

Microsoft

Exam Questions AB-100

Agentic AI Business Solutions Architect (beta)



NEW QUESTION 1

- (Topic 1)

Which framework should you use for the infrastructure migration?

- A. Microsoft Cloud Adoption Framework for Azure
- B. Success by Design
- C. Microsoft Power Platform Center of Excellence (CoE)
- D. Microsoft Power Platform Project Setup Wizard

Answer: A

NEW QUESTION 2

- (Topic 2)

A company has a Microsoft Copilot Studio agent that uses custom connectors to interact with enterprise APIs.

You need to recommend an application lifecycle management (ALM) process to ensure that the connectors are deployed consistently across development, test, and production environments and meet governance and traceability requirements.

What should you recommend?

- A. Deploy the APIs as Azure Functions.
- B. Manage the connectors as solution components and deploy the components by using ALM pipelines.
- C. Maintain connector definitions in environment variables.
- D. Export and import the connectors between the environments as unmanaged solutions.

Answer: B

NEW QUESTION 3

- (Topic 2)

A manufacturing company wants to deploy an agent that will automate supplier invoice processing.

You are designing a solution to evaluate the financial implications of the deployment. The company is especially concerned about budget overruns.

You need to ensure that the solution considers the total cost of ownership (TCO), the expected savings from using automation, and whether to extend the existing AI capabilities.

What should you include in the design?

- A. adopting prebuilt agents to reduce the deployment time
- B. a return on AI investment (ROAI) analysis
- C. a break-even analysis only
- D. training a custom model

Answer: B

NEW QUESTION 4

HOTSPOT - (Topic 2)

You are designing an AI strategy for Microsoft Dynamics 365 finance and operations apps. You are evaluating the use of Microsoft Copilot Studio to provide in-app help and guidance based on generative AI general knowledge.

You need to recommend which knowledge sources to include in the generative help and guidance agent. The solution must minimize the risk of generating inaccurate responses.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Custom knowledge sources:

▼

- Must be uploaded to the agent
- Must be excluded from the agent
- Are not supported

AI general knowledge:

▼

- Must be enabled for the agent
- Must be disabled for the agent
- Is not supported

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Custom knowledge sources: Must be uploaded to the agent
 Must be excluded from the agent
 Are not supported

AI general knowledge: Must be enabled for the agent
 Must be disabled for the agent
 Is not supported

NEW QUESTION 5

A company deploys a Microsoft Copilot Studio agent that integrates with a Microsoft Power Automate desktop flow. You need to recommend a testing solution that meets the following requirements: Test cases must validate the most recent changes to the agent before the agent is released.

The flow must be validated as part of the agent's orchestration.

What should you recommend for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Validate the most recent changes to the agent before release:

 Publish the agent to a channel and test the agent on live users.
 Run tests against the latest unpublished version of the agent.
 Run tests against the production version of the agent.

Validate the flow as part of the agent's orchestration:

 Add the flow to the agent as a tool.
 Add the flow to a canvas app.
 Use the Power Automate for desktop console.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Validate the most recent changes to the agent before release:

 Publish the agent to a channel and test the agent on live users.
 Run tests against the latest unpublished version of the agent.
 Run tests against the production version of the agent.

Validate the flow as part of the agent's orchestration:

 Add the flow to the agent as a tool.
 Add the flow to a canvas app.
 Use the Power Automate for desktop console.

NEW QUESTION 6

HOTSPOT - (Topic 2)

A company uses Microsoft Dynamics 365 Finance for accounts payable and customer debt recovery. You are designing an AI finance process that meets the following requirements:

? Provides AI-driven details to help staff identify overdue vendor invoices and outstanding balances

? Helps staff reduce how long it takes to review overdue invoices and payment history

You need to recommend which Microsoft Copilot features to include in the design.

What should you recommend for each requirement? To answer, select the appropriate options in the answer area.

