



CompTIA

Exam Questions 220-1001

CompTIA A+ Certification Exam: Core 1

NEW QUESTION 1

A technician upgraded the memory on a server from two 8GB sticks to eight 32GB. The server memory is now at full capacity per the user guide. When the technician powers on the system, only 128 GB of memory is recognized by the OS and the BIOS. The technician decides to upgrade to the latest version of the firmware on the system, which does not help. Next, the technician installs the memory in sets of 64GB at a time. Each individual set of 64GB is fully recognized by the server.

Which of the following will not allow the server to recognize all of the memory installed at the same time?

- A. The power supply is not supplying enough power for the memory.
- B. The memory has too many ECC errors and is shutting down
- C. The server is overheating when all of the memory is installed.
- D. The server needs DDR4 memory, and DDR3 is installed.

Answer: D

NEW QUESTION 2

A client needs to upgrade the hard drive on a laptop and would like one that is fast and has drop protection. Which of the following is the BEST option for the client?

- A. 5400rpm HDD
- B. 7200rpm HDD
- C. NVMe SSD
- D. Hybrid HDD/SSD

Answer: C

NEW QUESTION 3

Several company users are frequently forgetting passwords for their mobile devices and applications. Which of the following should the systems administrator do to reduce the number of help desk tickets submitted?

- A. Implement single sign-on.
- B. Enable multifactor authentication.
- C. Configure biometric authentication.
- D. Remove complex password requirements.

Answer: A

NEW QUESTION 4

After setting up a DHCP server and a DNS server a technician would like to centralize all of the events generated by the two servers so they can be viewed in one dashboard. Which of the following is a data source used to populate the dashboard?

- A. Netstat
- B. Host file
- C. Perfmon
- D. Syslog

Answer: B

NEW QUESTION 5

A user logs on a PC and receives a message stating there is a duplicate IP address on the network. After a system restart, the user notices the same error. Which of the following is the MOST probable cause of the error?

- A. The user is still logged into another device.
- B. The user has set a static IP address.
- C. The user has moved to a different office.
- D. The user has wireless and wired connections.

Answer: B

NEW QUESTION 6

Joe, a user, wants his desktop RAID configured to allow the fastest speed and the most storage capacity. His desktop has three hard drives. Which of the following RAID types should a technician configure to achieve this?

- A. 1
- B. 5
- C. 10

Answer: A

NEW QUESTION 7

The network administrator has changed the IP address of ComputerA from 192.168.1.20 to 10.10.10.20 and now Jane, a user, is unable to connect to file shares on ComputerA from ComputerB using the computer name.

INSTRUCTIONS

Using the available tools, resolve the connectivity issues. After troubleshooting the issue, verify a successful connection.

If at any time you would like to bring back the initial state of the simulation? please click the Reset All button.

