Exam Questions PMI-PBA

PMI Professional in Business Analysis (PMI-PBA)

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NEW QUESTION 1
Which statement accurately depicts what changes can be made to requirements after they are baselined?

A. Requirements cannot be changed once user acceptance testing begins.
B. Requirements can be changed through a defined process.
C. Requirements can be changed only with sponsor approval.
D. Requirements cannot be changed once development begins.

Answer: B

NEW QUESTION 2
A stakeholder has rejected a project's deliverable because it does not meet the original business need. It is further determined that the deliverable does not meet the requirements identified in the baseline.
What is the best approach to resolve this issue?

A. Suggest re-estimating the requirement and following the change control process.
B. Meet with the customer and apologize for misunderstanding the busmess's need.
C. Require development resources to work overtime to modify the deliverable to satisfy the stakeholder.
D. Provide the stakeholder with a copy of the approved requirements baseline and move forward without making a change.

Answer: A

NEW QUESTION 3
A business analyst is preparing a requirements management plan and needs to define a method to deal with a complex project with stakeholders who find it difficult to articulate their needs. Which method
would best minimize requirements risk?

A. Stakeholder analysis
B. Questionnaires
C. Group decision making
D. Prototyping

Answer: B

NEW QUESTION 4
Which of the following is a method for requirements change control?

A. Requirements management
B. Baselining
C. Scope analysis
D. Communication management

Answer: B

NEW QUESTION 5
The business managers had clearly slated that the delivered website must simultaneously accommodate millions of users around the globe. However, within the first week of the production launch, the website crashes frequently.
This situation could have been averted if:

A. critical business requirements were accommodated and tested.
B. nonfunctional requirements were identified and tested
C. quality attributes were captured and tested.
D. essential product requirements were captured and tested.

Answer: B

NEW QUESTION 6
Which of the following tools will help facilitate the decision-making process when stakeholders do not agree on the value of an initiative?

A. PEST analysis
B. Feasibility analysis
C. Gap analysis
D. Force-field analysis

Answer: B

NEW QUESTION 7
Company A has been awarded a contract to finalize the development of a product that Company B was not able to finish. The business analyst is given a copy of the documentation left by Company B.
To which of the following documents should the business analyst pay the most attention to ensure the project succeeds this time?

A. Application design documentation
B. Business use cases
C. Test case documentation
D. Clauses in the contract

Answer: D

NEW QUESTION 8
A business analyst and stakeholders have completed documentation of the acceptance criteria for the requirements of a new vehicle leasing database A concern is raised that some of the key performance indicators may not validate the desired benefits of the implementation.
What should the business analyst do to ensure that the business need can be validated?

A. Document a constraint.
B. Document a business rule.
C. Document a defect.
D. Document an assumption.

Answer: B

NEW QUESTION 9
The business analyst generated a design specification for a new product. What is the best type of formal review to conduct with the customer to establish an approved requirements baseline?

A. Production readiness review
B. System requirements review
C. Critical design review
D. Test readiness review

Answer: B

NEW QUESTION 10
The business analysts have concluded a requirements elicitation workshop. They now need to define rationale for each requirement. Which of the following pairs of items would be important to include in the
rationale?

A. Reasons and assumptions
B. Product vision and operational relationships
C. Stakeholder impact and design decisions
D. Functional relationships and work breakdown structure code

Answer: A

NEW QUESTION 10
A business analyst has been assigned to a project team that is redesigning the company's website The business analyst has been documenting the relationships between requirements and has found requirements that do not trace to a business need.
Which type of requirements are these?

A. Out-of-scope
B. Tested
C. Implemented
D. In-scope

Answer: A

NEW QUESTION 12
A business analyst is working with the project manager, company auditors, and project stakeholders to determine whether formal signoff should be required for the project. For which reason would the business analyst recommend formal signoff to the group?

A. The organization follows an iterative project life cycle.
B. The project impact is contained within a small department of the company.
C. The industry is unregulated.
D. Errors in the product could result in financial solvency.

Answer: C

NEW QUESTION 13
Once a new project has been identified, the business analyst works with project team members to define what will be included in and excluded from the new system. Which of the following has the business analyst defined?