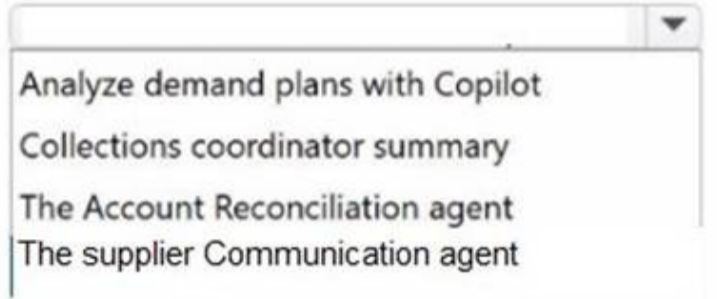
NOTE: Each correct selection is worth one point.

Answer Area

Help identify vendor overdue invoices and outstanding balances:



Reduce how long it takes to review overdue invoices and payment history:



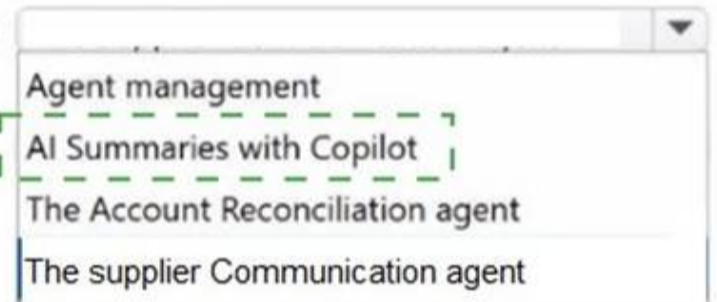
- A. Mastered
- B. Not Mastered

Answer: A

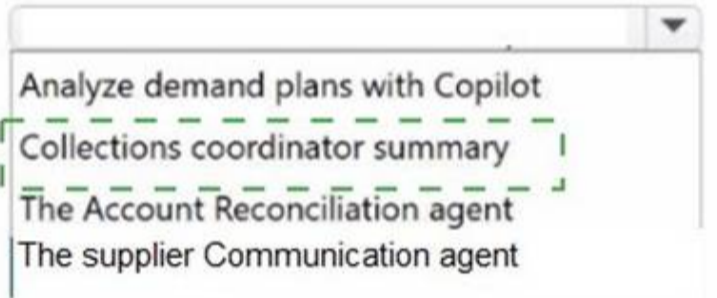
Explanation:

Answer Area

Help identify vendor overdue invoices and outstanding balances:



Reduce how long it takes to review overdue invoices and payment history:



NEW QUESTION 7

- (Topic 2)

A company has a Microsoft Dynamics 365 Sales environment that has Microsoft Copilot enabled.

You need to customize Copilot by tailoring how opportunity summaries are generated or how they are presented to users.

Solution: You add the opportunity summary widget to the Opportunity form. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 8

- (Topic 2)

A company has a Microsoft Copilot Studio agent that uses generative AI to assist Microsoft Dynamics 365 Customer Service representatives. The agent currently exhibits a low resolution rate and a high escalation rate. You need to identify the issue. What should you use?

- A. the Insights tab from the Search & intelligence settings of the Microsoft 365 admin center
- B. the Copilot hub in the Power Platform admin center
- C. the Agent dashboard of Dynamics 365 Customer Service historical analytics
- D. the Analytics tab in Copilot Studio

Answer: D

NEW QUESTION 9

- (Topic 2)

A company has an AI business solution.

You need to extend the solution so that Microsoft 365 Copilot can invoke external logic hosted in Azure services.

What should you include in the solution?

- A. Microsoft Copilot Studio skills
- B. Microsoft Power Platform connectors
- C. custom engine agents

Answer: B

NEW QUESTION 10

- (Topic 2)

A company has Microsoft Foundry agents that generate responses by using Azure OpenAI resources. The agents are deployed to both the United States and Europe.

A company mandate states that the agents and their grounding data must adhere to data residency and movement regulations.

