

Exam Questions MS-720

Microsoft Teams Voice Engineer

<https://www.2passeasy.com/dumps/MS-720/>



NEW QUESTION 1

- (Exam Topic 1)

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

Answer: CE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

NEW QUESTION 2

- (Exam Topic 1)

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps>

NEW QUESTION 3

- (Exam Topic 1)

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

Answer: C

NEW QUESTION 4

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

Answer: ADG

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

NEW QUESTION 5

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

NEW QUESTION 6

- (Exam Topic 2)

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

NEW QUESTION 7

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.

What should you use?

- A. a calling policy
- B. call delegation
- C. group call pickup
- D. call parte and retrieve
- E. call forwarding

Answer: A

NEW QUESTION 8

- (Exam Topic 3)

A user uses the Microsoft Teams client on a Windows device. The user reports call failures.

You need to send the Teams client logs to Microsoft support to troubleshoot the call failures.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 9

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamstranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

NEW QUESTION 10

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 10

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 12

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement PSTN connectivity by using Direct Routing.

What are three requirements for the implementation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
- B. a firewall rule that opens a TCP signaling port to Microsoft Teams
- C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
- D. a firewall rule that opens a UDP signaling port to Microsoft Teams
- E. a Teams-certified Session Border Controller (SBC)

Answer: BCE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 15

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France. You plan to deploy Direct Routing. Which additional license should you assign to the users?

- A. Microsoft 365 Audio Conferencing
- B. Microsoft 365 Phone System - Virtual
- C. Microsoft 365 Phone System
- D. Microsoft 365 Domestic and International Calling Plan
- E. Microsoft 365 Domestic Calling

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 18

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1. You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1
- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 20

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment that will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 25

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment that uses Direct Routing and a single carrier. You deploy a new Session Border Controller (SBC) that shows as healthy in the Microsoft Teams admin center.

You place a test call over the new SBC, and the call succeeds.

When you attempt to transfer the call, the transfer fails. A portion of the SIP ladder is shown in the exhibit. (Click the Exhibit tab.)

What is a possible cause of the issue?

- A. The Refer on the SBC is misconfigured.
- B. notify is enabled in the SIP options of the SBC.
- C. The carrier rejects the format of the forwarded FROM number.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-call-tran>

NEW QUESTION 28

- (Exam Topic 3)

Your company receives PSTN services in Microsoft Teams through a derived Direct Routing trunk from a telephone carrier.

The carrier becomes an operator in the Operator Connect program. You need to migrate the users to Operator Connect.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the Set-CsUser cmdlet and set the –OnPremLineURI parameter to \$null.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the–Policyname parameter to Policy1.
- C. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the–Policyname parameter to \$null.
- D. Run the Set-CsOnlineVoiceUser cmdlet and set the –TelephoneNumber parameter to each user's phone number.
- E. Run the Set-CsOnlineVoiceUser cmdlet and set the –TelephoneNumber parameter to \$null.
- F. Run the Set-CsUser cmdlet and set the –OnPremLineURI parameter to each user's phone number.

Answer: ACD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure> <https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-a-user>

NEW QUESTION 29

- (Exam Topic 3)

Your company hires a new employee in Lisbon.

You assign a Microsoft 365 E3 license to the employee.

The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.

You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.
- B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.
- C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.
- D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

Answer: BC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365> <https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

NEW QUESTION 32

- (Exam Topic 3)

You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams. You need to sign each 3PIP phone in to Teams.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, remotely provision a new device.
- B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
- C. From the device, instruct a local user to sign in by using the device itself.
- D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
- E. From the device, instruct a local user to sign in from the web.

Answer: CE

NEW QUESTION 33

- (Exam Topic 3)

You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory.

You need to ensure that the system can be managed by using RDP.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 36

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

Pattern: ^8?(\\d{7})\$

Translation: +1330\$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text, table Description automatically generate

NEW QUESTION 39

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports.

What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

NEW QUESTION 43

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 46

- (Exam Topic 3)

You need to prevent a specific user from calling international phone numbers from within a Microsoft Teams meeting. What should you do?

- A. Assign a domestic-only calling plan to the user.
- B. Assign a tenant dial plan to the user.
- C. Disable Enterprise Voice for the user
- D. Assign a dial-out policy to the user.
- E. Remove Communications Credits from

Answer: E

NEW QUESTION 51

- (Exam Topic 3)

You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 53

- (Exam Topic 3)

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 54

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911. What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

Answer: C

NEW QUESTION 56

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue> <https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

NEW QUESTION 60

- (Exam Topic 3)

You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline. What should you do in the Microsoft Team admin center?

- A. Create a Teams app setup policy and assign the policy to all executives.

- B. Create a configuration profile for IP phones.
- C. Register the handsets by using remote provisioning.
- D. Modify the device state rule.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status>

NEW QUESTION 63

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a cloud-only user named user1@contoso.com.

You need to enable a Direct Routing phone number for user1@contoso.com.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 68

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

Answer: A

NEW QUESTION 72

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. [MISSING]
- B. [MISSING]
- C. [MISSING]

D. [MISSING]
E. [MISSING]

Answer: AE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users>

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

NEW QUESTION 74

- (Exam Topic 3)

The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 77

- (Exam Topic 3)

Your company currently allows call park for all PSIN users. The call park policies are configured as shown in the exhibit. (Click the Exhibit tab.)

You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

Answer: BDF

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

NEW QUESTION 79

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

NEW QUESTION 81

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

Support video.

Support one-touch join for meetings.

Can start new meetings from within the room.

Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Microsoft Teams Rooms on Android

B. Microsoft Teams panels

C. Microsoft Teams Rooms on Windows

D. Microsoft Surface Hub 2S.

E. Microsoft Teams displays.

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

NEW QUESTION 84

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

A. Yes

B. No

Answer: B

NEW QUESTION 87

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