A. Solution scope
B. Solution design
C. Business requirements
D. Business case

Answer: A

NEW QUESTION 14
A business analyst in organization Y is assigned to elicit requirements in a project within a defined timeline. The business analyst has identified and invited key stakeholders to a requirements workshop.
However, the stakeholders are not giving clear and concise requirements; their opinions about requirements are changing and conflicting with each other in the

meeting. In the end. the business analyst could not elicit and define the requirements and therefore adjourned the meeting.
Which tool or technique could have been used by business analyst to avoid this situation?

A. Prototyping
B. Decision tree
C. Document analysis
D. Surveys

Answer: A

NEW QUESTION 15
Testing on a project has been completed. In order to proceed with deployment, a decision is needed. Who should the business analyst contact to review the testing results and get approval to proceed with
deployment?

A. The project manager identified in the project charter
B. The tester identified in the testing strategy
C. The person identified in the RACI matrix
D. The project sponsor identified in the scope document

Answer: C

NEW QUESTION 18
A system enhancement project has been initiated to address the concerns of an external group of stakeholders not included in the first release. What should be done to ensure stakeholder satisfaction with
the enhancement?

A. Engage all stakeholders early in the requirements gathering phase to define acceptance criteria.
B. Solicit feedback and add requirements to the project backlog.
C. Provide all signed-off project documentation to the stakeholders for information purposes only.
D. Request that the project manager identify all affected project stakeholders.

Answer: A

NEW QUESTION 21
A firm implements SharePomt and the business analyst creates the requirements to develop a business analysis repository. In the requirements, the analyst describes a detailed workflow that includes appropriate stakeholders receiving email notifications of certain activities. The SharePoint team needs to know which activities should trigger the notification workflow.
Which workflow trigger should the business analyst incorporate?

A. Changes to test cases traced to requirements
B. Changes to stakeholder memberships
C. Change through project life cycle
D. Any change to the requirements matrix

Answer: D

NEW QUESTION 23
A project's requirements baseline is established and approved A stakeholder then submits a new requirement through the change control process. How can the business analyst determine the impact on existing requirements?

A. Review the requirements traceability matrix.
B. Update the use case documentation.
C. Perform a stakeholder analysis.
D. Use time-boxing to defer the new requirement.

Answer: A

NEW QUESTION 26
Which solution should be chosen according to the completed weighted-ranking matrix?

ID	Options	Revenue growth (weight 5)	Improved customer satisfaction (weight 3)	Reduced time-to-market (weight 4)	Lower maintenance cost (weight 2)
1	Purchase off-the-shelf software	2	2	2	2
2	Develop in-house software	2	3	1	2
3	Outsource the development	2	3	2	1
4	Enhance the existing system	1	1	3	3

A. Enhance the existing system.
B. Purchase off-the-shelf software.
C. Develop in-house software.
D. Outsource the development.

Answer: D

NEW QUESTION 29
During the initial phase of a project, which technique could assist in identifying and categorizing the stakeholders?

A. Business activity model
B. RACI matrix
C. Organization modeling
D. Power/interest grid

Answer: D

NEW QUESTION 33
Requirements elicitation for a project is occurring. The marketing, acquisition, and production departments want to include specific requirements. The CEO has a requirement to deploy in three months.
Which of the following actions will have a greater influence on the project success?

A. Conduct a stakeholder analysis and balance requirements by understanding the relative power associated with each stakeholder group.
B. Explain the situation to the CEO and try to obtain an extension of the contract for the actual time necessary to develop the system.
C. Prioritize and develop the requirements of the marketing department since the project will impact agreater number of people.
D. Estimate the effort required for each requirement and develop as many functionalities as possible.

Answer: A

NEW QUESTION 34
A company uses a prioritization range of 1-10. in which 10 represents the highest or best. According to the information from the table, which option should the business • analyst recommend?

