

## MB2-716 Dumps

### Microsoft Dynamics 365 Customization and Configuration

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**NEW QUESTION 1**

Which form type is used by the Microsoft Dynamics 365 for tablets app?

- A. Mobile
- B. Main
- C. Mobile - Express
- D. Turbo

**Answer:** B

**NEW QUESTION 2**

You need to provide users that have the Sales manager security role access to multiple business process flows (BPFs). Which two statements regarding role driven BPFs are true?

- A. Users can select a default BPF for all records.
- B. If a user does not have access to the current process that is applied to a record, options will be disabled.
- C. Set Order defines the order in which BPFs are viewed.
- D. You must use teams to control which groups of users have access to a BPF.

**Answer:** AC

**NEW QUESTION 3**

You have a Dynamics CRM development environment and a Dynamics CRM production environment. You have a project solution in the development environment. You need to import the solution to the production environment as a managed solution. What should you do?

- A. Change the options of the Import Solution dialog box to import the solution as managed.
- B. Use the Package Deployer for Microsoft Dynamics CRM to import the unmanaged solution to CRM as managed.
- C. Ask a developer to change the options of the import API so that CRM imports the unmanaged solution to CRM as managed.
- D. Export an unmanaged solution and select Managed for the package type
- E. Import the exported solution to the production environment.

**Answer:** D

**NEW QUESTION 4**

You create a business rule for the Case entity and set the scope to Case. Which action will cause the business rule to run?

- A. The form loads.
- B. An asynchronous workflow updates the record.
- C. An asynchronous workflow creates a record.
- D. The record is saved.

**Answer:** A

**NEW QUESTION 5**

You create a workflow that automatically sends an email when a condition is met. The staff reports that emails are not been sent as expected. You need to correct the issue. What should you do?

- A. Export the workflow.
- B. Set the workflow to required.
- C. Publish the workflow.
- D. Activate the workflow.

**Answer:** D

**NEW QUESTION 6**

You manage Microsoft Office 365 and Microsoft Dynamics 365 for a company. Some Office 365 users do not have a Microsoft Dynamics 365 license. You need to ensure that all users can see tasks that are associated with a Microsoft Dynamics 365 opportunity record. What should you implement?

- A. Microsoft OneNote integration
- B. Microsoft OneDrive integration
- C. Microsoft SharePoint integration
- D. Microsoft Office 365 Groups.

**Answer:** D

**NEW QUESTION 7**

You create an asynchronous workflow that runs on demand. Which statement is true?

- A. The workflow will run in the security context of the user who is designated in the Execute As setting.
- B. The workflow will run in the security context of the system evaluating all conditions and taking all actions configured.
- C. The workflow will run in the security context of the workflow owner.

D. The workflow will run in the security context of the user who triggered it.

**Answer:** D

**Explanation:**

References:

[https://technet.microsoft.com/en-us/library/dn531067.aspx#BKMK\\_SecurityContextOfWorkflowProcesses](https://technet.microsoft.com/en-us/library/dn531067.aspx#BKMK_SecurityContextOfWorkflowProcesses)

**NEW QUESTION 8**

You need to use Theme settings to customize the Microsoft Dynamics 365 user interface for a customer. Which three actions can you perform? Each correct answer presents a complete solution.

- A. Export a theme as part of a solution.
- B. Adjust accent colors including hover and selection colors.
- C. Change the logo and navigation colors.
- D. Change icon colors.
- E. Provide entity-specific coloring.

**Answer:** BCD

**NEW QUESTION 9**

You have a Dynamics CRM organization.

You need to ensure that sales users can access the organization by using the Microsoft Dynamics CRM Windows Store app. What should you do?

- A. Modify the System Settings for the organization.
- B. Assign the Delegate user role to the users.
- C. Configure a server profile.
- D. Enable the CRM for mobile security privilege for a security role.

**Answer:** D

**NEW QUESTION 10**

You plan to create a field for an entity to capture data in a consistent format.

When a user adds a record for the entity, the choices provided to the user for the field often change or become outdated.

The choices must not be available for new records.

You need to create the field while minimizing the administrative overhead to maintain the field. Which field type should you use?

- A. global option set
- B. single line of text
- C. local option set
- D. lookup

**Answer:** C

**NEW QUESTION 10**

You create a business rule for the Account entity.

The business rule must run when you import account records.

Which two conditions must be true? Each correct answer presents a complete solution.