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--- Welcome to Computer B -----
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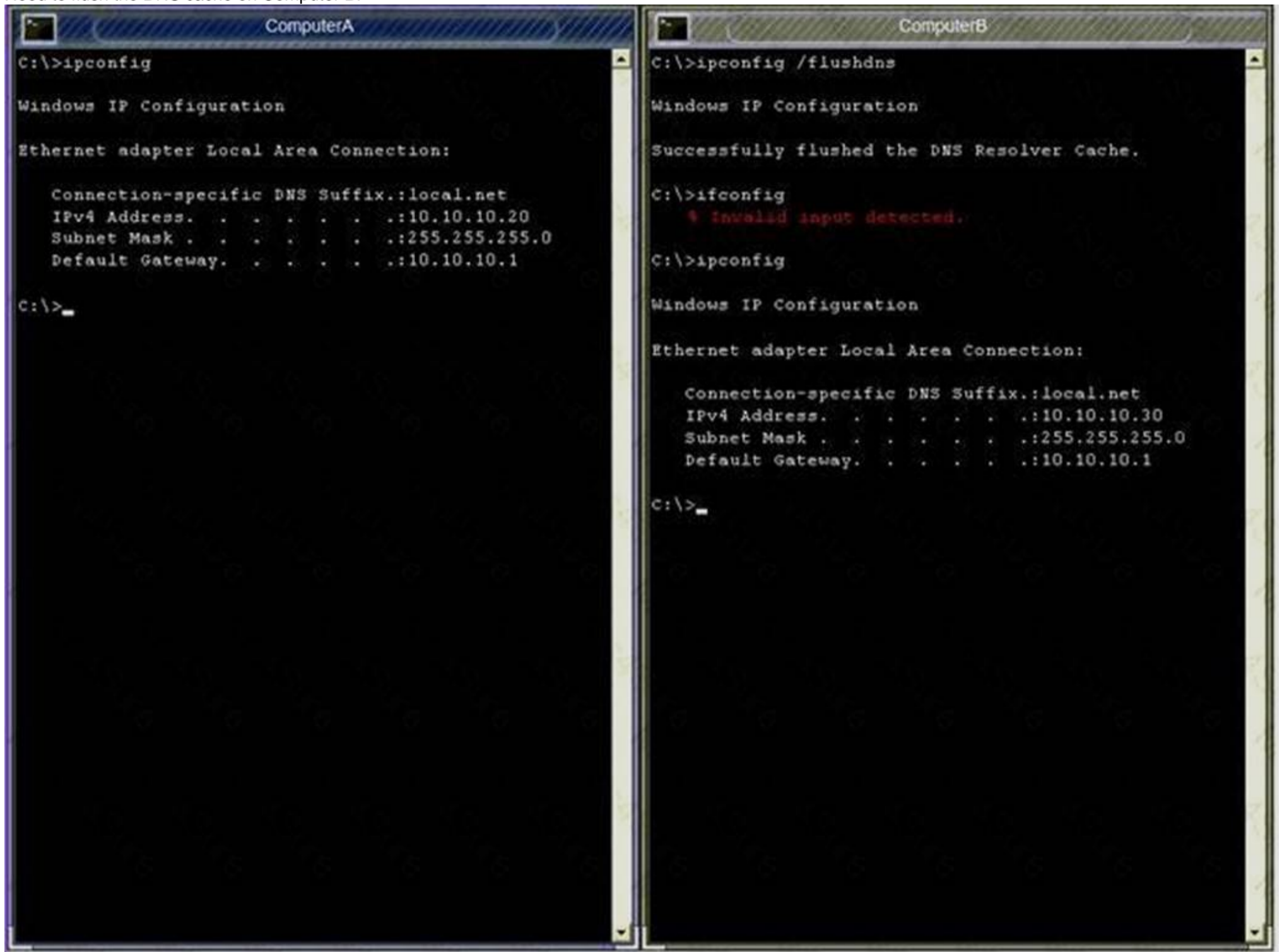
c: > |
```

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Need to flush the DNS cache on Computer B:



Type in ipconfig/flushdns

NEW QUESTION 8

A technician is troubleshooting a laptop/projector combination that is displaying artifacts on the screen. When a different laptop is connected to the projector, the image appears to be correct but is very dim.

Which of the following steps should the technician take to address these issues? (Choose two.)

- A. Update the video drivers on the laptop.
- B. Increase the projector contrast.
- C. Replace the original laptop.
- D. Change the aspect ratio on the projector.
- E. Replace the bulb in the projector.
- F. Modify the laptop's display resolution.

Answer: BD

NEW QUESTION 9

A user received the following error message while trying to access a shared drive: Network Path was Not Found. Which of the following should be performed to resolve the issue? (Select TWO).

- A. Set the NIC to full duplex.
- B. Disable the local firewall.

- C. Reset the TCP/IP stack.
- D. Disable the Ethernet adapter.
- E. Use static IP addressing instead of DHCP.
- F. Flush the DNS cache.

Answer: CF

NEW QUESTION 10

Which of the following connector types is used to terminate household telephone cabling?

- A. RG-6
- B. RJ-11
- C. RJ-45
- D. RG-59

Answer: B

NEW QUESTION 10

A user reports a laserjet printer is not printing properly. A technician prints a test page and notices the toner is smeared on the page. The technician confirms the toner cartridge is installed correctly and the paper in the tray is the right size. Which of the following printer components is the MOST likely cause of the problem?

- A. Fuser
- B. Roller
- C. Memory
- D. Toner

Answer: A

NEW QUESTION 12

A bank employee contacts the help desk for assistance with setting up a new computer. Which of the following peripherals will the technician MOST likely install alongside the device? (Select TWO)

- A. Magnetic reader
- B. Signature pad
- C. Flatbed scanner
- D. Web camera
- E. External storage drive

Answer: AD

NEW QUESTION 15

Which of the following peripheral types is MOST likely to be used to input actions into a PC?

- A. Webcam
- B. Mouse
- C. Monitor
- D. Optical drive

Answer: B

NEW QUESTION 17

A user's laptop is shutting down unexpectedly. The technician discovers the shutdowns only happen when the laptop is moved from one room to another. The technician reseated the hard drive, memory, battery, and LCD cable, but the laptop continues to shut down.

Which of the following is the MOST probable cause of the issue?

- A. Residual energy on the motherboard
- B. System overheating
- C. Distended capacitors
- D. Loose battery connection
- E. CMOS battery failure

Answer: D

NEW QUESTION 21

Which of the following resources is the MOST critical when using cloud file-storage synchronization applications?

- A. Disk speed
- B. I/O bandwidth
- C. RAM utilization
- D. CPU utilization

Answer: B

NEW QUESTION 23

A customer recently moved a high-end graphics card from a known-working computer to a different computer. The computer works without issue when viewing

email and web pages or when using certain applications. However, when a game with high-end graphics requirements is opened, the program will run for a few minutes before the computer shuts down. Which of the following is MOST likely causing the problem?

- A. Power supply wattage
- B. Video RAM
- C. CPU frequency
- D. Monitor resolution

Answer: A

NEW QUESTION 24

You need to configure your mobile device to send and receive electronic messages from your company. You must use the company's WLAN as all e-mail services are on default non-secure ports.

