

Exam Questions AB-100

Agentic AI Business Solutions Architect (beta)

<https://www.2passeasy.com/dumps/AB-100/>



NEW QUESTION 1

HOTSPOT - (Topic 1)

Which framework should you use to meet the AI agent requirements for the sales cycle enablement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

For Microsoft Copilot Studio best practices:

the ALM Accelerator for Microsoft Power Platform
Microsoft Cloud Adoption Framework for Azure
Microsoft Power Platform Well-Architected framework
Success by Design

For conversational user experiences:

the ALM Accelerator for Microsoft Power Platform
Microsoft Cloud Adoption Framework for Azure
Microsoft Power Platform Well-Architected framework
Success by Design

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

For Microsoft Copilot Studio best practices:

the ALM Accelerator for Microsoft Power Platform
Microsoft Cloud Adoption Framework for Azure
Microsoft Power Platform Well-Architected framework
Success by Design

For conversational user experiences:

the ALM Accelerator for Microsoft Power Platform
Microsoft Cloud Adoption Framework for Azure
Microsoft Power Platform Well-Architected framework
Success by Design

NEW QUESTION 2

- (Topic 2)

You need to recommend a security solution for agents in a Microsoft Power Platform environment.

The agents must use only approved connectors and services. The solution must prevent the agents from accessing sensitive data. What should you recommend?

- A. Enable customer-managed keys in Microsoft Dataverse.
- B. Deploy data loss prevention (DLP) policies in Power Platform.
- C. Configure Azure Monitor to capture connector activity logs.
- D. Enable a Microsoft Dataverse audit.

Answer: B

NEW QUESTION 3

DRAG DROP - (Topic 2)

You are designing two Microsoft Copilot Studio agents named Agent1 and Agent2. Each agent must meet the following requirements:

Each agent must use a standard model.

Each agent must NOT use generative orchestration.

Agent1 must support simple and short phrases for a given topic.

Agent2 must integrate with Microsoft Dynamics 365 Contact Center voice channel. You need to recommend language models for the agents.

What should you recommend for each agent?

Language models

Azure Language in Foundry Tools

Azure OpenAI

Conversational language understanding (CLU)

Natural language understanding (NLU)

Natural language understanding + (NLU+)

Answer Area

Language model

Agent1:

Agent2:

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Language models

Azure Language in Foundry Tools

Azure OpenAI

Conversational language understanding (CLU)

Natural language understanding (NLU)

Natural language understanding + (NLU+)

Answer Area

Language model

Agent1: Natural language understanding (NLU)

Agent2: Natural language understanding + (NLU+)

NEW QUESTION 4

HOTSPOT - (Topic 2)

A company uses Microsoft Dynamics 365 Finance for accounts payable and customer debt recovery. You are designing an AI finance process that meets the following requirements:

- ? Provides AI-driven details to help staff identify overdue vendor invoices and outstanding balances
? Helps staff reduce how long it takes to review overdue invoices and payment history

You need to recommend which Microsoft Copilot features to include in the design.

What should you recommend for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Help identify vendor overdue invoices and outstanding balances:

Agent management

AI Summaries with Copilot

The Account Reconciliation agent

The supplier Communication agent

Reduce how long it takes to review overdue invoices and payment history:

