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Exam Questions CRISC

Certified in Risk and Information Systems Control

NEW QUESTION 1
- (Exam Topic 1)
Which of the following would be a risk practitioners BEST recommendation for preventing cyber intrusion?

A. Establish a cyber response plan
B. Implement data loss prevention (DLP) tools.
C. Implement network segregation.
D. Strengthen vulnerability remediation efforts.

Answer: D

NEW QUESTION 2
- (Exam Topic 1)
Which of the following is the MOST important consideration when selecting key risk indicators (KRIs) to monitor risk trends over time?

A. Ongoing availability of data
B. Ability to aggregate data
C. Ability to predict trends
D. Availability of automated reporting systems

Answer: C

NEW QUESTION 3
- (Exam Topic 1)
A risk heat map is MOST commonly used as part of an IT risk analysis to facilitate risk:

A. identification.
B. treatment.
C. communication.
D. assessment

Answer: C

NEW QUESTION 4
- (Exam Topic 1)
In response to the threat of ransomware, an organization has implemented cybersecurity awareness activities. The risk practitioner's BEST recommendation to further reduce the impact of ransomware attacks would be to implement:

A. two-factor authentication.
B. continuous data backup controls.
C. encryption for data at rest.
D. encryption for data in motion.

Answer: B

NEW QUESTION 5
- (Exam Topic 1)
Which of the following is the BEST method to identify unnecessary controls?

A. Evaluating the impact of removing existing controls
B. Evaluating existing controls against audit requirements
C. Reviewing system functionalities associated with business processes
D. Monitoring existing key risk indicators (KRIs)

Answer: A

NEW QUESTION 6
- (Exam Topic 1)
Which of the following should be the risk practitioner s PRIMARY focus when determining whether controls are adequate to mitigate risk?

A. Sensitivity analysis
B. Level of residual risk
C. Cost-benefit analysis
D. Risk appetite

Answer: C

NEW QUESTION 7
- (Exam Topic 1)
Which of the following is the GREATEST concern associated with redundant data in an organization's inventory system?

A. Poor access control
B. Unnecessary data storage usage
C. Data inconsistency
D. Unnecessary costs of program changes

Answer: C

NEW QUESTION 8
- (Exam Topic 1)
During an IT risk scenario review session, business executives question why they have been assigned ownership of IT-related risk scenarios. They feel IT risk is technical in nature and therefore should be owned by IT. Which of the following is the BEST way for the risk practitioner to address these concerns?

A. Describe IT risk scenarios in terms of business risk.
B. Recommend the formation of an executive risk council to oversee IT risk.
C. Provide an estimate of IT system downtime if IT risk materializes.
D. Educate business executives on IT risk concepts.

Answer: A

NEW QUESTION 9
- (Exam Topic 1)
Which of the following is the MOST important data source for monitoring key risk indicators (KRIs)?

A. Directives from legal and regulatory authorities
B. Audit reports from internal information systems audits
C. Automated logs collected from different systems
D. Trend analysis of external risk factors

Answer: C

NEW QUESTION 10
- (Exam Topic 1)
Which of the following is the MAIN reason to continuously monitor IT-related risk?

A. To redefine the risk appetite and risk tolerance levels based on changes in risk factors
B. To update the risk register to reflect changes in levels of identified and new IT-related risk
C. To ensure risk levels are within acceptable limits of the organization's risk appetite and risk tolerance
D. To help identify root causes of incidents and recommend suitable long-term solutions

Answer: C

NEW QUESTION 10
- (Exam Topic 1)
The MOST important characteristic of an organization s policies is to reflect the organization's:

A. risk assessment methodology.
B. risk appetite.
C. capabilities
D. asset value.

Answer: B

NEW QUESTION 11
- (Exam Topic 1)
Which of the following should be the PRIMARY objective of promoting a risk-aware culture within an organization?

A. Better understanding of the risk appetite
B. Improving audit results
C. Enabling risk-based decision making
D. Increasing process control efficiencies

Answer: C

NEW QUESTION 15
- (Exam Topic 1)
Which of the following is the MOST important outcome of reviewing the risk management process?