The company's WLAN is broadcasting across the company for easier access. Both incoming and outgoing servers require login credentials.

Use the following parameters:

- Email address tech@techies.com
- Password P@SSwOrd
- Pop techies.com Port 110 Security: None
- IMAP techies.com Port 993 Security SSL
- smtp.techies.com Port 465 Security: TLS
- Company SSID Techies
- Security WPA2
- Passphrase P@SSwOrd
- SSID is not broadcasted

INSTRUCTIONS:
Update the mobile device's parameters to fit the criteria.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

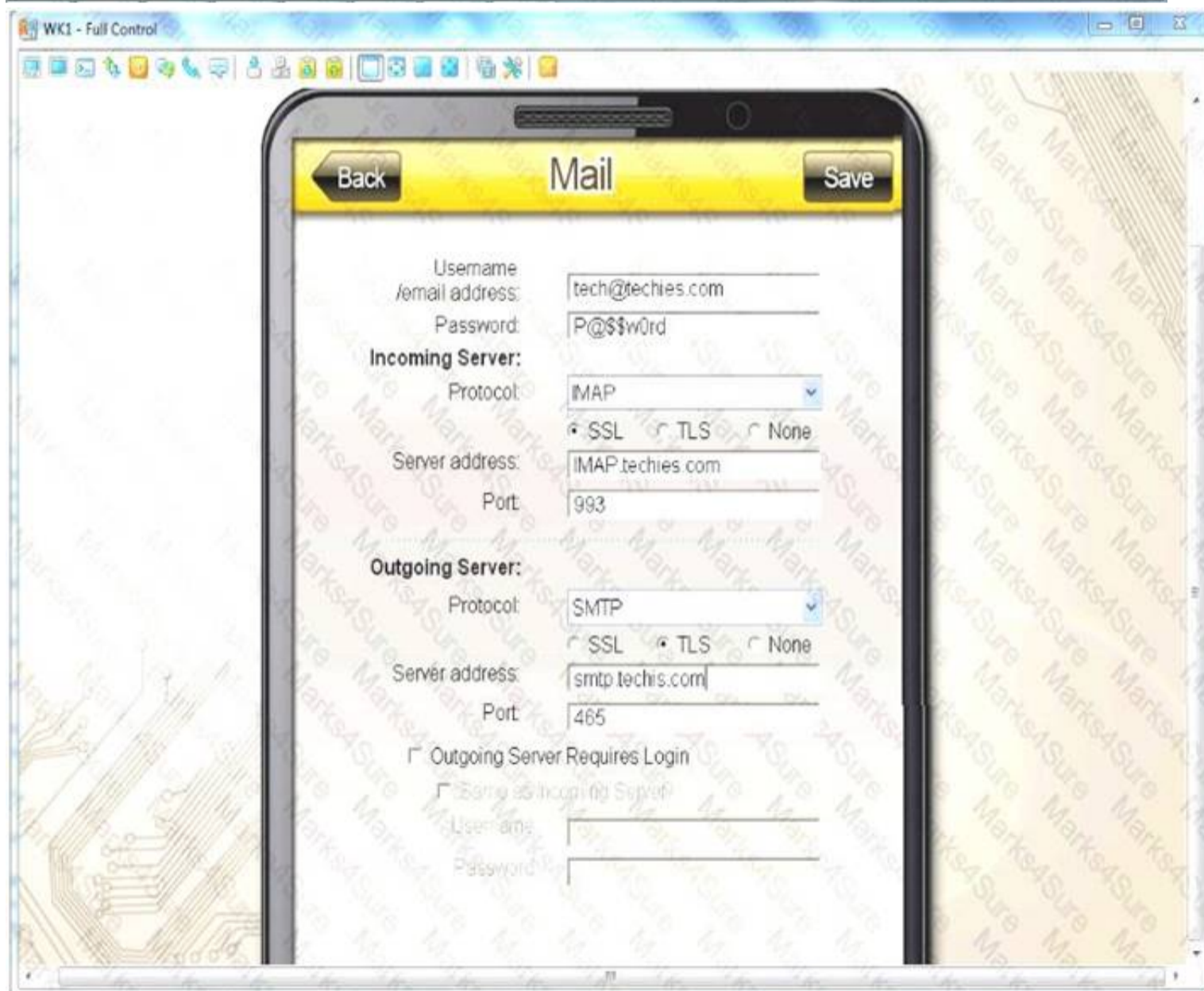
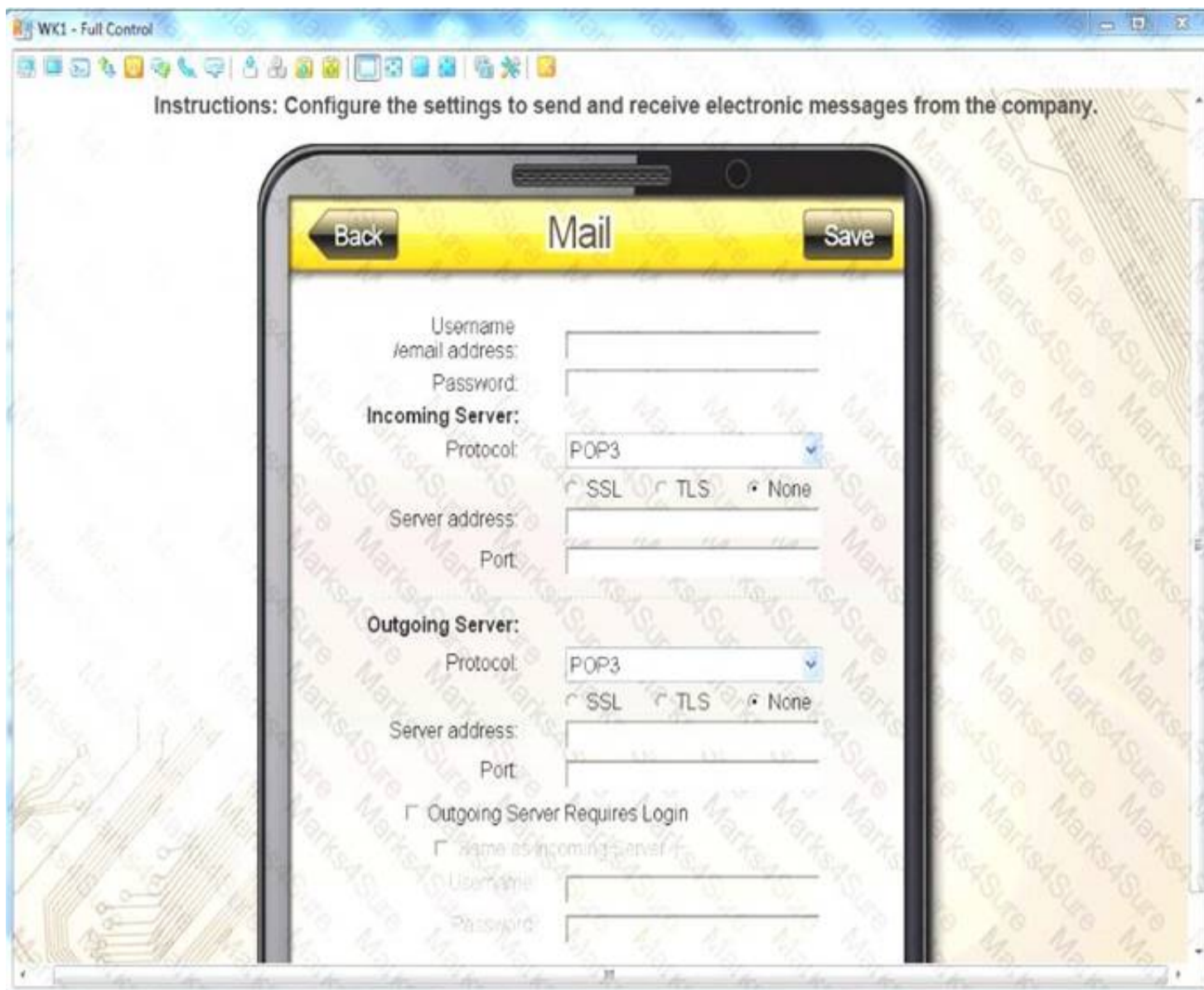


- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

See explanation below



NEW QUESTION 25

Which of the following is an APIPA address?

- A. 162.200.1.1
- B. 167.100.1.1
- C. 168.254.0.1
- D. 169.254.1.1

Answer: D

NEW QUESTION 27

A technician receives a cellular from a manager. The technician is instructed to download a service manual directly from the Internet to a laptop. However, there is no WiFi signal or wired Ethernet. Which of the following would be the MOST appropriate connections for the technician to use?

- A. Hotspot
- B. NFC
- C. Bluetooth
- D. VPN

Answer: A

NEW QUESTION 29

A technician is troubleshooting a Windows CAD workstation that is running slow. The computer uses RAID 10 and has dual GPU cards. The user states that the same application runs faster on an identical workstation.

Which of the following should the technician perform FIRST to troubleshoot the problem?

- A. Replace the write cache battery.
- B. Check the event log any cache issues.
- C. Clear the RAID configuration file and restart the PC.
- D. Replace the RAID controller write cache module.

Answer: B

NEW QUESTION 30

Which of the following devices would enable a VLAN user to communicate with a user in another VLAN?

- A. Router
- B. Access point
- C. Repeater
- D. Bridge

Answer: A

NEW QUESTION 33

A user wants to print a large job on both the front and back sides of the paper.

Which of the following settings should the technician advise the user to change in the printer settings?

- A. Collate
- B. Orientation
- C. Duplex
- D. Transparency

Answer: C

NEW QUESTION 38

A technician is configuring a high-performance workstation. The technician needs to choose storage for the boot drive with the highest performance possible.

Which of the following drive types BEST meets this requirement?

- A. MicroSD
- B. 15K rpm
- C. NVMe
- D. USB flash

Answer: C

NEW QUESTION 40

A technician is setting up a printer for a small office that does not have an RJ-45 jack. The users' computers are all in the same workgroup and are connected physically to the same network switch. The technician needs to make sure all users can print to the new printer through the switch. Which of the following should the technician configure?

- A. Shared printer
- B. Print server
- C. Bluetooth printing
- D. Cloud printing

Answer: A

NEW QUESTION 44

Which of the following ports are used for secure sessions? (Select two.)

- A. 22
- B. 23
- C. 25
- D. 80
- E. 110
- F. 443

Answer: AF

NEW QUESTION 49

Which of the following is the MOST likely cause for a network PC to have an APIPA address?

- A. DHCP failure
- B. DNS resolution
- C. Duplicate IP address
- D. Cleared ARP cache

Answer: A

NEW QUESTION 54

A technician manually configured the wireless connection on the Chief Information Officer's (CIO's) new laptop so it can communicate with the network at the office. The CIO now is having trouble connecting to a guest WiFi hotspot. While the device has a gateway address and says it is connected, the CIO cannot access company email. Which of the following would BEST resolve the issue?

- A. Move the CIO's laptop closer to the access point to obtain a better RF signal