- A. The scope was set toEntity.
- B. The scope was set toAccount.
- C. A business rule is active.
- D. A business rule snapshot was successful.

**Answer:** AC

**Explanation:**

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/create-business-rules-and-recommendationsto-apply-logic-in-a-form.aspx>

**NEW QUESTION 12**

You need to install the Microsoft Dynamics 365 App for Outlook on your device. What should you do?

- A. In Settings, openApps for Dynamics 365.
- B. Add your user name to the Microsoft Dynamics 365 App for Outlook eligible user list.
- C. Enable the option to automatically add the app to Outlook.
- D. Download and install the app from Microsoft AppSource.

**Answer:** A

**Explanation:**

References:

<https://technet.microsoft.com/library/dn946901.aspx>

**NEW QUESTION 14**

You assign security roles to an owner team and each user on the team.

What effect does the security role that is assigned to the team have on the individual team members?

- A. The permissions for the user are used instead of those of the team.
- B. The user is granted the least restrictive permissions of the two roles.
- C. The permissions for the team are used instead of those of the user.
- D. The user is granted the most restrictive permissions of the two roles.

**Answer: B**

**Explanation:**

References:

<https://technet.microsoft.com/en-us/library/dn531082.aspx>

**NEW QUESTION 18**

You export five modified system security roles from a development environment as an unmanaged solution. You plan to import the solution into a production environment.

Which of the following statements is true regarding the import of the unmanaged solution?

- A. Copies of security roles will be created automatically in the production environment.
- B. The system security roles in production will be overwritten with the settings imported from the solution.
- C. Security roles cannot be imported.
- D. The import will fail because system security roles cannot be overwritten by importing a solution.

**Answer: D**

**NEW QUESTION 20**

Which two of the following are valid security role permissions? Each correct answer presents a complete solution.

- A. Deactivate
- B. Share
- C. Edit
- D. Append

**Answer: BD**

**Explanation:**

References:

<https://technet.microsoft.com/en-us/library/dn531090.aspx>

**NEW QUESTION 22**

What is the character limit for a Single Line of Text field?

- A. 1,000
- B. 2,000
- C. 4,000
- D. 10,000

**Answer: C**

**NEW QUESTION 24**

Your organization has a custom entity that contains 25 records. A specific group of users need access to the records.

You need to ensure that only specified users can access the records and that you can manage access from one place.

What should you do?

- A. Add the users to access team
- B. Grant the teams read and write access for each of the custom entity records.
- C. Ask the owner of the custom entity records to grant specific users read and write access to the records.
- D. Create an owner team that includes the user
- E. Assign the team a new security role which can access only the custom entity.
- F. Modify an existing security role that is common to the user
- G. Grant the role access to the custom entity.

**Answer: C**

**NEW QUESTION 28**

You have a Dynamics CRM organization.

Currently, when you create entities and fields they have a prefix of new\_. You need to ensure that when you create new entities and fields, they have a prefix of Contoso\_.

Which two actions should you perform? Each correct answer presents a complete solution.

- A. Change the prefix in the System Settings to Contoso.
- B. Edit the customization prefix field and change the display name to Contoso.
- C. Change the prefix of the publisher associated to the solution to Contoso.
- D. Create a new publisher that has a prefix of Contos
- E. Associate the new publisher to the exiting solution.

**Answer: CD**

**NEW QUESTION 30**

Which three statements regarding actions are true? Each correct answer presents a complete solution.

- A. Actions can be invoked from a custom client application that uses Microsoft Dynamics 365.
- B. Actions can be invoked from JavaScript within the application.
- C. Actions must always be associated with a specified entity.
- D. Actions require some coding to enable invocation from a workflow or dialog.
- E. You can invoke actions from a workflow or dialog without writing code.

**Answer:** ABE

**NEW QUESTION 33**

Users need to be able to embed Microsoft Power BI visuals into personal dashboards. What should you do?

- A. Enable server-based integration with Power BI.
- B. Add Power BI as a report category.
- C. Enable Power BI visualization embedding.
- D. Grant users Power BI reporting permissions.

**Answer:** C

**Explanation:**

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/add-or-edit-power-bi-visualizations-on-yourda.aspx>

**NEW QUESTION 37**

You create a Publisher and add entities to a solution.

What are two outcomes of these actions? Each correct answer presents a complete solution.

- A. The name for existing custom entities that you add to a solution use the prefix that indicates the publisher.
- B. A new section dedicated to the publisher is added to the sitemap.
- C. Option sets that you create as part of the solution use the prefix that indicates the publisher.
- D. The name for custom entities that you create as part of the solution use the prefix that indicates the publisher.