A. Assuring the risk profile supports the IT objectives
B. Improving the competencies of employees who performed the review
C. Determining what changes should be nude to IS policies to reduce risk
D. Determining that procedures used in risk assessment are appropriate

Answer: A

NEW QUESTION 19
- (Exam Topic 1)
An application owner has specified the acceptable downtime in the event of an incident to be much lower than the actual time required for the response team to recover the application. Which of the following should be the NEXT course of action?

A. Invoke the disaster recovery plan during an incident.

B. Prepare a cost-benefit analysis of alternatives available
C. Implement redundant infrastructure for the application.
D. Reduce the recovery time by strengthening the response team.

Answer: C

NEW QUESTION 22
- (Exam Topic 1)
To reduce the risk introduced when conducting penetration tests, the BEST mitigating control would be to:

A. require the vendor to sign a nondisclosure agreement
B. clearly define the project scope.
C. perform background checks on the vendor.
D. notify network administrators before testing

Answer: A

NEW QUESTION 26
- (Exam Topic 1)
Which of the following is the BEST key performance indicator (KPI) to measure the maturity of an organization's security incident handling process?

A. The number of security incidents escalated to senior management
B. The number of resolved security incidents
C. The number of newly identified security incidents
D. The number of recurring security incidents

Answer: B

NEW QUESTION 30
- (Exam Topic 1)
An organization has outsourced its IT security operations to a third party. Who is ULTIMATELY accountable for the risk associated with the outsourced operations?

A. The third party s management
B. The organization's management
C. The control operators at the third party
D. The organization's vendor management office

Answer: B

NEW QUESTION 31
- (Exam Topic 1)
Which of the following is the BEST approach to use when creating a comprehensive set of IT risk scenarios?

A. Derive scenarios from IT risk policies and standards.
B. Map scenarios to a recognized risk management framework.
C. Gather scenarios from senior management.
D. Benchmark scenarios against industry peers.

Answer: A

NEW QUESTION 35
- (Exam Topic 1)
Which of the following is the MOST important key performance indicator (KPI) to establish in the service level agreement (SLA) for an outsourced data center?

A. Percentage of systems included in recovery processes
B. Number of key systems hosted
C. Average response time to resolve system incidents
D. Percentage of system availability

Answer: C

NEW QUESTION 36
- (Exam Topic 1)
Which of the following is the MOST important consideration when developing an organization's risk taxonomy?

A. Leading industry frameworks
B. Business context
C. Regulatory requirements
D. IT strategy

Answer: C

NEW QUESTION 41
- (Exam Topic 1)
The number of tickets to rework application code has significantly exceeded the established threshold. Which of the following would be the risk practitioner s BEST

recommendation?

A. Perform a root cause analysis
B. Perform a code review
C. Implement version control software.
D. Implement training on coding best practices

Answer: A

NEW QUESTION 46
- (Exam Topic 1)
Which of the following would be the BEST recommendation if the level of risk in the IT risk profile has decreased and is now below management's risk appetite?

A. Optimize the control environment.
B. Realign risk appetite to the current risk level.
C. Decrease the number of related risk scenarios.
D. Reduce the risk management budget.

Answer: A

NEW QUESTION 48
- (Exam Topic 1)
Which of the following is the MOST critical element to maximize the potential for a successful security implementation?

A. The organization's knowledge
B. Ease of implementation
C. The organization's culture
D. industry-leading security tools

Answer: C

NEW QUESTION 53
- (Exam Topic 1)
Which of the following roles is BEST suited to help a risk practitioner understand the impact of IT-related events on business objectives?

A. IT management
B. Internal audit
C. Process owners
D. Senior management

Answer: C

NEW QUESTION 56
- (Exam Topic 1)
Which of the following is MOST helpful in identifying new risk exposures due to changes in the business environment?

A. Standard operating procedures
B. SWOT analysis
C. Industry benchmarking
D. Control gap analysis

Answer: B

NEW QUESTION 60
- (Exam Topic 1)
When updating the risk register after a risk assessment, which of the following is MOST important to include?