You need to recommend a governance solution for the agents. What should you include in the recommendation?

- A. Microsoft Defender for Cloud
- B. Azure Policy
- C. Azure Monitor
- D. Microsoft Purview

Answer: B

NEW QUESTION 10

- (Topic 2)

A company has an Azure environment that supports multiple business units.

The company plans to implement an AI solution that will perform sentiment analysis on customer product reviews. You need to evaluate the potential cost of the solution to support return on AI investment (ROAI) analysis. What should you use?

- A. Total Cost of Ownership (TCO) Calculator
- B. Azure Reservations
- C. Azure pricing calculator
- D. Azure Monitor

Answer: C

NEW QUESTION 14

- (Topic 2)

A company has a Microsoft Foundry agent that summarizes customer feedback and recommends products to customers. The agent references data from multiple knowledge sources.

Users report that the agent response time is slow.

Telemetry data shows that the agent frequently reaches its token usage limit

You need to recommend a solution to reduce token usage without degrading the quality of the generated responses.

What should you recommend?

- A. Chunk documents during indexing.
- B. Lower the maximum token usage limit for the responses.
- C. Reduce the number of knowledge sources used by the agent.
- D. Reconfigure the prompts to limit the amount of retrieved content from the knowledge sources.

Answer: D

NEW QUESTION 17

- (Topic 2)

A retail company plans to deploy Microsoft Copilot Studio agents to support: Microsoft Dynamics 365 Commerce scenarios.

A Microsoft Power Apps inventory management solution.

You need to recommend a solution to organize product catalog data as a consistent source for multiple AI systems.

What should you recommend?

- A. Let each agent scrape product details from Microsoft SharePoint Online libraries.
- B. Store the product catalog data in a separate custom table for each agent.
- C. Configure prompts to pull product details from the PDFs of external vendors.
- D. Centralize the product catalog data in Microsoft Dataverse and expose the data to both agents.

Answer: D

NEW QUESTION 21

- (Topic 2)

A company has Microsoft 365 Copilot agents.

You need to design a security solution for the agents. The solution must meet the following requirements:

Identify and mitigate potential risks that relate to AI use.

Protect AI apps and the sensitive data processed or generated by the agents.

Support responsible AI governance by retaining and logging interactions, detecting policy violations, and investigating incidents.

Which two components should you include in the design? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Purview
- B. Azure AI Content Safety
- C. role-based access control (RBAC) in Microsoft Foundry

D. Microsoft Defender

Answer: AD

NEW QUESTION 25

HOTSPOT - (Topic 2)

A company has Microsoft Power Platform development staging, and production environments. Each environment has its own Microsoft Dataverse tables and Azure AI Search index.

You are designing an application lifecycle management (ALM) process to deploy a Microsoft Copilot Studio agent between the environments.

The company has a Copilot Studio agent named Agent1 in development. Agent1 uses the following grounding data sources:

- A Dataverse table named CustomerOrders
- An Azure AI Search index named customer-knowledge

You need to deploy Agent1 to production. The solution must ensure that the agent uses the production grounding data sources, minimizes downtime, and handles credentials and endpoints securely.

What should you include in the deployment package solution, and what should you reconfigure after the deployment? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Include in the deployment package solution:

- Agent1 only
- The data sources only
- Agent1 and the data source connections
- Agent1 and references to the data sources
- Agent1, the data sources, and the data source connections

Reconfigure after the deployment:

- The environment variables
- The Dataverse connection only
- The Azure AI Search connection only
- The Dataverse and Azure AI Search connections
- The Agent1 configuration
- The environment variables

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Include in the deployment package solution:

- Agent1 only
- The data sources only
- Agent1 and the data source connections
- Agent1 and references to the data sources
- Agent1, the data sources, and the data source connections

Reconfigure after the deployment:

- The environment variables
- The Dataverse connection only
- The Azure AI Search connection only
- The Dataverse and Azure AI Search connections
- The Agent1 configuration
- The environment variables

NEW QUESTION 27

DRAG DROP - (Topic 2)

A company has a Microsoft Copilot Studio agent that has been in production for three months.