ID	Description	Functionality		Cost	
		Weight	Score	Weight	Score
1	Custom solution	7	10	3	1
2	Off-the-shelf solution	7	5	3	10
3	Customized off-the-shelf solution	7	10	3	3
4	Software as a service	7	7	3	5

A. 1
B. 3
C. 4
D. 2

Answer: C

NEW QUESTION 38
To reduce the amount of time and effort needed to create a product specification for a project, the business analyst plans to reuse:

A. requirements
B. qualitative analysis
C. quantitative analysis
D. risk assessments.

Answer: A

NEW QUESTION 40
While preparing a business case, an experienced business analyst faces difficulty in deciding which of three different solution options to recommend. The senior vice president (SVP) who requested the business case favors an outsourced solution; however, an analysis favors a custom-developed solution, either built internally or using contract labor.
To prepare the recommendation, what should the business analyst do?

A. Recommend the SVP's choice, as It is most likely to be adopted.
B. Formulate a weighted-ranking matrix.
C. Perform solution evaluation
D. Review the stakeholder analysis.

Answer: B

NEW QUESTION 43
A business analyst has been assigned to Project Y. After a requirements gathering session, the project manager asks the business analyst to identify which requirements would be considered in scope and out of scope, based on the business need.
What document should the business analyst use to determine the relationship of the requirement to the business need?

A. Requirements package
B. Traceability matrix
C. Requirements management plan
D. Reliability matrix

Answer: B

NEW QUESTION 45
The sales team of a company has won a time-and-malerial project. The business analyst discovers that the sales team has underestimated the required budget and schedule
Which course of action should the business analyst take?

A. Accept the contract, and deliver only the requirements that fit within the budget and schedule.
B. Refrain from working on the project and request that the customer cancel the contract.
C. Develop a requirements baseline document and use it to negotiate the scope in the contract.
D. Accept the contract, and then notify the customer about the potential for a cost overrun.

Answer: C

NEW QUESTION 46
A business analyst is assigned to the lead analyst role for a project. This project is one of the largest in the history of the company and includes several components and complex interfaces. The system in development will be used by a wide variety of stakeholders.
Which tool should the business analyst use to trace the large number of requirements that will be generated by this project?

A. Process model
B. Configuration management system
C. Sequence diagram
D. Data dictionary

Answer: B

NEW QUESTION 49
When managing a product backlog, which statement best describes how to determine the value of backlog items?

A. The stakeholders provide input about backlog value when the item is first identified.
B. The stakeholders do not typically play a major role.
C. The stakeholders provide recommendations with the product owner having the final say.
D. The stakeholders follow the value-ranking criteria.

Answer: C

NEW QUESTION 54
A business analysl assigned lo review lest output for a project realizes that an approved requirement has been missed. Which technique could the business analyst have used to ensure that requirements were delivered as stated?

A. Use cases
B. Requirements management plan
C. Traceability matrix
D. Work breakdown structure

Answer: C

NEW QUESTION 57
After several meetings with different groups of users, a business analyst has gathered the requirements for a large IT project Now, the business analyst needs to document those requirements in a way that is clearly understood by the development team and provides enough information to check if the requirement has been met.
Which of the following would work best in this case?

A. Flow chart
B. Prototyping
C. User steles
D. Functional specifications

Answer: C

NEW QUESTION 60
When a business analyst uses subject matter experts to define roles and identify influencers. which project artifact is created or updated?

A. SWOT analysis
B. Stakeholder register
C. Stakeholder management plan
D. RACI matrix

Answer: B

NEW QUESTION 61
Company A has initialed a project to update their online ordering system. The business analyst has noticed that the purchasing department, a primary stakeholder. is excluded from the list of stakeholders.
In which reference matenal can the business analyst find information about the missing project stakeholders?

A. Business case
B. Business analysis plan
C. Organizational chart
D. Business analyst communication plan

Answer: B

NEW QUESTION 64

A national company with offices in every stale in the country has deployed a solution to allow employees to view their health benefits online. The business analyst on the project team is validating solution results to assess whether or not the solution has achieved the desired business result.
Which is the best technique to gather information from employees regarding their satisfaction with the solution?