- B. Restart the wireless connection to obtain a self-assigned APIPA address
- C. Assign a different IP address to the device in conflict with the CIO's laptop
- D. Set the network connection to use DHCP instead of a static address
- E. Change the network's SSID to a mobile hotspot to access company email

Answer: D

NEW QUESTION 56

The IT department recently upgraded client computer for the graphics department. A user reports the new computer has not worked since up. It makes unusual sound when pressing the power button.

A technician verifies the power cable works and the computer is connected properly to both data and power. The monitor powers on but displays the message NO source. Which of the following BEST explains the cause of this problem?

- A. There is insufficient power to the computer
- B. There is back screen on system boot.
- C. The computer is overheating.
- D. The error beep codes on POST.

Answer: C

NEW QUESTION 57

A user is experiencing email problems and explains to a technician that all emails with graphics or images do not display the graphics. Which of the following configurations would correct this behavior?

- A. Change the email settings in antivirus.
- B. Change the security settings of the email client.
- C. Change the firewall security settings.
- D. Change the email proxy settings.
- E. Change the trusted sites in the browser settings.

Answer: B

NEW QUESTION 59

During an inspection, it was found that data racks were not properly grounded. To pass the inspection and address a growing concern to protect data cabling and equipment, a technician must make sure all racks are properly grounded.

Which of the following tools should the technician use to verify this has been completed?

- A. Multimeter
- B. Cable tester
- C. Tone generator
- D. Voltmeter

Answer: A

NEW QUESTION 60

Company management wants to be able to give users the ability to work remotely during periods of bad weather. Which of the following should be enabled to allow the workforce to do this?

- A. NAT
- B. VLAN
- C. VPN
- D. HIPS

Answer: C

NEW QUESTION 64

An end user reports a printer error that states "Replace filament". With which of the following types of printer is the end user MOST likely having problems?

- A. ink jet
- B. Laser
- C. 3-D
- D. Thermal

Answer: C

NEW QUESTION 66

A user accidentally spills liquid on a laptop. The user wants the device to be fixed and would like to know how much it will cost. Which of the following steps should the technician take NEXT to verify if the device is repairable before committing to a price? (Choose two.)

- A. Remove the case and organize the parts.
- B. Document the screw locations.
- C. Search the Internet for repair tutorials.
- D. Consult colleagues for advice.
- E. Place the device in rice for a few days.

Answer: AB

NEW QUESTION 67

A technician has been asked to fix a problem with a projector. The projector lamp turns off for brief periods during a demonstration. After the technician replaced the lamp, the problem continued with an added message that appears just before the lamp turns off. Which of the following MOST likely need to be performed? (Choose two.)

- A. Reset the lamp life counter
- B. Replace the cooling fan
- C. Adjust the brightness
- D. Update the laptop video driver
- E. Install a higher lumen lamp
- F. Change the video resolution

Answer: AB

NEW QUESTION 71

Which of the following is used to connect a headset to a laptop?

- A. eSATA
- B. BNC
- C. RG-6
- D. USB

Answer: D

NEW QUESTION 76

An engineer is working at a remote site that does not have Internet access. Which of the following features should the engineer use to connect a laptop to the Internet if hotspot functionality is unavailable?

- A. Tethering
- B. Near field communication
- C. Wireless LAN
- D. Virtual private network

Answer: A

NEW QUESTION 80

