

## CIS-DF Dumps

# Certified Implementation Specialist - Data Foundations (CMDB and CSDM)

<https://www.certleader.com/CIS-DF-dumps.html>



**NEW QUESTION 1**

A CMDB Administrator has built a number of Technology Management Service Offerings (Technical Service Offerings) based on Dynamic CI Groups to better maintain group alignment for the member CIs.

Which groups are synced to CIs from the offering that has a relationship to a Dynamic CI Group?

- A. Approval Group
- B. Managed by Group
- C. Owned by Group
- D. Support Group

**Answer: BD**

**NEW QUESTION 2**

A Configuration Manager is planning the implementation of the CMDB. Which is the prescribed CSDM rollout order?

- A. Initial, Developing, Defined, Managed
- B. Architecture, Business, Technical, Governance
- C. Initiate, Plan, Execute, Deliver, Close
- D. Crawl, Walk, Run, Fly

**Answer: D**

**NEW QUESTION 3**

Which ServiceNow solutions create automatic relationships?

- A. IntegrationHub ETL
- B. Service Mapping
- C. Discovery
- D. Workflow Studio

**Answer: BC**

**NEW QUESTION 4**

DRAG DROP

Given a list of Service types in the platform, drag the appropriate service to its definition.

Application Service	Answer Area ● ● ●		Logical representation of a deploy system or application stack.
Business Service			Published to Service Owners and underpins one ore more business or application Services.
Technology Management Service (Technical Service)			Published to Business Users and underpins one ore more business capabilities.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Application Service	Answer Area ● ● ●	Application Service	Logical representation of a deploy system or application stack.
Business Service		Technology Management Service (Technical Service)	Published to Service Owners and underpins one ore more business or application Services.
Technology Management Service (Technical Service)		Business Service	Published to Business Users and underpins one ore more business capabilities.

**NEW QUESTION 5**

A Configuration Manager has configured multiple data sources that are all authorized to update the same class and the same set of class attributes in the CMDB. What can the Configuration Manager do to control which data source should be the authoritative source of truth for a specific class or set of class attributes?

- A. Assign a priority to each data source in reconciliation rules
- B. Manually run the data source updates in the correct order
- C. Configure data refresh rules with a specific time period
- D. Assign a run order to each data source in the identification rules

**Answer: A**

**NEW QUESTION 6**

A healthcare provider faces a critical incident affecting its patient management system. The provider needs to determine the users impacted to mitigate disruption effectively.

Which CSDM-related data should they leverage?

- A. Application Service environment attribute
- B. Incident history of similar CIs
- C. Affected CI [task\_ci] related list
- D. Service Offerings by Department or Location

**Answer: D**

**NEW QUESTION 7**

An organization needs to maintain non-discoverable attributes, such as warranty expiration dates, for hardware CIs. These attributes are not updated by automated discovery tools.

What method ensures these attributes are accurately maintained for all CIs?

- A. Use the CMDB Reconciliation Engine to update the attributes
- B. Create a new CI class specifically for non-discoverable attributes
- C. Use a scheduled data import to update the attributes from an external source

**Answer: C**

**NEW QUESTION 8**

DRAG DROP

Some steps need to be taken to transition from using legacy CMDB status attributes to CSDM lifecycle objects.

Drag and drop the objects / attributes to the correct descriptions.

life_cycle_stage_status	<b>Answer Area</b>	This table is pre-populated with mappings for legacy status value based on its table, to the best-fit CSDM life-cycle value pair.
life_cycle_object		This is a record attribute that reflects a meta-level state of the rec life cycle.
life_cycle_mapping		This is a record attribute that reflects a sub-level state of the reco life cycle.
life_cycle_stage		This table uses the type of CI (hardware, document, logical, etc.) determine which sub-level life cycle state values are available.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

life_cycle_stage_status	<b>Answer Area</b>	This table is pre-populated with mappings for legacy status value based on its table, to the best-fit CSDM life-cycle value pair.
life_cycle_object	life_cycle_stage	This is a record attribute that reflects a meta-level state of the rec life cycle.
life_cycle_mapping	life_cycle_stage_status	This is a record attribute that reflects a sub-level state of the reco life cycle.
life_cycle_stage	life_cycle_object	This table uses the type of CI (hardware, document, logical, etc.) determine which sub-level life cycle state values are available.

