

Exam Questions 220-1102

CompTIA A+ Certification Exam: Core 2

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NEW QUESTION 1

A change advisory board did not approve a requested change due to the lack of alternative actions if implementation failed. Which of the following should be updated before requesting approval again?

- A. Scope of change
- B. Risk level
- C. Rollback plan
- D. End user acceptance

Answer: C

NEW QUESTION 2

A user enabled a mobile device's screen lock function with pattern unlock. The user is concerned someone could access the mobile device by repeatedly attempting random patterns to unlock the device. Which of the following features BEST addresses the user's concern?

- A. Remote wipe
- B. Anti-malware
- C. Device encryption
- D. Failed login restrictions

Answer: A

NEW QUESTION 3

Once weekly a user needs Linux to run a specific open-source application that is not available for the currently installed Windows platform. The user has limited bandwidth throughout the day. Which of the following solutions would be the MOST efficient, allowing for parallel execution of the Linux application and Windows applications?

- A. Install and run Linux and the required application in a PaaS cloud environment
- B. Install and run Linux and the required application as a virtual machine installed under the Windows OS
- C. Use a swappable drive bay for the boot drive and install each OS with applications on its own drive Swap the drives as needed
- D. Set up a dual boot system by selecting the option to install Linux alongside Windows

Answer: B

NEW QUESTION 4

A change advisory board just approved a change request. Which of the following is the MOST likely next step in the change process?

- A. End user acceptance
- B. Perform risk analysis
- C. Communicate to stakeholders
- D. Sandbox testing

Answer: D

NEW QUESTION 5

A technician is asked to resize a partition on the internal storage drive of a computer running macOS. Which of the following tools should the technician use to accomplish this task?

- A. Consolef
- B. Disk Utility
- C. Time Machine
- D. FileVault

Answer: B

NEW QUESTION 6

A technician is configuring a new Windows laptop Corporate policy requires that mobile devices make use of full disk encryption at all times Which of the following encryption solutions should the technician choose?

- A. Encrypting File System
- B. FileVault
- C. BitLocker
- D. Encrypted LVM

Answer: A

NEW QUESTION 7

Someone who is fraudulently claiming to be from a reputable bank calls a company employee. Which of the following describes this incident?

- A . Pretexting
- B . Spoofing
- C . Vishing
- D . Scareware

A.

Answer: C

NEW QUESTION 8

A call center technician receives a call from a user asking how to update Windows. Which of the following describes what the technician should do?

- A. Have the user consider using an iPad if the user is unable to complete updates.
- B. Have the user text the user's password to the technician.
- C. Ask the user to click in the Search field, type Check for Updates, and then press the Enter key.
- D. Advise the user to wait for an upcoming, automatic patch.

Answer: C

NEW QUESTION 9

An architecture firm is considering upgrading its computer-aided design (CAD) software to the newest version that forces storage of backups of all CAD files on the software's cloud server.

Which of the following is MOST likely to be of concern to the IT manager?

- A. All updated software must be tested with all system types and accessories.
- B. Extra technician hours must be budgeted during installation of updates.
- C. Network utilization will be significantly increased due to the size of CAD files.
- D. Large update and installation files will overload the local hard drives.

Answer: C

NEW QUESTION 10

A technician is troubleshooting a customer's PC and receives a phone call. The technician does not take the call and sets the phone to silent. Which of the following BEST describes the technician's actions?

- A. Avoid distractions.
- B. Deal appropriately with customer's confidential material.
- C. Adhere to user privacy policy.
- D. Set and meet timelines.

Answer: D

NEW QUESTION 10

A company wants to remove information from past users' hard drives in order to reuse the hard drives. Which of the following is the MOST secure method?

- A. Performing a quick format.
- B. Reinstalling Windows.
- C. Using disk-wiping software.
- D. Deleting all files from command-line interface.

Answer: C

NEW QUESTION 13

A company installed a new backup and recovery system. Which of the following types of backups should be completed FIRST?

- A. Differential
- B. Incremental
- C. Non-parity
- D. Full

Answer: D

NEW QUESTION 14

Welcome to your first day as a Fictional Company, LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

Click on individual tickers to see the ticket details. View attachments to determine the problem.

Select the appropriate issue from the 'issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the Verify Resolve drop-down menu.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 17

A user is experiencing frequent malware symptoms on a Windows workstation. The user has tried several times to roll back the state but the malware persists. Which of the following would MOST likely resolve the issue?

- A. Reimaging the workstation
- B. Quarantining system files
- C. Encrypting the hard drive
- D. Disabling TLS 1.0 support

Answer: A

NEW QUESTION 19

A wireless network is set up, but it is experiencing some interference from other nearby SSIDs. Which of the following can BEST resolve the interference?

- A. Changing channels
- B. Changing the access point name
- C. Modifying the wireless security
- D. Disabling the SSID broadcast

Answer: A

NEW QUESTION 21

A technician is unable to join a Windows 10 laptop to a domain. Which of the following is the MOST likely reason?

- A. The domain's processor compatibility is not met.
- B. The laptop has Windows 10 Home installed.
- C. The laptop does not have an onboard Ethernet adapter.
- D. The Laptop does not have all current Windows updates installed.

Answer: B

NEW QUESTION 22

Which of the following could be used to implement secure physical access to a data center?

- A. Geofence.
- B. Alarm system.
- C. Badge reader.
- D. Motion sensor.

Answer: A

NEW QUESTION 26

A technician needs to format a USB drive to transfer 20GB of data from a Linux computer to a Windows computer. Which of the following filesystems will the technician MOST likely use?

- A. FAT32
- B. ext4
- C. NTFS
- D. exFAT

Answer: C

NEW QUESTION 29

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