A. Historical losses due to past risk events
B. Cost to reduce the impact and likelihood
C. Likelihood and impact of the risk scenario
D. Actor and threat type of the risk scenario

Answer: C

NEW QUESTION 64
- (Exam Topic 1)
Which of the following is the MOST important benefit of key risk indicators (KRIs)'

A. Assisting in continually optimizing risk governance
B. Enabling the documentation and analysis of trends
C. Ensuring compliance with regulatory requirements
D. Providing an early warning to take proactive actions

Answer: D

NEW QUESTION 67

- (Exam Topic 1)
An organization that has been the subject of multiple social engineering attacks is developing a risk awareness program. The PRIMARY goal of this program should be to:

A. reduce the risk to an acceptable level.
B. communicate the consequences for violations.
C. implement industry best practices.
D. reduce the organization's risk appetite

Answer: B

NEW QUESTION 69
- (Exam Topic 1)
Which of the following is the BEST way to validate the results of a vulnerability assessment?

A. Perform a penetration test.
B. Review security logs.
C. Conduct a threat analysis.
D. Perform a root cause analysis.

Answer: A

NEW QUESTION 72
- (Exam Topic 1)
An organization has procured a managed hosting service and just discovered the location is likely to be flooded every 20 years. Of the following, who should be notified of this new information FIRST.

A. The risk owner who also owns the business service enabled by this infrastructure
B. The data center manager who is also employed under the managed hosting services contract
C. The site manager who is required to provide annual risk assessments under the contract
D. The chief information officer (CIO) who is responsible for the hosted services

Answer: A

NEW QUESTION 76
- (Exam Topic 1)
Which of the following will BEST mitigate the risk associated with IT and business misalignment?

A. Establishing business key performance indicators (KPIs)
B. Introducing an established framework for IT architecture
C. Establishing key risk indicators (KRIs)
D. Involving the business process owner in IT strategy

Answer: D

NEW QUESTION 78
- (Exam Topic 1)
Which of the following would be considered a vulnerability?

A. Delayed removal of employee access
B. Authorized administrative access to HR files
C. Corruption of files due to malware
D. Server downtime due to a denial of service (DoS) attack

Answer: A

NEW QUESTION 82
- (Exam Topic 1)
During a routine check, a system administrator identifies unusual activity indicating an intruder within a firewall. Which of the following controls has MOST likely been compromised?

A. Data validation
B. Identification
C. Authentication
D. Data integrity

Answer: C

NEW QUESTION 84
- (Exam Topic 1)
Which of the following helps ensure compliance with a nonrepudiation policy requirement for electronic transactions?

A. Digital signatures
B. Encrypted passwords
C. One-time passwords
D. Digital certificates

Answer: A

NEW QUESTION 85
- (Exam Topic 1)
The BEST way to justify the risk mitigation actions recommended in a risk assessment would be to:

A. align with audit results.
B. benchmark with competitor s actions.
C. reference best practice.
D. focus on the business drivers

Answer: D

NEW QUESTION 87
- (Exam Topic 1)
The BEST reason to classify IT assets during a risk assessment is to determine the:

A. priority in the risk register.
B. business process owner.
C. enterprise risk profile.
D. appropriate level of protection.

Answer: D

NEW QUESTION 89
- (Exam Topic 1)
Which of the following is the BEST way to determine the ongoing efficiency of control processes?

A. Perform annual risk assessments.
B. Interview process owners.
C. Review the risk register.
D. Analyze key performance indicators (KPIs).

Answer: D

NEW QUESTION 91
- (Exam Topic 1)
Which of the following is a PRIMARY benefit of engaging the risk owner during the risk assessment process?

A. Identification of controls gaps that may lead to noncompliance
B. Prioritization of risk action plans across departments
C. Early detection of emerging threats
D. Accurate measurement of loss impact

Answer: D

NEW QUESTION 93
- (Exam Topic 1)
Which of the following would BEST help to ensure that suspicious network activity is identified?

A. Analyzing intrusion detection system (IDS) logs
B. Analyzing server logs
C. Using a third-party monitoring provider
D. Coordinating events with appropriate agencies

Answer: A

NEW QUESTION 95
- (Exam Topic 1)
Which of the following is MOST important to communicate to senior management during the initial implementation of a risk management program?

A. Regulatory compliance
B. Risk ownership
C. Best practices
D. Desired risk level

Answer: A

NEW QUESTION 96
- (Exam Topic 1)
Which of the following should be the PRIMARY consideration when implementing controls for monitoring user activity logs?