The agent has received positive feedback from users.

You need to identify the number of questions unanswered by the agent and the number of abandoned sessions between the users and the agent.

Which Copilot Studio insights should you use? To answer, drag the appropriate insights to the correct requirements. Each insight may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Insights

- Conversation outcomes
- Generated answer rate and quality
- Reactions
- Survey results

Answer Area

The number of unanswered questions:

Insight

The number of abandoned sessions:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Insights

- Conversation outcomes
- Generated answer rate and quality
- Reactions
- Survey results

Answer Area

The number of unanswered questions:

Insight

The number of abandoned sessions:

NEW QUESTION 29

- (Topic 2)

A company has an AI solution that uses Azure OpenAI models.

You need to recommend a governance solution that monitors and audits changes to model configurations and data usage. The solution must minimize administrative effort.

What should you include in the recommendation?

- A. Azure Monitor
- B. Azure Stream Analytics
- C. Azure API Management
- D. Azure Policy
- E. Microsoft Purview

Answer: E

NEW QUESTION 32

- (Topic 2)

What should you configure for the custom AI agent?

- A. Azure OpenAI reasoning models
- B. generative orchestration
- C. classic orchestration
- D. AI-assisted evaluators

Answer: B

NEW QUESTION 33

HOTSPOT - (Topic 2)

What should you include in the custom AI agent design to meet the R&D product specifications and the compliance information requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

To expose the data to the agent, create:

- an Azure AI Bot Service channel
- a custom connector
- a custom OData entity
- the Semantic Kernel

Add to the agent:

- an event trigger
- the MCP server
- a REST API
- a tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

To expose the data to the agent, create:

- an Azure AI Bot Service channel
- a custom connector
- a custom OData entity
- the Semantic Kernel

Add to the agent:

- an event trigger
- the MCP server
- a REST API
- a tool

NEW QUESTION 34

- (Topic 2)

A company has Microsoft Copilot Studio agents.

The company plans to deploy custom connectors across development, test, and production environments.

You need to design an application lifecycle management (ALM) process to ensure consistency and prevent direct editing in production. Which two actions should you include in the design? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Include agents and connectors in a solution.
- B. Move the agents between the environments by using data export and import.
- C. Manually rebuild the agents in each environment.
- D. Deploy managed solutions to production.
- E. Deploy unmanaged solutions to production.

Answer: AD

NEW QUESTION 37

DRAG DROP - (Topic 2)

You need to design a Microsoft Copilot Studio agent that meets the following requirements: Supports interactive speech responses

Optimizes decision-making and the accuracy of responses

What should you include in the design for each requirement? To answer, drag the appropriate options to the correct requirements. Each option may be used once,

more than once, or not at all.

Options

- A deep reasoning model
- Azure Language in Foundry Tools
- Azure AI Speech
- Copilot Studio voice features
- Speech Synthesis Markup Language (SSML)

Answer Area

| | Option |
|--|--------|
| Supports interactive speech responses: | |
| Optimizes decision-making and response accuracy: | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options

- A deep reasoning model
- Azure Language in Foundry Tools
- Azure AI Speech
- Copilot Studio voice features
- Speech Synthesis Markup Language (SSML)

Answer Area

| | Option |
|--|-------------------------------|
| Supports interactive speech responses: | Copilot Studio voice features |
| Optimizes decision-making and response accuracy: | A deep reasoning model |

NEW QUESTION 38

DRAG DROP - (Topic 2)

A company has a cloud-based AI solution that uses Azure OpenAI models.