Analyze demand plans with Copilot

Collections coordinator summary

The Account Reconciliation agent

The supplier Communication agent

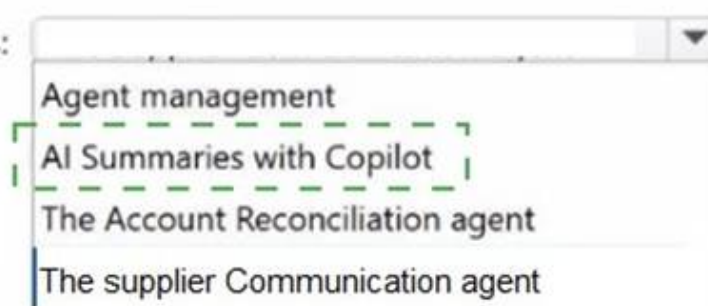
- A. Mastered
B. Not Mastered

Answer: A

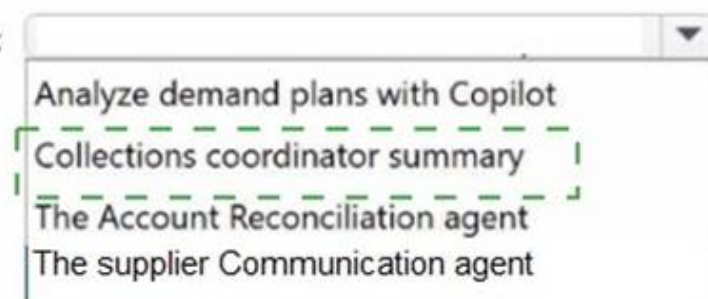
Explanation:

Answer Area

Help identify vendor overdue invoices and outstanding balances:



Reduce how long it takes to review overdue invoices and payment history:



NEW QUESTION 5

- (Topic 2)

A company has a Microsoft Copilot Studio agent that uses generative AI to assist Microsoft Dynamics 365 Customer Service representatives. The agent currently exhibits a low resolution rate and a high escalation rate. You need to identify the issue. What should you use?

- A. the Insights tab from the Search & intelligence settings of the Microsoft 365 admin center
- B. the Copilot hub in the Power Platform admin center
- C. the Agent dashboard of Dynamics 365 Customer Service historical analytics
- D. the Analytics tab in Copilot Studio

Answer: D

NEW QUESTION 6

- (Topic 2)

A company has an AI business solution.

You need to extend the solution so that Microsoft 365 Copilot can invoke external logic hosted in Azure services.

What should you include in the solution?

- A. Microsoft Copilot Studio skills
- B. Microsoft Power Platform connectors
- C. custom engine agents

Answer: B

NEW QUESTION 7

- (Topic 2)

A company has a Microsoft Foundry agent that summarizes customer feedback and recommends products to customers. The agent references data from multiple knowledge sources.

Users report that the agent response time is slow.

Telemetry data shows that the agent frequently reaches its token usage limit

You need to recommend a solution to reduce token usage without degrading the quality of the generated responses.

What should you recommend?

- A. Chunk documents during indexing.
- B. Lower the maximum token usage limit for the responses.
- C. Reduce the number of knowledge sources used by the agent.
- D. Reconfigure the prompts to limit the amount of retrieved content from the knowledge sources.

Answer: D

NEW QUESTION 8

- (Topic 2)

A company has Microsoft 365 Copilot agents.

You need to design a security solution for the agents. The solution must meet the following requirements:

Identify and mitigate potential risks that relate to AI use.

Protect AI apps and the sensitive data processed or generated by the agents.

Support responsible AI governance by retaining and logging interactions, detecting policy violations, and investigating incidents.

Which two components should you include in the design? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Purview
- B. Azure AI Content Safety
- C. role-based access control (RBAC) in Microsoft Foundry
- D. Microsoft Defender

Answer: AD

NEW QUESTION 9

- (Topic 2)

You need to design an application lifecycle management (ALM) process for a Microsoft Power Platform environment that contains a solution named Solution1. Solution1 must include a custom connector for Copilot in Microsoft Dynamics 365 Customer Service. Solution1 must meet the following requirements:

- Ensure that the custom connector can be deployed consistently across environments as part of the ALM process.
- Allow the custom connector to be edited only in the development environment. What should you include in the design?

- A. Share the custom connector.
- B. Add the custom connector to Solution1.
- C. Create the custom connector in the default solution.
- D. Add the custom connector to GitHub.

Answer: B

NEW QUESTION 10

- (Topic 2)

A company has an AI solution that uses Azure OpenAI models.

You need to recommend a governance solution that monitors and audits changes to model configurations and data usage. The solution must minimize administrative effort.

What should you include in the recommendation?

- A. Azure Monitor
- B. Azure Stream Analytics
- C. Azure API Management
- D. Azure Policy
- E. Microsoft Purview

Answer: E

NEW QUESTION 10

- (Topic 2)

A company has an AI solution named Solution1 that is deployed to the production environment. Solution1 uses an Azure OpenAI model to generate marketing emails for existing customers.