A. Ensuring availability of resources for log analysis
B. Implementing log analysis tools to automate controls
C. Ensuring the control is proportional to the risk

D. Building correlations between logs collected from different sources

Answer: C

NEW QUESTION 101
- (Exam Topic 1)
An effective control environment is BEST indicated by controls that:

A. minimize senior management's risk tolerance.
B. manage risk within the organization's risk appetite.
C. reduce the thresholds of key risk indicators (KRIs).
D. are cost-effective to implement

Answer: B

NEW QUESTION 104
- (Exam Topic 1)
What is the PRIMARY reason to periodically review key performance indicators (KPIs)?

A. Ensure compliance.
B. Identify trends.
C. Promote a risk-aware culture.
D. Optimize resources needed for controls

Answer: B

NEW QUESTION 109
- (Exam Topic 1)
Which of the following is the FIRST step in managing the security risk associated with wearable technology in the workplace?

A. Identify the potential risk.
B. Monitor employee usage.
C. Assess the potential risk.
D. Develop risk awareness training.

Answer: A

NEW QUESTION 112
- (Exam Topic 1)
In addition to the risk register, what should a risk practitioner review to develop an understanding of the organization's risk profile?

A. The control catalog
B. The asset profile
C. Business objectives
D. Key risk indicators (KRIs)

Answer: C

NEW QUESTION 117
- (Exam Topic 1)
Which of the following is the MOST important factor affecting risk management in an organization?

A. The risk manager's expertise
B. Regulatory requirements
C. Board of directors' expertise
D. The organization's culture

Answer: B

NEW QUESTION 121
- (Exam Topic 1)
A risk heat map is MOST commonly used as part of an IT risk analysis to facilitate risk:

A. communication
B. identification.
C. treatment.
D. assessment.

Answer: D

NEW QUESTION 124
- (Exam Topic 2)
Which of the following is MOST important when discussing risk within an organization?

A. Adopting a common risk taxonomy

B. Using key performance indicators (KPIs)
C. Creating a risk communication policy
D. Using key risk indicators (KRIs)

Answer: A

NEW QUESTION 126
- (Exam Topic 2)
Which of the following conditions presents the GREATEST risk to an application?

A. Application controls are manual.
B. Application development is outsourced.
C. Source code is escrowed.
D. Developers have access to production environment.

Answer: D

NEW QUESTION 129
- (Exam Topic 2)
The PRIMARY reason for establishing various Threshold levels for a set of key risk indicators (KRIs) is to:

A. highlight trends of developing risk.
B. ensure accurate and reliable monitoring.
C. take appropriate actions in a timely manner.
D. set different triggers for each stakeholder.

Answer: B

NEW QUESTION 134
- (Exam Topic 2)
Who is PRIMARILY accountable for risk treatment decisions?

A. Risk owner
B. Business manager
C. Data owner
D. Risk manager

Answer: B

NEW QUESTION 138
- (Exam Topic 2)
The BEST key performance indicator (KPI) to measure the effectiveness of a vulnerability remediation program is the number of:

A. vulnerability scans.
B. recurring vulnerabilities.
C. vulnerabilities remediated,
D. new vulnerabilities identified.

Answer: C

NEW QUESTION 141
- (Exam Topic 2)
The PRIMARY benefit associated with key risk indicators (KRIs) is that they

A. help an organization identify emerging threats.
B. benchmark the organization's risk profile.
C. identify trends in the organization's vulnerabilities.
D. enable ongoing monitoring of emerging risk.

Answer: A

NEW QUESTION 145
- (Exam Topic 2)
A risk practitioner notices that a particular key risk indicator (KRI) has remained below its established trigger point for an extended period of time. Which of the following should be done FIRST?

A. Recommend a re-evaluation of the current threshold of the KRI.
B. Notify management that KRIs are being effectively managed.
C. Update the risk rating associated with the KRI In the risk register.
D. Update the risk tolerance and risk appetite to better align to the KRI.

Answer: A

NEW QUESTION 146
- (Exam Topic 2)

Quantifying the value of a single asset helps the organization to understand the:

A. overall effectiveness of risk management
B. consequences of risk materializing
C. necessity of developing a risk strategy,
D. organization s risk threshold.

Answer: B

NEW QUESTION 147
- (Exam Topic 2)
Which of the following is a KEY outcome of risk ownership?

A. Risk responsibilities are addressed.
B. Risk-related information is communicated.
C. Risk-oriented tasks are defined.
D. Business process risk is analyzed.