A. Interface analysis
B. Focus groups
C. Survey
D. Organization modeling

Answer: C

NEW QUESTION 68

In the first few weeks after a large implementation of a new web-based application, a critical report failed. Further investigation determined that a worker had been using a field that was not supposed to be
used. This issue was not identified in testing.
Which technique could have prevented this problem from occurring?

A. Use cases
B. Prototyping
C. Diagrams
D. Document analysis

Answer: D

NEW QUESTION 69

After conducting a brainstorming session with a group of project participants, the business analyst feels that the elicited requirements are biased Which tool or technique could be used to gain an objective, first-hand insight into tasks and activities that are difficult to describe?

A. Observation
B. Document analysis
C. Questionnaires and surveys
D. Traceability matrix

Answer: A

NEW QUESTION 70

When determining the value of a business case, which tool or technique should be used?

A. SWOT analysis
B. Variance analysis
C. Feasibility analysis
D. Cost-benefit analysis

Answer: D

NEW QUESTION 71

The project team is working on the requirements specifications for a new product. The team reached a decision on which requirements will be included in the next release A third of the stakeholders endorse one approach while no other approach achieved more than a quarter of the vote
Which decision role was used?

A. Majority
B. Consensus
C. Unanimity
D. Plurality

Answer: D

NEW QUESTION 74

Which technique or tool is used to obtain acceptance of the delivered product?

A. Inspection
B. Contextual inquiry
C. Facilitated workshops
D. Expert Judgment

Answer: A

NEW QUESTION 76

During a requirements workshop, sponsors and managers from different departments express varying points of view and priorities about the product's functions and requirements. The business analyst struggles with facilitating the group to reach an agreement.
What should the business analyst have defined to avoid this?

A. Decision-making process in the business analysis plan
B. Communications approach in the business analysis plan
C. Communications approach in the project management plan
D. Decision-making process in the project management plan

Answer: B

NEW QUESTION 77
Which function involves auditing both the quality requirements to resolve discrepancies and the results of quality control measurements to ensure that appropriate quality standards and operational definitions are being used?

A. Quality assessment
B. Quality control
C. Quality management
D. Quality assurance

Answer: D

NEW QUESTION 79
A business analyst is ready lo begin requirements elicitation; however, stakeholders are not available to participate for another two weeks. Which elicitation technique should the business analyst use during
this time?

A. Cost-benefit analysis
B. Benchmarking
C. Brainstorming
D. Document analysis

Answer: D

NEW QUESTION 82
Which of the following best describes the function of the requirements baseline?

A. Defines how the project will be scheduled.
B. Controls the product development and evolution.
C. Tracks the progress of requirements documentation.
D. Provides the basis for the development scope.

Answer: C

NEW QUESTION 86
The business analyst is in the process of implementing a solution for a customer. The team is having difficulty confirming if certain requirements have been met.
What could have caused this issue?

A. The test engineer has not properly communicated requirements to the team.
B. Acceptance criteria for the requirements were not measurable.
C. Requirements were not adequately reviewed with the project sponsor.
D. Not all stakeholders were involved during requirements elicitation

Answer: B

NEW QUESTION 88
A company wants to procure a tool to improve customer satisfaction and loyalty. Which of the following documents would provide basis for analyzing vendor products?

A. Project charter
B. Business case
C. Survey
D. Storyboard

Answer: C

NEW QUESTION 89
A company has completed a major project within time. cost, and scope and satisfied high-level quality standards and marketing requests. However, the product was considered a complete failure by shareholders and the market due to low return on investment
From the business analysis perspective, the main reason for this business failure was a failure to:

A. gather the appropriate usability requirements
B. set the product positioning
C. establish measurable success criteria in the business case
D. review and evaluate market expectations

Answer: C

NEW QUESTION 90
A business analyst is planning the business analysis activities for a new payroll project. Due to a tight timeline, the analyst advises stakeholders that the requirements sessions should begin as soon as
possible.
Which key factor drives the selection of business analyst activities to be included in the project?

A. Return on investment (ROI)
B. Project life cycle
C. Communication plan
D. Payback period

Answer: B

NEW QUESTION 95
The project team has all the document control process and versioning in place to capture the requirements changes. The team ensures that the change is documented in the scope document, resulting in the changed work breakdown schedule (WBS) and schedule. However, a key requirement was not implemented in the release
Which is a possible reason why the requirement was not implemented?