**NEW QUESTION 9**

The CMDB Configuration Management team has successfully developed a healthy and trusted CMDB. They have integrated discovered infrastructure data, accurately referenced non-discoverable data (such as change and support group information), and made the CMDB service-aware using Service Mapping. Which field on an Incident form is automatically populated after a CI is selected that references an appropriate support group?

- A. Managed by Group
- B. Approval Group
- C. Assignment Group
- D. Change Group
- E. Support Group

**Answer: C**

**NEW QUESTION 10**

DRAG DROP

A CMDB Administrator needs to set up CMDB 360/Multisource CMDB Drag and drop the system property to the functionality Some options may not apply.

Enables logging for CMDB 360	<b>Answer Area</b>		<code>glide.identification_engine.multisource_enabled</code>
Enables capturing CMDB 360 data for CIs from non-CMDB classes			<code>glide.identification_engine.multisource_cmdb_ci_enabled</code>
Enables CMDB 360			<code>glide.cmdb.logger.source.cmdb_multisource</code>
Enables capturing CMDB 360 data for CIs from CMDB classes			<code>glide.identification_engine.multisource_recompute.max_ci_limit</code>
Maximum number of CIs that can be included in a CMDB 360 recompute operation			

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Enables logging for CMDB 360	<b>Answer Area</b>	Enables CMDB 360	<code>glide.identification_engine.multisource_enabled</code>
Enables capturing CMDB 360 data for CIs from non-CMDB classes		Enables capturing CMDB 360 data for CIs from CMDB classes	<code>glide.identification_engine.multisource_cmdb_ci_enabled</code>
Enables CMDB 360		Enables logging for CMDB 360	<code>glide.cmdb.logger.source.cmdb_multisource</code>
Enables capturing CMDB 360 data for CIs from CMDB classes		Maximum number of CIs that can be included in a CMDB 360 recompute operation	<code>glide.identification_engine.multisource_recompute.max_ci_limit</code>
Maximum number of CIs that can be included in a CMDB 360 recompute operation			

**NEW QUESTION 10**

A CMDB Administrator is comparing the Unified Map to the Service Mapping map. What are additional capabilities of the Unified Map? (Choose Two)

- A. Number of levels displayed on a map can be modified
- B. Map can be zoomed in and out
- C. Map nodes can be filtered based on user preferences
- D. Visibility to an application and the host it is installed on

**Answer: BC**

**NEW QUESTION 13**

The CMDB Configuration Manager is using the CI Class Manager to define group ownership of CI classes and needs to leverage the ownership value specified in the CI Class Manager.

When creating a CMDB Data Manager policy, which group reference field should be set?

- A. Approval Group
- B. Managed By Group
- C. Support Group
- D. Change Group

**Answer: B**

**NEW QUESTION 18**

DRAG DROP

A manufacturing organization has implemented Incident Management in ServiceNow and wants to integrate additional products to enhance its functionality. Drag each ServiceNow product to the value it brings in supporting Incident Management.

Product	Value
Discovery	Delivers asset actions and events for the management and maintenance of assets during incidents
Hardware Asset Management	Supplies critical IT and financial risk data, enabling the team to assess the broader impact of incidents on business operations
Risk Management	Offers detailed operational-level data on hardware and application to improve incident resolution
Service Portfolio Management	Provides life cycle information about services, helping to align incidents with the status and history of services

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Product	Value
Discovery	Delivers asset actions and events for the management and maintenance of assets during incidents
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**NEW QUESTION 23**

A development team is working on a project where an application will be deployed to many servers. There are several security requirements that must be checked to adhere to lawful regulatory compliance because the application will be holding customer personal data (PII and PCI). Where in the CSDM should the development team store the information that will be used to satisfy audits?