A business owner wants to provide security to laptop users with the ability to charge their devices, access corporate LAN resources, and allow for a variety of their removable hardware.

Which of the following devices would BEST meet the owner's needs?

- A. Docking station
- B. Port replicator
- C. Thunderbolt
- D. USB hub

Answer: A

NEW QUESTION 83

Which of the following devices can utilize VLANs to secure networks?

- A. Switch
- B. Hub
- C. Repeater
- D. Bridge

Answer: A

NEW QUESTION 86

A technician is troubleshooting what appears to be a RAM issue on a PC. Which of the following symptoms would indicate if this is a RAM issue?

- A. POST code beeps
- B. Distended capacitors
- C. Continuous reboots
- D. Wrong BIOS time

Answer: C

NEW QUESTION 89

A user receives the following error message when powering on a computer:

Hard drive cannot be found.

A technician restarts the computer, and it boots the OS normally. Several days later, the user reports another problem, but rebooting the computer does not resolve the issue. The technician replaces the motherboard, keeping the same CPU, battery, RAM, and hard drive. The user cannot authenticate at the login screen Which of the following would BEST explain the causes of the problem? (Select TWO)

- A. POST error code beeps indicate RAM failure.
- B. The system time is not set correctly in the BIOS
- C. The voltage on the coin cell is drained completely
- D. UEFI firmware has the Secure Boot setting enabled
- E. Capacitors on the motherboard are distended
- F. Incorrect settings are booting the wrong device
- G. A BSOD error indicates the system is crashing

Answer: CE

NEW QUESTION 94

The touch-screen feature on a Windows device has stopped working. Which of the following should the technician check FIRST?

- A. Device Manager
- B. Performance Monitor
- C. System configuration
- D. Digitizer settings

Answer: D

NEW QUESTION 96

A network administrator is attempting to access the firewall while inside the datacenter. Which of the following peripherals must be connected to do so?

- A. KVM
- B. Touchpad
- C. Mouse
- D. Keyboard

Answer: A

NEW QUESTION 100

Which of the following technologies can be used for wireless payments?

- A. NFC
- B. Bluetooth
- C. IR
- D. LTE

Answer: A

NEW QUESTION 105

A user wants to build a computer with a high-end CPU, plenty of RAM, and a high-end graphics card for online gaming. The user wants to verify that the graphics card is compatible with the motherboard. Which of the following connection types would the user MOST likely utilize to connect the video card to the motherboard?

- A. PCIe
- B. ISA
- C. AGP
- D. USB

Answer: A

NEW QUESTION 106

Joe, a user, sets up an IMAP connection on his smartphone to connect to webmail. Joe is able to view email, but he receives an error message when trying to send a message. When viewing the mail client's configuration, Joe sees a valid SMTP server and port. Which of the following should Joe check NEXT to resolve the issue?

- A. Configure the email account as a POP3 connection
- B. Ensure the SSL/TLS option is being used
- C. Check that the account password is still valid
- D. Make sure the smartphone is not in airplane mode

Answer: A

NEW QUESTION 108

A user has reported application connectivity problems to the network administrator. The network administrator knows there have been firewall configuration changes recently by a security vendor and believes the issue could be related to a port being closed on the firewall. Which of the following should the network administrator do NEXT?

- A. See if the same application fails on another workstation
- B. Go into the firewall and open the port
- C. Verify system functionality on the user's workstation
- D. Document the issue for future reference

Answer: C

NEW QUESTION 113