During an internal review, you identify that Solution1 creates different emails depending on the customers' traits.

You need to recommend a strategy to mitigate the bias. The strategy must adhere to Microsoft responsible AI principles.

What should you recommend?

- A. Modify the system instructions of Solution1.
- B. Modify the contents of the training dataset.
- C. Modify Solution1 to randomly generate emails for different traits.
- D. Retrain the model by using a larger dataset.

Answer: A

NEW QUESTION 11

- (Topic 2)

A company has a Microsoft Dynamics 365 Sales environment that has Microsoft Copilot enabled.

You need to customize Copilot by tailoring how opportunity summaries are generated or how they are presented to users.

Solution: You configure AI Builder lead scoring models to influence opportunity summaries. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 14

- (Topic 2)

A company uses Microsoft Dynamics 365 Finance to manage accounts payable. You are designing an AI invoice processing solution.

You need to recommend the prerequisites to configure a prebuilt copilot for accounts payable.

What should you recommend?

- A. From Microsoft Copilot Studio, create an accounts payable agent.
- B. Extend Microsoft 365 Copilot for Sales to an accounts payable agent.
- C. Build an AI tool in Microsoft Foundry.
- D. From the Power Platform admin center, assign the Finance and Operations AI security role to users.

Answer: D

NEW QUESTION 17

- (Topic 2)

A company plans to deploy a Microsoft Copilot Studio agent to enhance customer support.

The company stores customer data across ServiceNow, Microsoft Dynamics 365 Finance, Dynamics 365 Supply Chain Management, and Excel files in SharePoint Online.

You need to recommend a solution to ensure that the agent can deliver accurate and timely responses.

What should you recommend?

- A. Enable incremental indexing in Azure AI Search.
- B. Implement a model router for query handling.
- C. Create custom prompts.
- D. Implement Microsoft Power Platform connectors.

Answer: D

NEW QUESTION 19

- (Topic 2)

You need to design a Microsoft Copilot Studio agent for customer support.

The agent must securely retrieve product warranty data from a REST API. The solution must minimize development effort. What should you include in the design?

- A. Use a Microsoft Power Automate desktop flow to screen scrape the warranty data.
- B. Export the agent as a managed solution and customize the agent in Power Apps.
- C. Add the warranty data to the Fallback topic.
- D. Create a custom connector in Copilot Studio and use the connector to call the API.

Answer: D

NEW QUESTION 20

HOTSPOT - (Topic 2)

A company has a Microsoft Power Platform environment.

You need to build two agents named Agent1 and Agent2. The solution must meet the following requirements:

- Agent1 must be extendable by using the Semantic Kernel and must connect to multiple business apps and APIs.
- Agent2 must connect directly to data stored in Microsoft Dataverse and must be embeddable in a Microsoft Power Apps canvas a pp.

What should you use to build each agent? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Agent1:

Microsoft foundry

Azure Logic Apps

Copilot in Power Apps

Microsoft Copilot Studio

Agent2:

Microsoft Foundry

Azure Logic Apps

Copilot in Power Apps

Microsoft Copilot Studio

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Agent1:

Microsoft foundary

Azure Logic Apps

Copilot in Power Apps

Microsoft Copilot Studio

Agent2:

Microsoft Foundry

Azure Logic Apps

Copilot in Power Apps

Microsoft Copilot Studio

NEW QUESTION 23

- (Topic 2)

You need to design a Microsoft 365 Copilot solution to optimize employee productivity. The solution must meet the following requirements:
Ensure that the employees can query content stored in a subset of Microsoft SharePoint Online sites and in Teams by using natural language-based prompt actions.
Ensure that employees receive contextually relevant responses in Microsoft 365 Copilot. What should you include in the design?

- A. Build a Microsoft Power Automate desktop flow to read the SharePoint content and post the responses to Teams.
- B. Modify SharePoint settings.
- C. Create a custom REST API that crawls the SharePoint content.
- D. Configure Microsoft Graph access.