You need to design a monitoring solution that meets the following requirements:

- Monitors performance metrics and operational health for the models
- Monitors AI apps and agents for compliance
- Uses Azure-native capabilities
- Minimizes development effort

What should you use for each requirement? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Options

- ☰ Azure API Management
- ☰ Azure Monitor
- ☰ Azure Policy
- ☰ Azure Stream Analytics
- ☰ Microsoft Defender
- ☰ Microsoft Purview

Answer Area

| | |
|--|--|
| Monitors AI app and agents for compliance: | |
| Monitors performance metrics and operational health: | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options

- ☰ Azure API Management
- ☰ Azure Monitor
- ☰ Azure Policy
- ☰ Azure Stream Analytics
- ☰ Microsoft Defender
- ☰ Microsoft Purview

Answer Area

Monitors AI app and agents for compliance: ☰ Microsoft Purview

Monitors performance metrics and operational health: ☰ Azure Monitor

NEW QUESTION 42

- (Topic 2)

Which two components in the custom AI agent design should the CFO evaluate in the quarterly agent analysis? Each correct answer presents part of the solution.
 NOTE: Each correct selection is worth one point

- A. the GPT models used for the agent
- B. the average characters in a chat message
- C. the average session time per agent
- D. the agent orchestration method

Answer: CD

NEW QUESTION 43

- (Topic 2)

A company uses multiple Microsoft Copilot Studio agents across different channels. You need to recommend a monitoring solution that provides comprehensive telemetry data and performance insights for the agents. What should you include in the recommendation?

- A. Application Insights
- B. Azure Advisor
- C. Azure DevOps
- D. Microsoft Dynamics 365 Customer Voice

Answer: A

NEW QUESTION 48

DRAG DROP - (Topic 2)

Which Copilot Studio analytics metrics should you recommend to assist the executives with their specific responsibilities? To answer, drag the appropriate metrics to the correct executives. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Answer Area

Metrics

- ☰ Effectiveness
- ☰ Satisfaction
- ☰ Tool use
- ☰ Use

Answer Area

CFO concerns about Copilot Studio credit usage:

CTO concerns about poor feedback on AI agent responses:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 50

- (Topic 2)

You need to design a Microsoft Copilot Studio agent for customer support.

The agent must securely retrieve product warranty data from a REST API. The solution must minimize development effort. What should you include in the design?

- A. Use a Microsoft Power Automate desktop flow to screen scrape the warranty data.
- B. Export the agent as a managed solution and customize the agent in Power Apps.
- C. Add the warranty data to the Fallback topic.
- D. Create a custom connector in Copilot Studio and use the connector to call the API.

Answer: D

NEW QUESTION 51

- (Topic 2)

You need to design a Microsoft 365 Copilot solution to optimize employee productivity. The solution must meet the following requirements:

Ensure that the employees can query content stored in a subset of Microsoft SharePoint Online sites and in Teams by using natural language-based prompt actions.

Ensure that employees receive contextually relevant responses in Microsoft 365 Copilot. What should you include in the design?

- A. Build a Microsoft Power Automate desktop flow to read the SharePoint content and post the responses to Teams.
- B. Modify SharePoint settings.
- C. Create a custom REST API that crawls the SharePoint content.
- D. Configure Microsoft Graph access.

Answer: D

NEW QUESTION 52

- (Topic 2)

A company has a Microsoft Copilot Studio agent that provides answers based on a knowledge base for customer support.

Users report that, occasionally, the agent provides inaccurate answers.

You need to use metrics from the Analytics tab in Copilot Studio to identify the cause of the inaccuracies.

Which two options should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. survey results
- B. session information and session outcomes
- C. topic usage and topics with low resolution
- D. engagement, resolution, and escalation rates
- E. quality of generated answers

Answer: BE

NEW QUESTION 55

- (Topic 2)

A company plans to deploy a Microsoft Dynamics 365 Contact Center agent.

You need to ensure that the agent can transfer the conversation to a live customer service representative.

Which two components should you include in the solution? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Foundry
- B. Microsoft Copilot Studio
- C. Microsoft 365 Agents Toolkit
- D. an Azure AI Bot Service skill
- E. Customer engagement hub

Answer: BE

NEW QUESTION 60

- (Topic 2)

A company has a portfolio of AI initiatives at different stages of development.