A user brings in a smartphone for repair. The device is unable to send/receive calls or connect to WiFi. All applications on the device are working unless they require connectivity. Which of the following is MOST likely causing the problem?

- A. Airplane mode
- B. Tethering
- C. Disabled hotspot
- D. VPN

Answer: A

NEW QUESTION 115

An end user wants to have a second monitor installed on a laptop. Which of the following would allow a technician to configure the laptop to show both screens once the cable is connected?

- A. Plug an external monitor into the USB port.
- B. Use the Fn and function key combination
- C. Adjust the monitor display settings.
- D. Enable DisplayPort.

Answer: C

NEW QUESTION 118

About one week ago, access to files on a network server became significantly slower. Today, network files are completely unavailable. A technician is able to make a remote connection to the server. Which of the following should the technician check NEXT?

- A. RAID 5 array
- B. NIC configuration
- C. Available storage space
- D. RAM utilization

Answer: A

NEW QUESTION 123

The cloud model that represents a company maintaining some data in on-premise storage and some data in cloud-based storage is known as:

- A. hybrid
- B. private
- C. public
- D. community

Answer: A

NEW QUESTION 125

A client has three locations within city limits that need to be networked. Vendor network requirements for all three locations are a minimum of 1GB. Which of the following are the types of networks that will MOST likely be used for internal office and office-to-office networking? (Choose two.)

- A. MAN
- B. LAN
- C. WAN
- D. PAN
- E. SAN
- F. WLAN

Answer: AB

NEW QUESTION 130

A technician is setting up RAID 5 on a server that needs to be highly available. Which of the following is the BEST option to use for the array?

- A. Hot spare drives

- B. Large capacity drives
- C. Hot swappable drives
- D. Solid state drives

Answer: D

NEW QUESTION 135

A technician is setting up a WiFi-enabled thermostat for a customer, but the customer is concerned about IoT devices getting hacked. Which of the following BEST address the customer's concerns? (Choose two.)

- A. Use the latest encryption standard on the wireless network and set a strong password.
- B. Enable two-factor authentication for the IoT device's cloud account, if it is available.
- C. Separate the IoT thermostat by segregating it in a DMZ network.
- D. Disable wireless access on the thermostat to make it unshakable.
- E. Upgrade the customer's router to the latest version to improve network security.
- F. Upgrade the customer's wireless network encryption to WPA.

Answer: AC

NEW QUESTION 138

A technician is setting up a VM for use in testing software deployments. The VM is offline, but the hypervisor is not. Which of the following settings should the technician change to resolve this issue?

- A. Virtual security
- B. Virtual storage
- C. Virtual CPU
- D. Virtual switch
- E. Virtual RAM

Answer: C

NEW QUESTION 142

A company has very strict rules regarding proprietary information leaving the premises. All computers host proprietary information. A technician is called to repair a computer on-site at the company's corporate office. The technician identifies the troubleshooting steps to create a plan of action. The technician determines the computer needs to be taken off-site for repair. Which of the following should the technician do NEXT?

- A. Check corporate policies for guidance.
- B. Get authorization from the manager.
- C. Delete proprietary data before leaving the building.
- D. Remove the HDD and send the device for repair.

Answer: A

NEW QUESTION 147