A. The requirements traceability matrix was not updated with the change.
B. The schedule management plan was not updated with the change.
C. The requirements management plan was not updated with the change.
D. The scope management plan was not updated with the change.

Answer: A

NEW QUESTION 97
Two weeks prior to the delivery date, a customer changes the business requirements. What should the business analyst do?

A. Ask the developers to implement the changes.
B. Deliver the existing product and then begin work on the requested changes.
C. Trace the requirements and measure the impact of the requested changes on the existing delivery date.
D. Schedule a review by the change control board (CCB) to determine next steps.

Answer: C

NEW QUESTION 100
Several interviews with stakeholders to develop an inventory management system in a new architectural environment have revealed a significant concern about system and architectural stability. In which tool should the business analyst include this attribute to ensure that the requirement meets the acceptance criteria?

A. Interface analysis
B. Stakeholder satisfaction survey
C. Process modeling
D. Traceability matrix

Answer: D

NEW QUESTION 103
The business analyst is conducting a feasibility study to understand how well a potential solution fits into the organization. What kind of feasibility assessment is the business analyst undertaking?

A. Time
B. Operational
C. Cost-effectiveness
D. Technical

Answer: B

NEW QUESTION 106
A company's management team has decided to deploy a new product. However, there is concern that users may not accept a new product that forces them to change existing practices.
The business analyst should:

A. delay the application's deployment until the conflicts have been resolved.
B. voice user concerns to management and recommend that the project be closed.
C. adhere to the project plan to achieve project objectives.
D. clearly communicate project objectives and attempt to defuse tensions.

Answer: D

NEW QUESTION 107
The besl way lo ensure Ihe integrity of requirements is to:

A. establish a change control board, track the status of each requirement, and use a requirements management tool
B. establish a requirements baseline, establish a change control board, and label each requirement uniquely
C. implement version control, maintain a history of requirements changes, and track the status of each requirement

D. use a requirements management tool, measure requirements volatility, and maintain a history of requirements changes

Answer: C

NEW QUESTION 109
A new project's goal is to replace an existing system. What is an input into solution evaluation and decision making in this context?

A. Technical readiness of the development team
B. Customer metrics on the existing system
C. New solution design specification
D. Cost-benefit analysis of the existing system

Answer: B

NEW QUESTION 112
A business analyst has started a project for a system enhancement. In order to determine how the requirements will be approved, the business analyst schedules a meeting with the stakeholders to discuss the proposed approval process.
Which measure of effective decision making allows the business analyst to finalize the process for requirement approval?

A. The requirements approval process is documented.
B. The requirements verification process is documented
C. The requirements elicitation process is documented.
D. The requirements validation process is documented.

Answer: A

NEW QUESTION 113
What should be done lo ensure that the product design meets the stated requirements?

A. Engage an experienced development team.
B. Use a traceability matrix.
C. Conduct multiple internal design reviews.
D. Review lessons learned results.

Answer: C

NEW QUESTION 116
Which tool should be used to improve the communication of product needs with the stakeholders and to improve their understanding?

A. Document management system and a relationship matrix that groups all related documents
B. Workflow management tool that documents the flow of information
C. Modeling tool integrated into a version control feature that ensures that team knowledge is captured
D. Requirements management tool that documents requirements and their properties and relationships

Answer: A

NEW QUESTION 117
A business analyst is working on a project to update the user interface for a legacy procurement system. An end user raises concerns that the new solution will not support their core business processes.
How could the business analyst address the end user's concerns about the new interface?

A. Develop a use case package to support the user interface.
B. Document the business data objects using an entity relationship diagram
C. Consult the stakeholder register to evaluate if the user has authority to influence the project.
D. Develop a prototype to gather functional requirements.

Answer: D

NEW QUESTION 120
When a change request is received, the business analyst is responsible for:

A. analyzing the impact on business and underlying systems.
B. ensuring that change-related incidents are minimized in production.
C. prioritizing and scheduling the changes requested.
D. analyzing the impact to the project schedule and budget.