Answer: A

NEW QUESTION 151
- (Exam Topic 2)
Mapping open risk issues to an enterprise risk heat map BEST facilitates:

A. risk response.
B. control monitoring.
C. risk identification.
D. risk ownership.

Answer: D

NEW QUESTION 152
- (Exam Topic 2)
Which of the following is MOST important for an organization to have in place when developing a risk management framework?

A. A strategic approach to risk including an established risk appetite
B. A risk-based internal audit plan for the organization
C. A control function within the risk management team
D. An organization-wide risk awareness training program

Answer: A

NEW QUESTION 155
- (Exam Topic 2)
When prioritizing risk response, management should FIRST:

A. evaluate the organization s ability and expertise to implement the solution.
B. evaluate the risk response of similar organizations.
C. address high risk factors that have efficient and effective solutions.
D. determine which risk factors have high remediation costs

Answer: C

NEW QUESTION 160
- (Exam Topic 2)
An organization has raised the risk appetite for technology risk. The MOST likely result would be:

A. increased inherent risk.
B. higher risk management cost
C. decreased residual risk.
D. lower risk management cost.

Answer: D

NEW QUESTION 164
- (Exam Topic 2)
Which of the following BEST helps to identify significant events that could impact an organization? Vulnerability analysis

A. Control analysis
B. Scenario analysis
C. Heat map analysis

Answer: C

NEW QUESTION 167

- (Exam Topic 2)
Which of the following would require updates to an organization's IT risk register?

A. Discovery of an ineffectively designed key IT control
B. Management review of key risk indicators (KRIs)
C. Changes to the team responsible for maintaining the register
D. Completion of the latest internal audit

Answer: A

NEW QUESTION 170
- (Exam Topic 2)
A PRIMARY function of the risk register is to provide supporting information for the development of an organization's risk:

A. strategy.
B. profile.
C. process.
D. map.

Answer: A

NEW QUESTION 175
- (Exam Topic 2)
Which of the following is the MOST effective way to integrate risk and compliance management?

A. Embedding risk management into compliance decision-making
B. Designing corrective actions to improve risk response capabilities
C. Embedding risk management into processes that are aligned with business drivers
D. Conducting regular self-assessments to verify compliance

Answer: C

NEW QUESTION 178
- (Exam Topic 2)
IT stakeholders have asked a risk practitioner for IT risk profile reports associated with specific departments to allocate resources for risk mitigation. The BEST way to address this request would be to use:

A. the cost associated with each control.
B. historical risk assessments.
C. key risk indicators (KRIs).
D. information from the risk register.

Answer: D

NEW QUESTION 183
- (Exam Topic 2)
A control owner responsible for the access management process has developed a machine learning model to automatically identify excessive access privileges. What is the risk practitioner's BEST course of action?

A. Review the design of the machine learning model against control objectives.
B. Adopt the machine learning model as a replacement for current manual access reviews.
C. Ensure the model assists in meeting regulatory requirements for access controls.
D. Discourage the use of emerging technologies in key processes.

Answer: A

NEW QUESTION 188
- (Exam Topic 2)
Which of the following is the BEST evidence that a user account has been properly authorized?

A. An email from the user accepting the account
B. Notification from human resources that the account is active
C. User privileges matching the request form
D. Formal approval of the account by the user's manager

Answer: C

NEW QUESTION 189
- (Exam Topic 2)
During the initial risk identification process for a business application, it is MOST important to include which of the following stakeholders?

A. Business process owners
B. Business process consumers
C. Application architecture team
D. Internal audit

Answer: A

NEW QUESTION 190
- (Exam Topic 2)
After identifying new risk events during a project, the project manager s NEXT step should be to:

A. determine if the scenarios need 10 be accepted or responded to.
B. record the scenarios into the risk register.
C. continue with a qualitative risk analysis.
D. continue with a quantitative risk analysis.

Answer: A

NEW QUESTION 194
- (Exam Topic 2)
Which of the following is MOST important to understand when developing key risk indicators (KRIs)?

A. KRI thresholds
B. Integrity of the source data
C. Control environment
D. Stakeholder requirements

Answer: A

NEW QUESTION 198
- (Exam Topic 2)
Which of the following should be included in a risk assessment report to BEST facilitate senior management's understanding of the results?