A customer has two 8GB sticks of 2400-speed DDR4 installed in slots 1 and 2 of a computer and wants to add more RAM. The customer purchases two additional 4GB sticks of 3200-speed DDR4 and installs them in slots 3 and 4. While installing the RAM into the board, the user notices the board has "quad channel" etched near the RAM slots. Which of the following can be said about the user's channel configuration after upgrading the RAM?

- A. The computer is utilizing one channel.
- B. The computer is utilizing two channels.
- C. The computer is utilizing three channels.
- D. The computer is utilizing four channels.

Answer: D

NEW QUESTION 148

A technician is buying a PC that will host three VMs running at the same time with the current configuration. The technician believes there might be a need to run several additional VMs in the near future. Which of the following resources would be the MOST important to upgrade to allow for the additional VMs?

- A. CPU
- B. SSD
- C. NIC
- D. RAM

Answer: B

NEW QUESTION 152

A technician needs to call a user's cellular provider to troubleshoot a network speed issue with the user's mobile device. Which of the following technologies is the technician troubleshooting?

- A. Long-term evolution
- B. Near-field communication
- C. Radio frequency ID
- D. Z-wave

Answer: A

NEW QUESTION 153

Users report they have to select the output tray at the printer, even though the correct tray is selected in the print dialog. Which of the following should a technician perform FIRST to attempt to solve the problem?

- A. Check the user's account for the correct printing privileges.
- B. Reinstall the driver on the print server.
- C. Update the firmware on the commercial office printer.
- D. Run Windows Update on the affected computers.

Answer: B

NEW QUESTION 154

A technician is upgrading the RAM in a server-grade laptop for a company's Chief Executive Officer (CEO). The CEO cannot afford any downtime. Which of the following is the BEST type of memory module to purchase?

- A. LRSIMM
- B. DDR4
- C. Parity
- D. Dual channel

Answer: B

NEW QUESTION 158

Joe, a user, has purchased a new mobile device that uses a different OS than his previous one. Joe wants to copy his contacts and appointments from his corporate account without entering them manually.

Which of the following would be the BEST way for a technician to assist Joe?

- A. Log into the same email provider on the new device, and restore the contacts and dates.
- B. Create a Bluetooth connection between Joe's devices, and copy his contacts and calendar.
- C. Back up the old mobile device to a PC, and import the contacts and schedule from the PC.
- D. Use NFC to transfer all compatible data from one device to the other.

Answer: A

NEW QUESTION 162

Joe, a user, reports that his new smart wearable device is not synchronizing to his mobile device. Both devices are powered on, but the mobile device fails to read the data from the wearable. Which of the following will MOST likely fix this issue?

- A. Pair the devices
- B. Set the SSID
- C. Update the smart wearable device firmware
- D. Enable NFC

Answer: A

NEW QUESTION 166

Which of the following devices is used to implement network security policies for an environment?

- A. Firewall
- B. managed switch
- C. Repeater
- D. Gateway

Answer: A

NEW QUESTION 167

A user's smartphone has been slow recently. A technician sees the phone was purchased two months ago, and it is top of the line. About a month ago, a new OS update was installed. To address the issue, the technician runs a hardware diagnostic on the device, and it reports no problems. Which of the following is MOST likely the cause of the performance issue on the device?

- A. Too many applications are running updates
- B. The device is currently running in airplane mode
- C. The internal memory is failing on the device
- D. The OS update is too resource intensive for the device

Answer: A

NEW QUESTION 169