- A. Technology Management Service Offerings (Technical Service Offerings) and Groups
- B. Business Applications and Information Objects
- C. Customer Service Offerings and Databases

**Answer:** B

**NEW QUESTION 24**

The Configuration Manager is preparing justification to utilize the CMDB Data Foundations Dashboard. Which benefits align with the usage of this dashboard?

- A. It automates approval processes for Change Management
- B. It provides actionable insights to improve data quality and completeness
- C. It helps detect and eliminate duplicate records in the CMDB
- D. It enables monitoring and tracking of CMDB health over time

**Answer:** BD

**NEW QUESTION 29**

DRAG DROP

A CMDB Owner starts the CSDM journey and needs to become familiar with the CSDM domains. Drag the CMDB objects to the correct CSDM domains.

• • • • •

Application Service	• • • •	Answer Area		Design and Planning domain
Business Application			Foundation domain	
Business Process			Service Delivery domain	
Business Service			Sell / Consume domain	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

• • • • •

Application Service	• • • •	Answer Area	Business Process	Design and Planning domain
Business Application		Business Application	Foundation domain	
Business Process		Application Service	Service Delivery domain	
Business Service		Business Service	Sell / Consume domain	

**NEW QUESTION 30**

DRAG DROP

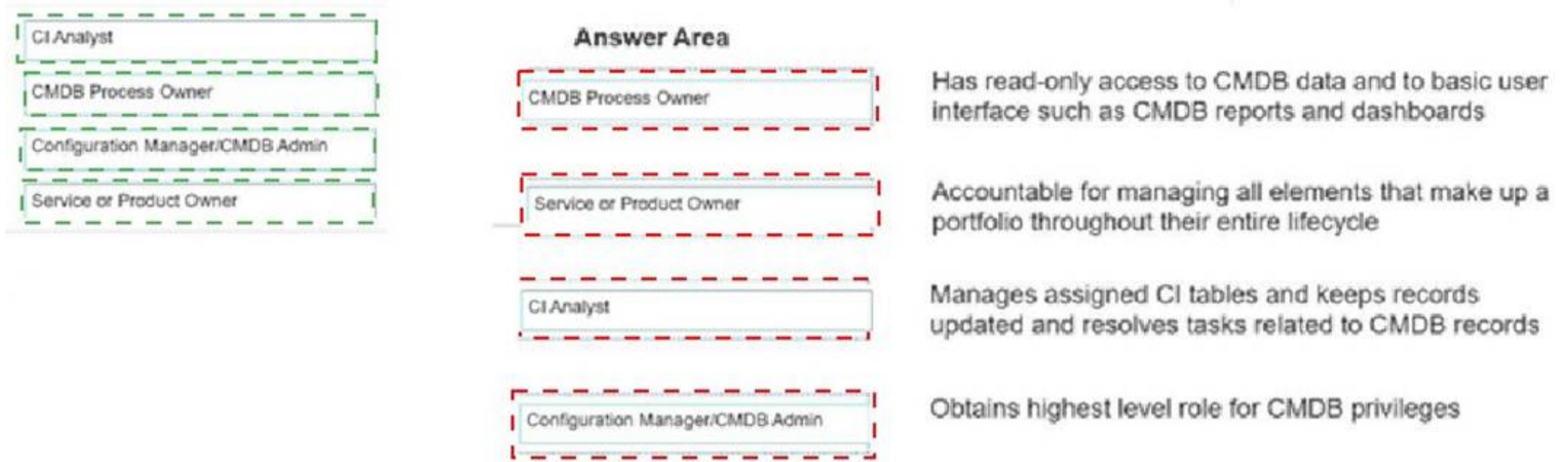
A new ServiceNow customer is assembling a Configuration Management team to support their CMDB. Drag each role to its corresponding job description.