Answer: D

NEW QUESTION 26

DRAG DROP - (Topic 2)

Which tools should you recommend to assist the CISO and the CIO with their specific responsibilities? To answer, drag the appropriate tools to the correct executives. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Tools

Azure Blob Storage

Azure Resource Graph Explorer

Copilot Studio

Microsoft Purview

Answer Area

CISO:

CIO:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

The diagram illustrates a drag-and-drop interface for configuring a Microsoft Copilot Studio agent. On the left, a 'Tools' section lists four available tools: Azure Blob Storage, Azure Resource Graph Explorer, Copilot Studio, and Microsoft Purview. On the right, an 'Answer Area' shows two roles: CISO and CIO. The CISO role has a box containing 'Azure Resource Graph Explorer', and the CIO role has a box containing 'Microsoft Purview'. A vertical bar with four blue dots and a mouse cursor is positioned between the Tools and Answer Area sections, indicating the drag-and-drop action.

NEW QUESTION 28

- (Topic 2)

A company has two Microsoft Power Platform environments named Devi and Prodi. A Microsoft Copilot Studio agent named Agent1 is built into a solution in the Devi environment.

You plan to deploy Agent1 to Prodi.

You need to make Agent1 available to the users in Prodi. The solution must minimize administrative effort.

What should you do?

- A. Export the solution as a managed solution and import the solution into Prodi.
- B. Export the solution as an unmanaged solution and import the solution into Prodi.
- C. Create a new Copilot Studio agent in Prodi by replicating the configuration of Agent1.
- D. Share Agent1 with the users in Prodi.

Answer: A

NEW QUESTION 33

- (Topic 2)

A company uses Microsoft Foundry agents.

You need to ensure that an agent can dynamically use external tools at runtime without updating the agent. What should you include in the solution?

- A. a Model Context Protocol (MCP) server
- B. a Microsoft Foundry hub
- C. Microsoft Copilot Studio
- D. Azure AI Search

Answer: A

NEW QUESTION 36

HOTSPOT - (Topic 2)

You use Microsoft Copilot Studio analytics to analyze the performance of a deployed Copilot Studio agent. You need to identify which performance metrics to use to measure the following:

- The percentage of engaged sessions that are escalated to a live customer service representative
- The number of agent queries that cause a knowledge source error

What should you identify for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

The percentage of engaged sessions that are escalated to a representative:

Answer quality

Customer Satisfaction (CSAT) score

Engagement rate

Escalation rate

The number of agent queries that cause a knowledge source error:

Answer quality

Engagement rate

Escalation rate

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Answer Area

The percentage of engaged sessions that are escalated to a representative:

Answer quality

Customer Satisfaction (CSAT) score

Engagement rate

Escalation rate

The number of agent queries that cause a knowledge source error:

Answer quality

Engagement rate

Escalation rate

NEW QUESTION 41

- (Topic 2)
A financial services company uses Microsoft Dynamics 365 Finance. Currently, the company's support staff manually reviews customer transaction histories to detect potential fraud cases before escalating the cases. You need to recommend an automation solution for the review process. The solution must ensure that escalations reach a human analyst for final decision making. What should you recommend?

- A. Deploy an autonomous agent that closes non-fraud cases automatically.
- B. Use Microsoft 365 Copilot in Word to automatically finalize fraud detection policies.
- C. Configure a task agent to generate fraud risk scores for the human analyst to review.
- D. Export the data to a data lake for analysis in Microsoft Power BI.

Answer: C

NEW QUESTION 43

.....

THANKS FOR TRYING THE DEMO OF OUR PRODUCT

Visit Our Site to Purchase the Full Set of Actual AB-100 Exam Questions With Answers.

We Also Provide Practice Exam Software That Simulates Real Exam Environment And Has Many Self-Assessment Features. Order the AB-100 Product From:

<https://www.2passeasy.com/dumps/AB-100/>

Money Back Guarantee

AB-100 Practice Exam Features:

- * AB-100 Questions and Answers Updated Frequently
- * AB-100 Practice Questions Verified by Expert Senior Certified Staff
- * AB-100 Most Realistic Questions that Guarantee you a Pass on Your FirstTry
- * AB-100 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year