Cisco

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)

NEW QUESTION 1
Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

A. Smart Card
B. OAuth
C. form-based
D. Kerberos

Answer: B

Explanation:
Reference: https://developer.cisco.com/docs/cisco-unified-communications-single-sign-on-tutorial/#!cisco-unified-communications-single-sign-on-tutorial/learning-more-about-sso

NEW QUESTION 2
Which description of an IdP server is true?

A. authenticates user credentials
B. provides user authorization
C. is an authentication request that is generated by a Cisco Unified Communications application
D. consists of pieces of security information that are transferred to the service provider for user authentication

Answer: D

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_12_5/features/guide/uccx_b_125features-guide/uccx_b_125features-guide_chapter_01.html

NEW QUESTION 3
Refer to the exhibit.

Which end-user option can resolve this issue?

A. Standard CTI Reception of SRTP Key Material
B. Standard CTI Allow Calling Number Modification
C. Standard CTI Allow Control of Phones Supporting Rollover Mode
D. Standard CTI Allow Call Monitoring

Answer: A

NEW QUESTION 4
What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

A. restriction tables
B. fraud tables
C. transfer rules
D. calling search spaces

Answer: A

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf

NEW QUESTION 5
Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

A. Cisco CTIManager
B. Cisco CTL Provider
C. Cisco Presence Engine
D. Cisco Serviceability Reporter

Answer: A

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide- ciscojabber115_chapter_0111.html

NEW QUESTION 6
Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

A. Cisco Tomcat
B. Cisco Sync Agent
C. Cisco DirSync
D. Cisco RIS Data Collector

Answer: C

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag120.html

NEW QUESTION 7
Refer to the exhibit.

Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

A. Rename the directory URI value for one of the users to ensure that there is no duplication.
B. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
C. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
D. Assign the duplicate user to the secondary Cisco IM and Presence node.
E. Delete the user ID for the duplicate user ID.

Answer: BC

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide- imp100_chapter_010101.html

NEW QUESTION 8
Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

A. Connection IMAP Server
B. Connection Mailbox Sync
C. Connection Notifier
D. Connection Message Transfer Agent
E. Connection Conversation Manager

Answer: DE

NEW QUESTION 9
Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

A. SRV protocol is not set up correctl
B. It should be _tls instead of _tcp.
C. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
D. The port specified on the SRV record is wrong.
E. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: D

Explanation:
Reference: https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446

NEW QUESTION 10
Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center – Feature Services.
C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center – Network Services.
D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

Answer: D

Explanation:
Reference: https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118684-probsol-chat-00.html

NEW QUESTION 10
Which type of SRV record provides the location of Cisco Expressway-E?

A. _collab-edge._tls.example.com
B. _cisco-uds._tcp.example.com
C. _cuplogin._tcp.example.com
D. _http._tcp.example.com

Answer: A

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html

NEW QUESTION 12
An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

A. Cisco Unified Personal Communicator
B. Cisco Jabber for Tablet
C. Cisco Unified Client Services Framework
D. third-party SIP device (advanced)

Answer: A

NEW QUESTION 14
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