You need to recommend a structured approach to evaluating the return on AI investment (ROAI) across all the initiatives. The solution must balance immediate

results with long- term values and strategic innovations.
 What should you include in the recommendation?

- A. a simple cost and benefit analysis
- B. a horizon-based framework
- C. the internal rate of return (IRR) function
- D. a prioritization grid

Answer: B

NEW QUESTION 63

- (Topic 2)

A company has two Microsoft Power Platform environments named Devi and Prodi. A Microsoft Copilot Studio agent named Agent1 is built into a solution in the Devi environment.

You plan to deploy Agent1 to Prodi.

You need to make Agent1 available to the users in Prodi. The solution must minimize administrative effort.

What should you do?

- A. Export the solution as a managed solution and import the solution into Prodi.
- B. Export the solution as an unmanaged solution and import the solution into Prodi.
- C. Create a new Copilot Studio agent in Prodi by replicating the configuration of Agent1.
- D. Share Agent1 with the users in Prodi.

Answer: A

NEW QUESTION 68

- (Topic 2)

A company has a Microsoft 365 tenant in Canada and multiple Microsoft Power Platform environments in Canada and the United States. The company plans to deploy a Microsoft

Copilot Studio agent to the Canadian environment that will use:

- Microsoft Dataverse data stored in Canada
- A connector that connects to an Azure OpenAI instance in the United States

You need to ensure that the agent adheres to data residency and data movement policies before being deployed. What should you do?

- A. Ensure that the data processed by Azure OpenAI is stored in the United States.
- B. From the Microsoft Purview portal, validate the Data loss prevention settings.
- C. Ensure that cross-region data movement is enabled for the Canadian environment and connector dependencies.
- D. Migrate the tenant to the United States.

Answer: C

NEW QUESTION 69

HOTSPOT - (Topic 2)

You are designing a testing solution for Microsoft Copilot Studio agents.

You need to validate prompt engineering best practices to ensure that the agents generate accurate and contextually relevant responses. Which prompt validation techniques and metrics should you include in the solution? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Prompt validation techniques:

▼

Exclude domain-specific terminology from the prompts.

Use prompts that have varied phrasing

Use only simple, one-word prompts.

Metrics:

▼

The number of words generated per response

Response relevance and accuracy

The response generation time

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Prompt validation techniques:

Exclude domain-specific terminology from the prompts.

Use prompts that have varied phrasing

Use only simple, one-word prompts.

Metrics:

The number of words generated per response

Response relevance and accuracy

The response generation time

NEW QUESTION 71

- (Topic 2)

A company has multiple AI models that support generation of sales transactions.

Each release of the models must be reviewed by a security and compliance team before being deployed to the production environment. The security and compliance team must have access to prior versions to properly determine potential exposures introduced.

You need to recommend a solution to evaluate the impact of each deployment to production. The solution must enhance business continuity.

What should you recommend?

- A. Create a central model registry that uses version history.
- B. Establish a promotion process by using a quality gate.
- C. Implement version control for all the AI system components.
- D. Track model retirement schedules to prevent service disruptions.

Answer: C

NEW QUESTION 73

HOTSPOT - (Topic 2)

A company uses Azure OpenAI models that use grounding data from Microsoft Fabric for agents. The models are fine-tuned by using proprietary datasets.