CI Analyst	• • • •	Answer Area		Has read-only access to CMDB data and to basic user interface such as CMDB reports and dashboards
CMDB Process Owner				Accountable for managing all elements that make up a portfolio throughout their entire lifecycle
Configuration Manager/CMDB Admin				Manages assigned CI tables and keeps records updated and resolves tasks related to CMDB records
Service or Product Owner				Obtains highest level role for CMDB privileges

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**



**NEW QUESTION 33**

Where can an administrator perform Natural Language Queries (NLQ)?

- A. CMDB Health Dashboard
- B. CMDB Workspace
- C. CI Class Manager
- D. CMDB Data Manager

**Answer: B**

**NEW QUESTION 36**

A CMDB Manager wants to improve data quality using the CMDB Health Dashboard. What needs to happen to generate CMDB health scores?

- A. The scheduled jobs for the CMDB Health Dashboard must be activated
- B. Nothing, CMDB health scores are calculated by default
- C. The plugin, CMDB health calculation, needs to be installed

**Answer: A**

**NEW QUESTION 40**

What is the difference between Data Certification and Attestation policies when managing a CI?

- A. Attestation requires correcting specific attributes of a CI, while Data Certification tracks acknowledgement the CI still exists
- B. Attestation can be scheduled, while Data Certification cannot be scheduled
- C. Attestation can be assigned to a group or an individual, while Data Certification can only be assigned to an individual
- D. Attestation tracks acknowledgement the CI still exists, while Data Certification requires validating specific attributes of a CI

**Answer: D**

**NEW QUESTION 44**

What is the value of using the CMDB in security operations? (Choose Two)

- A. Allows the security team to assess and remediate an incident
- B. Auto-resolves a vulnerability
- C. Enables audits and attestations across CIs
- D. Identifies the IT infrastructure with a vulnerability

**Answer: AD**

**NEW QUESTION 48**

A CMDB Administrator needs to identify which attributes have been created specifically for the Windows Server class. Which tab in the Attributes section is used?

- A. Child
- B. Added
- C. All
- D. Derived

**Answer: B**

**NEW QUESTION 53**

The CMDB Configuration Management team wants to manage de-duplication tasks generated from data ingested into the CMDB via the Identification and Reconciliation Engine (IRE). In which area of the CMDB Workspace can they locate these de-duplication tasks?

- A. Important actions tile under the Home tab

- B. CMDB feature adoption tile under the Insights tab
- C. Total status under the My Work tab

**Answer: C**

**NEW QUESTION 54**

A Service Owner is using Unified Map to understand the composition of a service but wants to filter irrelevant information. Which options are available to the Service Owner from the filter panel? (Choose 2 options)

- A. CI type
- B. Discovery source
- C. Managed by group
- D. Business criticality

**Answer: AD**

**NEW QUESTION 57**

In a company, there is a need to understand the CSDM maturity level required. Different stakeholders listed several use cases they expect over time. Which use case requires information objects?

- A. The Asset Management team wants to understand asset lifecycle compliance in a Business Application context
- B. The Event Operations team wants to automate their events into incidents for operational actions
- C. The Customer Service team wants to onboard proactive case management
- D. The SecOps team wants to understand the operational risk in the Business Application context
- E. The Business Service Management team wants to understand the operational impact for their consumer parties

**Answer: A**

**NEW QUESTION 62**

A CMDB Administrator needs to import external data into the CMDB. To reduce the risk of creating duplicates and prevent updates from unauthorized sources, it must be ensured that the Identification and Reconciliation Engine (IRE) is not bypassed. What is the recommended method to import data into the CMDB utilizing the Identification and Reconciliation API?

- A. IntegrationHub ETL
- B. Table API (REST API or SOAP API)
- C. Import Sets and Transform Maps

**Answer: A**

**NEW QUESTION 63**

An Enterprise Architect of a financial services company is working across the enterprise and wants to track their capabilities. Which CSDM 5 domain is used? (Choose 1 option)

- A. Foundation
- B. Build and Integration (Build)
- C. Service Consumption (Sell/Consume)
- D. Design and Planning (Design)
- E. Service Delivery (Manage Technical)

**Answer: D**

**NEW QUESTION 67**

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