A technician needs to routinely run scripting commands in Linux but does not want to walk over the server room every time to perform the task. The technician also travels between buildings and has a Windows 10 laptop with 4GB of memory and a fully partitioned 500GB hard drive.

Which of the following steps should the technician take to resolve this issue? (Choose two.)

- A. Increase the memory to 8GB.

- B. Install a Linux guest VM.
- C. Add another 500GB hard drive.
- D. Create a Linux LiveBoot CD.
- E. Repartition the hard drive.
- F. Install Linux on a new ext3 partition.

Answer: EF

NEW QUESTION 172

A customer asks a technician to help set up a specialized computing system for video editing.

Which of the following should the technician install on the workstation to BEST meet the customer's specifications? (Choose two.)

- A. SSD
- B. Dual monitors
- C. Gigabit NIC
- D. Hypervisor
- E. Docking station
- F. NAS

Answer: AB

NEW QUESTION 173

A company is concerned about security of sensitive data on a laptop a user frequently takes off-site Which of the following enables hardware encryption to secure user data?

- A. BIOS password
- B. Hibernation mode
- C. Trusted Platform Module
- D. Screen-saver lock

Answer: C

NEW QUESTION 177

Which of the following services provides the ability to resolve UNC to appropriate IP addresses?

- A. DNS
- B. DHCP
- C. Proxy
- D. Web server

Answer: A

NEW QUESTION 182

Which of the following peripherals would a company use to take inventory quickly and update price tags for products? (Choose two.)

- A. Barcode scanner
- B. Label printer
- C. Magnetic reader
- D. KVM switch
- E. NFC device
- F. Flatted scanner

Answer: AC

NEW QUESTION 186

A customer is using a cloud storage program that maintains a copy of local file on the cloud storage servers. The WF network is not very fast, and the customer users bandwidth intensive video streaming all day. Which of the following parameters should be adjust to keep the cloud storage program from using too much bandwidth?

- A. Synchronization settings
- B. Wireless settings
- C. Video streaming settings
- D. QoS settings

Answer: D

NEW QUESTION 187

A user calls the help desk stating a laptop is performing slowly and the hard drive activity lights are blinking continuously. A technician checks for enough hard drive space, disables antivirus and indexing services, and runs a full-system diagnostics check, which returns no failure. Which of the following should the technician do NEXT?

- A. Install a new hard drive
- B. Check for hard-drive firmware updates
- C. Replace the hard drive with a solid state drive
- D. Configure the laptop in high-performance mode
- E. Change the boot order in the system BIOS

Answer: B

NEW QUESTION 191

Which of the following features will save the battery life of a laptop significantly if they are disabled? (Choose two.)

- A. Touchpad
- B. Volume
- C. Screen orientation
- D. Cellular
- E. Bluetooth
- F. Fingerprint reader

Answer: DE

NEW QUESTION 192

A client brings in a smartphone with a cracked screen to be repaired. During the repair process, the technician places the screws in a small container to prevent losing them. The technician tests the replacement screen to ensure it works properly before dosing the device. Once the device is back together however it does not power on. The technician disassembles the device once again to test the screen and finds it has shorted out. Which of the following disassembly procedures should the technician have followed to prevent this from occurring?

- A. Label the locations of the screws
- B. Refer to manufacturer resources
- C. Document the orientation of the cables
- D. Use the appropriate hand tools

Answer: A

NEW QUESTION 197

Which of the following is considered a connection-oriented protocol?

- A. UDP
- B. TCP
- C. SSH
- D. HTTP

Answer: B

NEW QUESTION 199

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