Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

#### NEW QUESTION 199

HOTSPOT - (Topic 4)

A company is creating a Power Platform solution to manage employees.

The company has the following requirements:

- ? Allow only the human resource manager to change an employee's employment status when an employee is dismissed.
- ? Allow only approved device types to access the solution and company data.

You need to recommend a solution that meets the requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

### Requirement

### Configuration

Allow only the human resource manager to change an employee's employment status when an employee is dismissed.

- Team access
- Privacy preference
- Field security profile
- Hierarchy security profile

Allow only approved device types to access the solution and company data.

- Endpoint security
- Compliance policy
- Conditional access
- Mobile threat integration

- A. Mastered
- B. Not Mastered



Answer: A

Explanation:

Box 1: Field security profile  
Record-level permissions are granted at the entity level, but you may have certain fields associated with an entity that contain data that is more sensitive than the other fields. For these situations, you use field-level security to control access to specific fields.  
Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom fields on custom entities. Field-level security is managed by the security profiles.

Box 2: Compliancy policy  
Compliance policy settings – Tenant-wide settings that are like a built-in compliance policy that every device receives. Compliance policy settings set a baseline for how compliance policy works in your Intune environment, including whether devices that haven't received any device compliance policies are compliant or noncompliant.  
Note: Mobile device management (MDM) solutions like Intune can help protect organizational data by requiring users and devices to meet some requirements. In Intune, this feature is called compliance policies.  
Compliance policies in Intune:  
Define the rules and settings that users and devices must meet to be compliant.  
Include actions that apply to devices that are noncompliant. Actions for noncompliance can alert users to the conditions of noncompliance and safeguard data on noncompliant devices.

Can be combined with Conditional Access, which can then block users and devices that don't meet the rules.

NEW QUESTION 204

HOTSPOT - (Topic 4)  
A company plans to deploy multiple Microsoft Dataverse environments. You are supporting the go-live process.  
The company reports the following access issues:

- Users can access account records but cannot read a column in the table.  
A licensed user receives an insufficient permission error when opening leads.
  - A licensed user does not appear in the list of users available for security assignment. You need to resolve the issues.
- What should you do? To answer, select the appropriate options in the answer area NOTE: Each correct selection is worth one point.

Answer Area

Issue	Action
Users can access account records but cannot read a column in the table.	<div>Security role</div> <div>Security group</div> <div>Field security profile</div>
A licensed user receives an insufficient permission error when opening leads.	<div>Security role</div> <div>Security group</div> <div>Field security profile</div>
A licensed user does not appear in the list of users available for security assignment.	<div>Security role</div> <div>Security group</div> <div>Field security profile</div>

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

References:  
<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/field-security-entities>

NEW QUESTION 209

- (Topic 4)  
A company uses a third-party cloud-based app to make real-time business decisions. The app has a RESTful API.  
You must design a Microsoft Power Platform solution that interacts with the third-party app. Changes made in the Microsoft Power Platform solution must be reflected in the cloud app.  
You need to recommend technologies to integrate the Microsoft Power Platform solution with the cloud app.  
Which two technologies should you recommend? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Scheduled Power Automate cloud flow with a custom connector to the cloud app  
B. Power Virtual Agents  
C. Custom plug-on registered with Microsoft Dataverse  
D. Model-driven app

Answer: AC

Explanation:

A: To enable Logic Apps, Power Automate, or Power Apps to communicate with the REST or SOAP API, use a custom connector, which is a wrapper around a REST API (Logic Apps also supports SOAP APIs).  
C: Custom APIs are a powerful way to connect to any existing API, hosted anywhere, from PowerApps. You do not need a PowerApps Enterprise subscription to register or use a Custom API.  
Custom APIs are RESTful endpoints that you can connect to and use from PowerApps. All you'll need is a Swagger definition file for your endpoint.  
Reference:  
<https://docs.microsoft.com/en-us/power-platform/guidance/architecture/real-world-examples/custom-connector-canvas>  
<https://powerapps.microsoft.com/hr-hr/blog/register-and-use-custom-apis-in-powerapps/>

NEW QUESTION 214

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