Answer: A

NEW QUESTION 121
An organization is in the process of replacing its current system. The business analyst is charged with ensuring that all current connections to other systems remain functional after the upgrade.
What analysis should the business analyst conduct to facilitate a successful migration?

A. Document
B. User interface

C. Interface
D. Systems

Answer: C

NEW QUESTION 124
A business analyst has been assigned to a project to implement a new phone system for a customer call center. The business analyst will need to create a business case.
Which of the following components will the business analyst use as input to the business case?

A. Work breakdown structure
B. Project scope
C. Project timeline
D. Product scope

Answer: C

NEW QUESTION 125
A business analyst is working on a highly complex project and has elicited a large number of requirements from stakeholders in several departments Due to the large number of requirements, the stakeholders have determined that they would like to prioritize them to minimize a potentially large scope.
Which technique could the business analyst use to manage requirements?

A. SMART goals
B. RACI models
C. MoSCoW
D. Storyboarding

Answer: C

NEW QUESTION 127
After a project was delivered, the business analyst learns of a project objective with no associated requirement. What would have helped determine this issue before delivery?

A. Use cases
B. Process flow
C. Context diagram
D. Tracing requirements

Answer: D

NEW QUESTION 128
A business analyst has incorporated all the relevant feedback from stakeholders in the business analysis plan. Which next step should the business analyst take?

A. Start documenting requirements
B. Start implementing the project.
C. Obtain approval on the plan.
D. Store the document for safe keeping

Answer: A

NEW QUESTION 131
What can a business analyst use to track requirements documentation?

A. Affinity diagram
B. Business rules matrix
C. Version control system
D. Data dictionary

Answer: C

NEW QUESTION 132
A company has just finished the development work for a new software sales tracking application and is in the process of validating that the new application meets all of the acceptance criteria defined for the business requirements. During the validation process, a stakeholder discovers that the application does not provide the selection criteria needed to produce the sales volume reporting required by the company's financial department. The business analyst for the project determines that the selection criteria needed was not specified in the system requirements or design specifications.
Which of the following tools and/or techniques might be used by the business analyst to determine how the selection criteria requirement was missed?

A. Cause and effect diagram, brainstorming, and/or the Five Whys
B. Root cause analysis, fishbone diagram, and/or the Five Whys
C. Scope modelin
D. Ishikawa diagram, and/or the Five Whys
E. Root cause analysis, problem tracking, and/or benchmarking

Answer: B

NEW QUESTION 137

The project manager is beginning to prepare for a test readiness review with the customer. The project manager knows that the customer will want a summary of requirements that have been rejected or deferred. The project manager has requested that the business analyst provide a list of rejected and deferred requirements.
What should the business analyst have done to complete this request?

A. Set up a change control board to track the number of rejections.
B. Spend more time up-front reviewing the requirements to limit rejections.
C. Track rejected requirements in the system requirements verification matrix.
D. Limit the number of rejected requirements on the project.

Answer: B

NEW QUESTION 142
Which of the following is a properly written requirement statement?

A. The pot shall be lightweight and heat up quickly.
B. The pot shall be manufactured in the following colors: yellow, red, brown, blue.
C. The pot shall be usable in the oven or on the stove.
D. The pot shall prominently display the company brand.

Answer: B

NEW QUESTION 144
During validation of a project solution, the business analyst discovers that a requirement has been altered. Instead of placing the company logo in the upper-left corner of the window, it is displayed in the upper-right corner. When the business analyst asks the developer about the change, the developer says that one of the stakeholders asked directly for the change.
Which corrective action should the business analyst take?

A. Discuss the change in the next stakeholder meeting.
B. Ask the developer to correct the logo as stated in the requirement.
C. Confront the stakeholder that requested the change.
D. Follow the change control process as defined in the business analysis plan.

Answer: D

NEW QUESTION 146
A new project is in the planning phase. The business owner believes that, since the timeline is aggressive, requirements elicitation should begin as soon as possible. Which activity should the business analyst initiate before beginning requirements elicitation?