**Answer:** CD

**Explanation:**

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/edit-a-solution-publisher.aspx>

**NEW QUESTION 42**

To which three data types can you add a custom control? Each correct answer presents a complete solution.

- A. composite
- B. date and time
- C. multiple lines of text
- D. single line text
- E. lookup

**Answer:** ACD

**NEW QUESTION 46**

You have a Dynamic CRM organization.

Currently, users can view 50 records per page.

You need to ensure that the users can view 250 records per page. What should you do?

- A. Instruct the users to configure their options.
- B. Instruct the users to create custom views.
- C. Instruct an administrator to configure the view settings, and then to share a view.
- D. Instruct an administrator to configure their options.

**Answer:** A

**NEW QUESTION 47**

You plan to use entity mapping to replicate data from a text field between two related entities. For which scenario can you replicate data?

- A. The target field is already mapped to a different source field.
- B. The length of the source field is smaller than the destination field.
- C. The two entities are in a N:N relationship.
- D. The new record is created and then related to the parent record.

**Answer:** B

**Explanation:**

References:

[https://technet.microsoft.com/library/dn531171.aspx#BKMK\\_mappingEntityFields](https://technet.microsoft.com/library/dn531171.aspx#BKMK_mappingEntityFields)

**NEW QUESTION 48**

A group of users must be able to associate a time zone with a record.

You need to implement the required functionality by using native Microsoft Dynamics 365 features. Which field type should you use?

- A. option set
- B. multiple lines of text
- C. whole number
- D. lookup

**Answer:** A

**NEW QUESTION 53**

Which statement regarding alternate keys is true?

- A. You can define only one alternate key per entity.
- B. Alternate keys are enforced when creating records through the user interface, and during data imports.
- C. You can use date and time fields as part of an alternate key.
- D. Alternate keys provide a warning if there is a matching record, but still allow the record to be saved.

**Answer:** B

**NEW QUESTION 55**

You are implementing a new business process.

The system must send a notification to the manager 24 hours after an opportunity is created based on the date of the next best action.

Which type of workflow should you implement?

- A. synchronous workflow
- B. asynchronous workflow
- C. Microsoft Dynamics 365 dialogs
- D. business process flow (BPF)

**Answer:** B

**NEW QUESTION 58**

You use access teams to assign security permissions. Which of the following statement is true?

- A. Permissions are defined by an access team template that is associated with each record.
- B. Permissions are defined by an access team template that spans multiple entities.
- C. Permissions are defined by the security role that is assigned to the access team.
- D. Permissions are defined by one of the access team templates for the entity.

**Answer:** D

**Explanation:**

References:

<https://neilparkhurst.com/2017/05/10/mb2-716-microsoft-dynamics-365-customization-and-configurationsecurity-overview/>

**NEW QUESTION 61**

You are creating a set of system views.

Which three options can you configure for the views? Each correct answer presents a complete solution.

- A. read, write, and delete permissions
- B. append, assign, and share permissions
- C. default sort order for results
- D. the widths of each column
- E. the columns to display

**Answer:** CDE

**Explanation:**

References:

<https://technet.microsoft.com/en-us/library/dn509578.aspx>

**NEW QUESTION 65**

You are a subject matter expert for an insurance company. You have a complex business method that is used for setting and releasing claims.

You need to create a process in Microsoft Dynamics 365 to assist team members with the claims settlement process. You must limit this process to team members that have a specific security role.

What should you implement?

- A. business process flow (BPF)
- B. workflows
- C. custom actions
- D. dialogs

**Answer:** A



**NEW QUESTION 67**

You add a lookup for contacts to the case form.

You need to display the most recent primary phone number for a contact on the case form while minimizing administrative effort.

What should you do?

- A. Use a workflow to copy the phone number to a new field on the case when the contact changes.
- B. Use a quick view form to display the phone number.
- C. Use a web resource to query and display the phone number.
- D. Use field mapping during record creation to copy the phone number to a new field on the case.

**Answer:** B

**NEW QUESTION 68**

The receptionist for a company needs to quickly capture basic information regarding visitors. You configure several different quick create forms for the Visitor entity.

The receptionist reports that only one of the quick create forms displays. Why are the other quick create forms not showing?

- A. You did not assign the receptionist access to the form.
- B. You did not enable the switch forms control for quick create forms.
- C. You can only show one quick create form per entity.
- D. You did not assign the correct security role for the quick create form.