A. Benchmarking parameters likely to affect the results
B. Tools and techniques used by risk owners to perform the assessments
C. A risk heat map with a summary of risk identified and assessed
D. The possible impact of internal and external risk factors on the assessment results

Answer: C

NEW QUESTION 199
- (Exam Topic 2)
A global organization is planning to collect customer behavior data through social media advertising. Which of the following is the MOST important business risk to be considered?

A. Regulatory requirements may differ in each country.
B. Data sampling may be impacted by various industry restrictions.
C. Business advertising will need to be tailored by country.
D. The data analysis may be ineffective in achieving objectives.

Answer: A

NEW QUESTION 203
- (Exam Topic 2)
Which of the following provides the MOST important information to facilitate a risk response decision?

A. Audit findings
B. Risk appetite
C. Key risk indicators
D. Industry best practices

Answer: B

NEW QUESTION 205
- (Exam Topic 2)
Sensitive data has been lost after an employee inadvertently removed a file from the premises, in violation of organizational policy. Which of the following controls MOST likely failed?

A. Background checks
B. Awareness training
C. User access
D. Policy management

Answer: C

NEW QUESTION 209
- (Exam Topic 2)
The BEST way to demonstrate alignment of the risk profile with business objectives is through:

A. risk scenarios.
B. risk tolerance.
C. risk policy.
D. risk appetite.

Answer: B

NEW QUESTION 214
- (Exam Topic 2)
A risk owner has identified a risk with high impact and very low likelihood. The potential loss is covered by insurance. Which of the following should the risk practitioner do NEXT?

A. Recommend avoiding the risk.
B. Validate the risk response with internal audit.
C. Update the risk register.
D. Evaluate outsourcing the process.

Answer: B

NEW QUESTION 215
- (Exam Topic 2)
A peer review of a risk assessment finds that a relevant threat community was not included. Mitigation of the risk will require substantial changes to a software application. Which of the following is the BEST course of action?

A. Ask the business to make a budget request to remediate the problem.
B. Build a business case to remediate the fix.
C. Research the types of attacks the threat can present.
D. Determine the impact of the missing threat.

Answer: D

NEW QUESTION 216
- (Exam Topic 2)
Which of the following provides the MOST up-to-date information about the effectiveness of an organization's overall IT control environment?

A. Key performance indicators (KPIs)
B. Risk heat maps
C. Internal audit findings
D. Periodic penetration testing

Answer: A

NEW QUESTION 221
- (Exam Topic 2)
A risk practitioner is reviewing the status of an action plan to mitigate an emerging IT risk and finds the risk level has increased. The BEST course of action would be to:

A. implement the planned controls and accept the remaining risk.
B. suspend the current action plan in order to reassess the risk.
C. revise the action plan to include additional mitigating controls.
D. evaluate whether selected controls are still appropriate.

Answer: D

NEW QUESTION 225
- (Exam Topic 2)
The BEST criteria when selecting a risk response is the:

A. capability to implement the response
B. importance of IT risk within the enterprise
C. effectiveness of risk response options
D. alignment of response to industry standards

Answer: C

NEW QUESTION 226
- (Exam Topic 2)
The BEST key performance indicator (KPI) to measure the effectiveness of a vendor risk management program is the percentage of:

A. vendors providing risk assessments on time.
B. vendor contracts reviewed in the past year.
C. vendor risk mitigation action items completed on time.
D. vendors that have reported control-related incidents.

Answer: C

NEW QUESTION 229
- (Exam Topic 2)
Which of the following is the BEST way to support communication of emerging risk?

A. Update residual risk levels to reflect the expected risk impact.
B. Adjust inherent risk levels upward.
C. Include it on the next enterprise risk committee agenda.
D. Include it in the risk register for ongoing monitoring.

Answer: D

NEW QUESTION 230
- (Exam Topic 2)
Which of the following criteria is MOST important when developing a response to an attack that would compromise data?

A. The recovery time objective (RTO)
B. The likelihood of a recurring attack
C. The organization's risk tolerance
D. The business significance of the information

Answer: D

NEW QUESTION 234
- (Exam Topic 2)
The PRIMARY purpose of IT control status reporting is to:

A. ensure compliance with IT governance strategy.
B. assist internal audit in evaluating and initiating remediation efforts.
C. benchmark IT controls with Industry standards.
D. facilitate the comparison of the current and desired states.

Answer: D

NEW QUESTION 239
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