You need to design a governance solution that meets the following requirements: Restricts access to the grounding data to only assigned roles

Restricts model fine-tuning to only the AI engineering team

What should you include in the design? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Restricts access to the grounding data:

Azure AI Content Safety

Azure Monitor alerts

Azure Policy compliance rules

Microsoft Purview access policies

Restricts model fine-tuning:

Azure Policy compliance rules

Azure Resource Manager (ARM) resource locks

Microsoft Entra Conditional Access

Role-based access control (RBAC) in Microsoft Foundry

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Restricts access to the grounding data:

- Azure AI Content Safety
- Azure Monitor alerts
- Azure Policy compliance rules
- Microsoft Purview access policies

Restricts model fine-tuning:

- Azure Policy compliance rules
- Azure Resource Manager (ARM) resource locks
- Microsoft Entra Conditional Access
- Role-based access control (RBAC) in Microsoft Foundry

NEW QUESTION 77

HOTSPOT - (Topic 2)

You are designing a testing solution for a Microsoft Copilot Studio agent that integrates with Microsoft Dynamics 365 Customer Service and Dynamics 365 Sales.

You need to design end-to-end scenarios to test the agent's ability to perform the following actions:

Coordinate tasks and data interactions across both Dynamics 365 apps. Interpret user input and provide contextually relevant outputs.

Which test scenario and metric should you include in the design? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Test scenario:

- In each app, test isolated tasks without using workflows.
- Run task-based scenarios that involve both apps.
- Test visual consistency across both apps.

Metric:

- Measure the initial prompt response time for each app.
- Track the average click rate across both apps.
- Track the successful completion of cross-app tasks.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Test scenario:

- In each app, test isolated tasks without using workflows.
- Run task-based scenarios that involve both apps.
- Test visual consistency across both apps.

Metric:

- Measure the initial prompt response time for each app.
- Track the average click rate across both apps.
- Track the successful completion of cross-app tasks.

NEW QUESTION 82

- (Topic 2)

A company has an AI business solution that uses Microsoft Copilot Studio agents. You need to recommend prompt best practices to improve the effectiveness of agent interactions. Which two actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Measure system resource usage during prompt processing.
- B. Analyze the prompt length distribution.
- C. Use clear and specific instructions in the prompts.
- D. Regularly test and refine the prompts based on user input.
- E. Track the duration of the average user session.

Answer: CD

NEW QUESTION 85

DRAG DROP - (Topic 2)

You are designing end-to-end test scenarios for a business solution that uses Microsoft Dynamics 365 Sales and Dynamics 365 Finance. You need to ensure that the business solution meets the following test requirements:

- Properly exchanges data between the Dynamics 365 apps
- Aligns with defined user workflows and business processes

Which type of testing should you use for each requirement? To answer, drag the appropriate testing types to the correct requirements. Each testing type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Testing types | Answer Area |
|--|---|
| <input type="checkbox"/> Drift | Properly exchanges data between the Dynamics 365 apps: <input type="text"/> |
| <input type="checkbox"/> Exploratory | Aligns with defined user workflows and business processes: <input type="text"/> |
| <input type="checkbox"/> Integration | |
| <input type="checkbox"/> Performance | |
| <input type="checkbox"/> User acceptance | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Testing types | Answer Area |
|---|--|
| <input checked="" type="checkbox"/> Drift | Properly exchanges data between the Dynamics 365 app: <input checked="" type="checkbox"/> Integration |
| <input checked="" type="checkbox"/> Exploratory | Aligns with defined user workflows and business processes: <input checked="" type="checkbox"/> User acceptance |
| <input type="checkbox"/> Integration | |
| <input type="checkbox"/> Performance | |
| <input type="checkbox"/> User acceptance | |

NEW QUESTION 86

- (Topic 2)

A financial services company uses Microsoft Dynamics 365 Finance.

Currently, the company's support staff manually reviews customer transaction histories to detect potential fraud cases before escalating the cases.

You need to recommend an automation solution for the review process. The solution must ensure that escalations reach a human analyst for final decision making. What should you recommend?

- A. Deploy an autonomous agent that closes non-fraud cases automatically.
- B. Use Microsoft 365 Copilot in Word to automatically finalize fraud detection policies.
- C. Configure a task agent to generate fraud risk scores for the human analyst to review.
- D. Export the data to a data lake for analysis in Microsoft Power BI.

Answer: C

NEW QUESTION 87

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