**Answer:** C

**NEW QUESTION 70**

What is the total number of If-Else conditions that you can add to a business rule?

- A. 5
- B. 7
- C. 10
- D. 15

**Answer:** C

**NEW QUESTION 74**

Which two form areas allow you to read from and write to all visible fields? Each answer presents a complete solution.

- A. Header
- B. Body
- C. Navigation
- D. Footer

**Answer:** AB

**NEW QUESTION 76**

You are implementing a Lead to Quote business process. The process will update the Lead, Account, Contact, and Quote entities.

You need to create a business process flow (BPF) that spans the entities.

What should you do?

- A. For each stage, specify the step.
- B. Add a workflow.
- C. Use a composition.
- D. Add a stage and specify the properties for each entity.

**Answer:** D

**Explanation:**

References:

<https://technet.microsoft.com/en-us/library/dn531135.aspx>

**NEW QUESTION 79**

You have a Microsoft Dynamics 365 environment. You plan to configure folder-level tracking. Which two statements are true? Each correct answer presents a complete solution.

- A. Folder-level tracking is available for mailboxes that implement delegate access.
- B. Each user can create a maximum of 25 folders in their inbox.
- C. Folder level-tracking works with the Microsoft Dynamics 365 email router.
- D. You cannot change the regarding object unless you remove the email from tracked folders.

**Answer:** AD

**NEW QUESTION 80**

You are implementing Microsoft Dynamics 365 for a medical center.

You need to implement the Connection functionality of Microsoft Dynamics 365 to display family relationships between patients. What should you do?

- A. Create a new entity named Connection Role that allows staff to connect the Contact records for family members.

- B. Configure a 1:N relationship between the Contact entity and Relationship entity.
- C. Specify the Connection Roles that describe the relationship.
- D. Create a new Activity entity to describe the relationship.

**Answer:** C

**NEW QUESTION 83**

Which component can you add to a solution?

- A. Goals
- B. Queues
- C. Subjects
- D. Processes

**Answer:** D

**NEW QUESTION 88**

You need to create a process that prompts users with QUESTION NO:s and captures their answers. Which process type should you use?

- A. business rule
- B. dialog
- C. custom action
- D. background workflow

**Answer:** B

**Explanation:**

References:

<https://msdn.microsoft.com/en-us/library/gg509010.aspx>

**NEW QUESTION 92**

You need to create a custom entity to host records that are owned by salespeople in the organization. Which entity type should you use?

- A. Access Team
- B. Organization
- C. User or Team
- D. Owner

**Answer:** C

**NEW QUESTION 95**

For which three scenarios can you enable duplicate detection? Each correct answer presents a complete solution.

- A. when Microsoft Dynamics 365 for Outlook goes from offline to online
- B. when a record is created or updated
- C. during data import
- D. when a record is deleted or deactivated
- E. when Microsoft Dynamics 365 for Outlook goes from online to offline

**Answer:** ABC

**Explanation:**

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/turn-duplicate-detection-rules-on-or-off-forthe-whole-organization.aspx>

**NEW QUESTION 97**

You need to create a hyperlink field to capture the URL for a contact's LinkedIn profile. Which data type should you use for the field?

- A. single line of text
- B. web
- C. URL
- D. text area

**Answer:** A

**NEW QUESTION 100**

You have a Microsoft Dynamics 365 tenant. You plan to implement Microsoft Office 365 Groups. You need to ensure that all Office 365 Group features are available.

Which three actions should you perform? Each correct answer presents part of the solution.

- A. Configure a Microsoft Exchange Online mailbox for each Microsoft Dynamics 365 user.
- B. Enable the ISV Extensions security privilege.
- C. Configure Yammer to work with Microsoft Dynamics 365.
- D. Enable server-based Microsoft SharePoint in Microsoft Dynamics 365.
- E. Configure the Microsoft SharePoint List component.



**Answer:** ABD

**Explanation:**

References:

<https://technet.microsoft.com/en-us/library/dn896591.aspx>

**NEW QUESTION 102**

You create a custom field and set the requirement level to Business Required.

For which scenario is the requirement level enforced?

- A. A user creates a record through the web interface but the required field is not on the current form.
- B. A user creates a record by using one of the mobile clients.
- C. A developer creates a record by using custom code.
- D. A user creates a record by using the data import functionality.

**Answer:** B

**NEW QUESTION 104**

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