A. Document how the relevant systems interact.
B. Draft a high-level data model.
C. Prepare the requirements traceability matrix.
D. Define how the solution will be evaluated.

Answer: A

NEW QUESTION 147
What should the business analyst do to ensure that all requirements meet a quality checklist before the development and testing phase?

A. Negotiate with the client to standardize the requirements.
B. Assign a verification method to each requirement.
C. Validate the requirements deemed important by the stakeholders.
D. Obtain approval from engineering for partial testing of the requirements.

Answer: B

NEW QUESTION 151
The quality function deployment is best suited to assist in the process of:

A. controlling the effects between the quality functions,
B. quality assurance by structuring the quality audits.
C. relating the product features to customer value,
D. quality control by determining the control charts and the run charts.

Answer: C

NEW QUESTION 155
The customer and Ihe business analyst are collaborating in the development of a solution scope. It is important for the customer to:

A. communicate changes to requirements only when they are completely defined.
B. perform an alternatives analysis for requirements implementation
C. spend the time required to provide, clarify, and elaborate requirements.
D. challenge assessments of the cost and feasibility of requirements.

Answer: C

NEW QUESTION 158
A company is developing a new risk management system. The company expects the system to evolve in the near future due to changing government regulations. Which approach will better cope with the
requirements' volatility?

A. Comparative analysis
B. Phased baselmmg
C. Storyboarding
D. Multivoting

Answer: B

NEW QUESTION 163
A business analyst is working on a system enhancement project and has completed the requirements according to the requirements management plan. The business analyst is now ready to request approval from the stakeholders.
How should the business analyst obtain approval?

A. Provide a defect tracking log for review.
B. Conduct a formal or informal review of the requirements.
C. Send an email requesting approval of requirements.
D. Create and maintain an audit history log of changes to requirements.

Answer: B

NEW QUESTION 165
The test team is reviewing requirements that were written for Project A. They are having difficulty determining if the test results meet the project needs. Which project artifact could the test team review to help identify acceptance criteria?

A. RACI chart
B. Use cases
C. Project scope
D. Delphi outcome

Answer: C

NEW QUESTION 166
Change control systems include provisions to implement changes without formal review in the event of an emergency. When this provision is utilized:

A. changes can be applied without further managerial involvement.
B. changes must still be documented and captured.
C. the risk associated with the change is not evaluated.
D. a change control board should be established

Answer: A

NEW QUESTION 171
A startup company sells organic vegetable and fruit smoothies. Management is tracking a rapid decrease in sales of their best-selling juice, so they contract a business analyst to identify solutions in order to increase sales by comparing similar products offered by competitors.
Which technique or tool should be used?

A. Focus group
B. Benchmarking
C. Competitive analysis
D. Trend analysis

Answer: C

NEW QUESTION 175
A business analyst is attempting to elicit requirements on a current project. The business subject matter experts (SMEs) from various departments in the company question how the solution will work with their various systems.
Which modeling technique should the business analyst use to depict how the solution will work with all of the company's systems?

A. Enterprise modeling
B. Interface modeling
C. Rules modeling
D. Data modeling

Answer: B

NEW QUESTION 180
A business analysl is working on a project to implement a new call management system for a help desk. They expected the average time interval to answer a call to decrease over time, but the interval has increased instead.
Which technique should the business analyst use to investigate the problem?

A. Root cause analysis
B. Interviews
C. Observation

D. Process modeling

Answer: A

NEW QUESTION 182
Once the requirements are compared to internal and external quality standards, what should the business analyst do next?

A. Set the priority of the requirements.
B. Communicate the requirements to stakeholders.
C. Ensure that the requirements are validated.
D. Baseline the requirements.

Answer: C

NEW QUESTION 186
Which of the following can be used to determine if requirements align to the product's objectives?

A. Business use cases
B. Context diagrams
C. Five Whys
D. Activity network diagrams

Answer: A

NEW QUESTION 187
For a large, highly complex project with significant risk, which elicitation technique should be used to analyze input to and output from the product?

A. System analysis
B. Interface analysis
C. Dependency analysis
D. Risk analysis

Answer: D

NEW QUESTION 188
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